

**General Inquiries**

<LG Customer Information Center>

**0844-847-5847**

\* Make sure the number is correct before making a call.



**CE 0168**

[www.lgmobile.com](http://www.lgmobile.com)

MMBB0348702 (1.2) W

Bluetooth QD ID B015581

# GD910 User Guide - ENGLISH

Congratulations on your purchase of the advanced and compact GD910 phone by LG, designed to operate with the latest digital mobile communication technology.

Some of the contents in this manual may differ from your phone depending on your phone's software or your service provider.



## **Disposal of your old appliance**

- 1** When this crossed-out wheeled bin symbol is attached to a product, the product is subject to European Directive 2002/96/EC.
- 2** All electrical and electronic products should be disposed of separately from the municipal waste stream at collection facilities designated by the government or local authorities.
- 3** The correct disposal of your old appliances will help prevent potential negative impacts on the environment and human health.
- 4** For more detailed information about disposal of your old appliances, please contact your city office, waste disposal service or the shop where you purchased the product.



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## Guidelines for safe and efficient use

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Please read these simple guidelines. Not following these guidelines may be dangerous or illegal.

### Exposure to radio frequency energy

This section is related to the Radio wave exposure and Specific Absorption Rate (SAR) information: The mobile phone model GD910 has been designed to comply with applicable safety requirements regarding exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to ensure the safety of all persons, regardless of age and health.

- While there may be differences between the SAR levels of various LG phone models, all LG phones are designed to meet the relevant guidelines for exposure to radio waves.
- The SAR limit recommended by the International Commission on Non-Ionizing Radiation Protection (ICNIRP) is 2 W/kg, averaged over 10 g of tissue.
- The highest SAR value for this phone model, tested by DASY4, for use when worn on the body is 0.486 W/kg (10 g).
- SAR data for residents in countries/regions that have adopted the SAR limit recommended by the Institute of Electrical and Electronics Engineers (IEEE), which is 1.6 W/kg, averaged over 1 g of tissue.



## Guidelines for safe and efficient use

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### How to handle your GD910

#### Water resistance of the GD910

 The GD910 is protected against splashing water (IPX4).

- You can wash your face while wearing the device, as it resists incidental contact with water during normal use. But it will not be waterproof on swimming.
- When you wash your hands, be careful not to wet the leather strap as its lifespan can be shorten.
- Do not operate the keys if the GD910 or your hands are wet. If the phone was exposed by water and it contains moisture inside the screen, visit an authorized service center for inspection and repair.
- If liquid has entered the GD910, or if the inside of the glass is fogged and remains so for an extended period, immediately take the GD910 to a service centre for inspection and repair.
- If you assemble missing SIM cap cover's water proof gasket or with damaged part, we can not guarantee waterproof.
- If your water proof gasket has been damaged by frequent uses of SIM cap cover, please visit an authorized service center.



## Guidelines for safe and efficient use

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### When wearing the GD910

- Do not expose the device to high temperatures and large amounts of moisture or dust. Device failure, deformation and discolouration as well as burn injuries may result.
- Do not damage the cord. Electric shock, overheating or fire may result.
- Do not touch the recharging devices or plugs with wet hands. Electric shock may result.
- Do not spill water on the device while recharging. If water spills on the device, immediately unplug the charger. Electric shock, overheating, fire due to a short circuit or product failure may result.
- The battery charger and the adapter are not waterproof.
- People with sensitive skin or in weakened physical condition may experience rash or skin irritation when wearing the watch. If you notice that your skin is affected, immediately stop using it and consult a physician.
- Be careful not to injure yourself and others around you when you are engaged in heavy physical exercise or work with wearing the device.



## Guidelines for safe and efficient use

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### Product care and maintenance

**⚠ WARNING:** Only use batteries, chargers, and accessories approved for use with this particular phone model. The use of any other type may invalidate any certification or warranty applying to the phone and may pose a hazard.

- Do not disassemble this unit. Take it to a qualified service technician when repair work is required.
- Keep this unit at a distance from electrical appliances, such as TVs, radios and computers.
- The unit should be kept at a distance from heat sources, such as radiators and cookers.
- Do not drop the unit.
- Do not subject this unit to mechanical vibrations or shocks.
- Turn off the phone in any area where you are required by special regulations. For example, do not use your phone in hospitals, as it may affect sensitive medical equipment.
- Do not handle the phone with wet hands while it is being charged. Doing so may cause an electric shock and can seriously damage your phone.
- Do not to charge your handset near flammable materials, as the handset can become hot and create a fire hazard.
- Use a dry cloth to clean the exterior of the unit (do not use solvents such as benzene, thinner, or alcohol).
- Do not charge the phone when it is on soft furnishings.
- Charge the phone in a well ventilated area.
- Do not subject the phone to excessive smoke or dust.



## Guidelines for safe and efficient use

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- Do not keep the phone next to credit cards or transport tickets; it can affect the information on magnetic strips.
- Do not tap the screen with sharp objects, as this may damage the phone.
- Do not expose the phone to liquid, moisture or humidity.
- Use accessories like headsets cautiously. Do not touch the antenna unnecessarily.
- Do not use the phone or accessories in places with high humidity, such as pools, greenhouses, solariums or tropical environments. This may damage the phone and invalidate the warranty.
- Leather is an elegant and natural material. It is normal if there is natural wear and tear after passage of time. In order to protect the product with better durability, please observe the following instructions.
  - Do not exposing the leather parts to humidity, water, and direct sources of heat.
  - Do not contact the leather surface with alcohol, perfumes, solvents and greasy substances.
  - Do not contact the leather surface with rough, sharp, or abrasive objects.
  - Do not rough exposure to metallic parts, and clean with a soft dry cloth.
  - Do not bend the product with acutely.

### **In case of problems**

- In case of stains occur, wipe the leather surface with a dry clean, soft cloth, or using a professional leather cleaning agent.



## Guidelines for safe and efficient use

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- In case of contact with water, do not rub the leather hardy, use a dry clean soft cloth and apply a gentle dabbing motion to absorb.
- If you need to replace the leather, visit an authorized service center and replace it with leather approved for use with this particular phone model.(The leather is excluded from the warranty.)

### Efficient phone operation

#### Electronic devices

All LG mobile phones may experience or cause interference, which could affect performance.

- Do not use your mobile phone near medical equipment without requesting permission. Avoid placing the phone over pacemakers (e.g. in your breast pocket).
- Some hearing aids might be disrupted by mobile phones.
- Minor interference may affect TVs, radios, computers and other devices.

#### Road safety

Check the laws and regulations on the use of mobile phones in the area you drive in.

- Do not use a hand-held phone while driving.
- Give your full attention to driving. Use a hands-free kit, if available.



## Guidelines for safe and efficient use

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- Pull off the vehicle to the road and park before making or answering a call, if driving conditions so require.
- RF energy may affect some electronic systems in your vehicle, including car stereos and safety equipment.
- If your vehicle is equipped with airbags do not obstruct them with installed or portable wireless equipment. This can cause airbags to fail or cause serious injury if airbags operate improperly.
- If you are listening to music while out and about, make sure the volume is at a moderate level so that you are aware of your surroundings. This is particularly important when you are near roads.

### Avoid damaging your hearing

Damage to your hearing can occur if you are exposed to loud sound for long periods of time. We therefore recommend that you do not turn the handset on or off while close to your ear.

We also recommend that music and call volumes are set to moderate levels.

### Glass Parts

Some parts of your mobile device are made of glass. This glass could break if your mobile device is dropped on a hard surface or receives a substantial impact. If the glass breaks, do not touch or attempt to remove it. Stop using your mobile device until the glass is replaced by an authorised service provider.



## Guidelines for safe and efficient use

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### Blasting area

Do not use the phone where blasting is in progress. Observe restrictions, and follow any rules or regulations.

### Potentially explosive atmospheres

- Do not use the phone at a refuelling point.
- Do not use the phone near fuel or chemicals.
- Do not transport or store flammable gas, liquid or explosives in the same compartment of your vehicle as your mobile phone and accessories.

### In aircraft

Wireless devices can cause interference in aircraft.

- Turn your mobile phone off, or activate flight mode before boarding any aircraft.
- Do not use your mobile phone on the ground without permission from the crew.

### Children

Keep the phone in a safe place, out of the reach of small children. The phone includes small parts that, if detached, may represent a choking hazard.



## Guidelines for safe and efficient use

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### Emergency calls

Emergency calls may not be available in all mobile networks.

Therefore, you should never depend solely on the phone for emergency calls. Consult your local service provider.

### Battery information and care

- You do not need to completely discharge the battery before recharging. Unlike other battery systems, there is no memory effect that could compromise the battery's performance.
- Use only LG batteries and chargers. LG chargers are designed to maximise battery life.
- Do not disassemble or short-circuit the battery pack.
- Keep the metal contacts of the battery pack clean.
- If you need to replace the battery, take it to the nearest authorised LG Electronics service point or dealer for assistance.
- Replace the battery when it no longer provides acceptable performance. The battery pack may be recharged hundreds of times before it needs replacing.
- To maximise usability, recharge the battery if it has not been used for a long time.
- Do not expose the battery charger to direct sunlight or use it in high humidity, such as in the bathroom.
- Do not leave the battery in hot or cold places. This may deteriorate battery performance.



## Guidelines for safe and efficient use

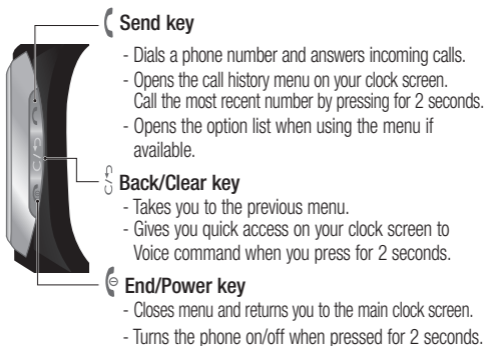
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- There is a risk of explosion if the battery is replaced by an incorrect type.
- Dispose of used batteries according to the manufacturer's instructions. Please recycle whenever possible. Do not dispose of in household waste.
- Always unplug the charger from the mains after the phone is fully charged to prevent unnecessary power consumption by the charger.
- Actual battery life will depend on network configuration, product settings, usage patterns and battery and environmental conditions.



# Getting to know your phone

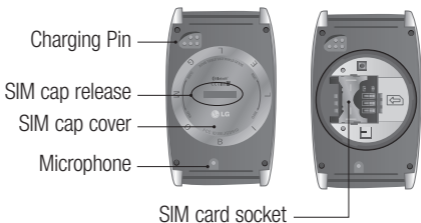
## Parts of the phone



**TIP!** To turn off the device quickly, press and hold the Send key & Clear key for 3 seconds.



## Getting to know your phone



**⚠ WARNING:** Do not remove the SIM cap cover when the phone is on, as this may damage the phone. Removing the SIM cap cover turns the phone off.

**⚠ WARNING:** Do not use your fingernail to remove the SIM cap cover.



## Getting to know your phone

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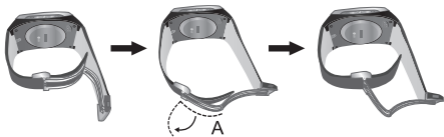
### Adjusting your watch to fit your wrist

You can adjust the strap length to your wrist size.

- 1 Remove watch from wrist and place on a soft surface with its buckle open.



- 2 Hold the watch strap and pull the “A” part of the buckle vertically.



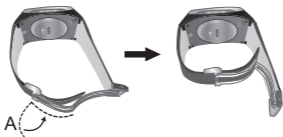
- 3 Hold the watch strap and adjust the strap length by moving the “A” part of the buckle from side to side.





## Getting to know your phone

- 4 To fix the strap length of watch, push the "A" part of the buckle back to the original location.

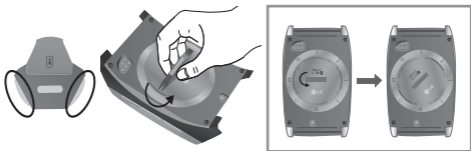


- 5 Press the buckle until a 'click' is heard.

### Installing the SIM card

- 1 Remove the SIM cap cover.

- Use the SIM cap tool to open the SIM cap cover.



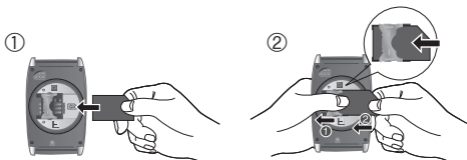
**NOTE:** Insert SIM Tool fully in SIM cap release not to damage the SIM cap cover. Use enclosed SIM Tool not to damage SIM cap cover.



# Getting to know your phone

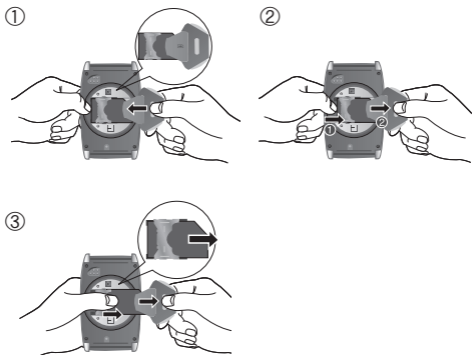
## 2 Install the SIM card.

Make sure the gold contact area of the SIM card is facing downwards. Slide the SIM card into the SIM card holder.



### \* Remove the SIM card.

- To remove the SIM card, gently push the edge of the SIM card, and then lift it away from the SIM card holder.
- When you remove SIM Card, insert SIM Tool fully and remove it.

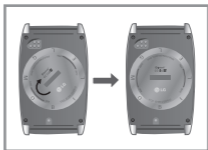




## Getting to know your phone

### 3 Replace the SIM cap cover.

Place the SIM cap cover into the SIM card holder, and secure it by turning the cover to the right until it clicks into place.

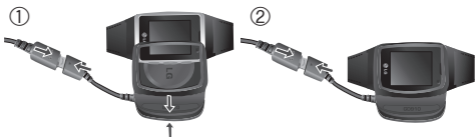


## Charging & Connecting your phone with the cradle

- 1 Plug the power adapter into the mains.
- 2 Connect the power adapter to the charging cradle.




- 3 Connect the charging cradle to the phone. Make sure that the charging pins are properly aligned with the pins on the charging cradle.







## Getting to know your phone

- 4 Once you connect the charger, the battery will begin to charge. If the battery full icon  appears on the lock screen, battery charging is complete.

**NOTE:** To improve battery lifetime, the battery must be fully charged before first use.

Icon	Description
	Charging the battery
	

**⚠ WARNING:** Before charging, make sure the SIM cap cover is securely inserted onto your phone.

## Connecting your phone and PC





## Getting to know your phone

### Your main screen

Your GD910 has a touchscreen. From here, you can access menu options, make a quick call and change your profile, among many other functions.



Touchscreen

### Touchscreen tips

- There's no need to press hard; the touchscreen is sensitive enough to detect light touches.
- Use the tip of your finger to touch the option you want. Be careful not to touch any surrounding keys.
- Don't cover the phone with a case or cover, as the touchscreen will not work if any material is covering it.
- When the screen light is off, the touch protection function is automatically enabled to prevent indiscreet action of the touch keys. This prevents the touchscreen from responding when touched unintentionally. To disable touch protection, press any key on the right side of the phone twice.
- Whenever your GD910 is not in use, it will return to the lock screen.

#### \* Lock screen



< Digital >



< Analog >



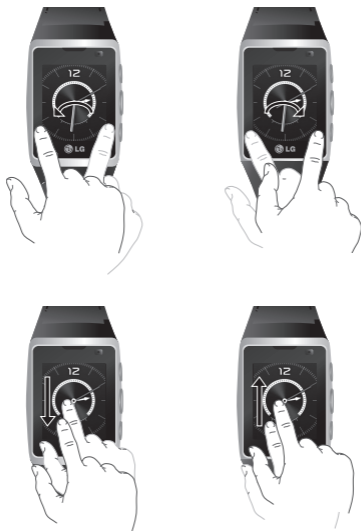
## Getting to know your phone

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### Get in touch with your GD910

The controls on the GD910 touchscreen change dynamically, depending on the task you are carrying out.

**Clock screen:** To switch between the screens, just flick the display from left to right or from right to left. You can also choose one of the 8 Clock displays by flicking the screen from top to bottom or from bottom to top on the main clock.

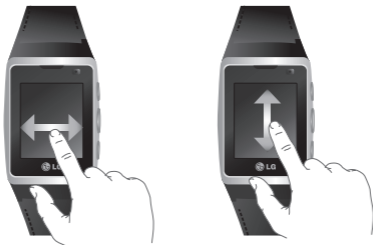




## Getting to know your phone

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**Scrolling:** Drag your finger from side to side to scroll. On some screens, you can also scroll up and down.















**Opening Applications:** To open any application, drag the screen to the desired application, and then touch the application icon or menu.









# Getting to know your phone

## Touch interaction legend

Touch Down	Touch Down & up	Touch Down & Hold	Touch Hold & Up
			
Touch Down & Drag (Up → Down)	Touch Down & Drag (Down → Up)	Touch Down & Drag (Left → Right)	Touch Down & Drag (Right → Left)
			
Touch Down & Hold & Drag (Up → Down)	Touch Down & Hold & Drag (Down → Up)	Touch Down & Hold & Drag (Left → Right)	Touch Down & Hold & Drag (Right → Left)
			

## Flicking interaction legend

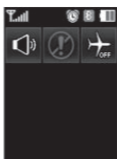
Flicking (Up → Down)	Flicking (Down → Up)	Flicking (Left → Right)	Flicking (Right → Left)
			



# Getting to know your phone

## On-Screen Icons

The table below describes various display indicators or icons that appear on the phone's indicator screen. To open the indicator screen, drag your finger across from left to right on the clock screen.



- The status bar
- The quick keys
- Information area

### \* The status bar

Icon	Description	Icon	Description
	Network signal strength (number of bars will vary)		Bluetooth is active
	No network signal		Bluetooth Mono headset
	Flight mode is selected		Remaining battery life
	An alarm is set		Battery empty

### \* The quick keys

Icon	Description	Icon	Description
	Normal profile in use		Missed calls
	Silent profile in use		New message
	Outdoor profile in use		Flight mode is on.
	No event		Flight mode is off.



## Menu map

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When the screen light is off, press any key on the right side of the phone twice to disable touch protection and enter the screen.

The clock screen will display a 4-way arrow pad. To open the top menu, slide your finger across from right to left on the main clock screen twice.



### Contacts

1. New contact
2. Search
3. Speed dials
4. Groups
5. Settings
6. Information



### Messaging

1. Create message
2. Inbox
3. Drafts
4. Outbox
5. Sent items
6. Templates
7. Emoticons
8. Settings



### Utilities





1. Multimedia
2. Organiser
3. Alarms
4. Voice recorder
5. Tools



### Settings

1. Bluetooth
2. Profiles
3. Screen
4. Phone
5. Call
6. Connectivity


## Making a voice or video call

- 1 To open a Call menu, drag your finger across from right to left on the clock screen.
- 2 Select **Video call** or **Voice call**.
- 3 Enter the number on the keypad screen. To delete a digit, press the Clear key  on the right side of the phone or the Clear  touch key on the screen.
- 4 Press the Send key  on the right side of the phone or the Send touch key on the screen to make the call.
- 5 To end the call, press the End key  on the right side of the phone.





**NOTE:** Your phone has a Voice command feature that lets you make calls by name.

**TIP!** To enter “+” for international calls, touch and hold the 0 key on the keypad screen.

**TIP!** You can enter the asterisk \* or # symbol, turn Silent on/off, Send a message, Save a number or Search contacts by touching  on the keypad screen.




## Calling your contacts

It's easy to call anyone whose number is in your Contacts.



- 1 Open the keypad screen. You can search your contacts by choosing  or .


# Calls

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- 2 Scroll through the contact list or tap the Name field, enter the first letter(s) of the contact you want to call in the Name field, and then press the Enter  touch key.
- 3 In the list, touch the contact you want to call, and then select the number to use if there is more than one for that contact.
- 4 Press the Send key  or the Send  touch key. You can also make a **Video call** from the options menu.

## Answering and rejecting a call

When your phone rings, press the Send key  to answer. Press the End key  to reject the incoming call.


**TIP!** You can send a message to explain why you cannot receive an incoming call by selecting  and using **Excuse message** before you reject an incoming call.

## Adjusting call volume

To adjust the volume during a call, press the Clear key  and scroll up or down.






## In-call options

You can hold a call by pressing the number displayed on your screen.

 **Mute** - Turns the microphone off so the person you are talking to cannot hear you.

# Calls



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 **Keypad** - Opens the keypad screen. You can search your contacts by choosing  or . You can also send a new message by choosing  or save the phone number by choosing .

To open the options menu during a call, press the Send key . You can choose from the following:

**Speaker on/off** - Turns the speakerphone on or off.

**Dialpad** - Opens a numerical keypad for entering numbers (e.g., when dialling call centres or other automated telephone services).

**Add call** - Allows you to make a second call. Dial the number or search your contacts, then touch  to connect the call. Both calls will be displayed on the call screen. Your initial call will be locked and put on hold. To end one or both calls press the End key .

**NOTE:** You will be charged for each call you make.

**Record** - Allows you to record the call.

**Go to messages** - Allows you to check your messages.

**DTMF off** - Turns off DTMF during a call. DTMF lets you use numerical commands to navigate within automated calls. By default, DTMF is set to on.

**End call** - Terminates the call.


## Speed dialling





You can assign a frequently-called contact to a speed dial number.


- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Contacts**, and then select **Speed dials**.
- 2 Your voicemail is already set to speed dial 1. You cannot change this. Touch any other number to assign it to a speed dial contact.
- 3 Your address book will open. Select the contact you want to assign to that number by touching the contact's name once. To find a contact, tap the Name box, and then enter the first letter(s) of the name of the contact.

To call a speed dial number, using the numerical keypad, press and hold the assigned number until the contact appears on the screen.

## Viewing your call logs


On the clock screen, press the Send key , then scroll left and right. Choose to view:

-  **All calls** - View a complete list of all your dialled, received and missed calls.
-  **Dialled calls** - View a list of all the numbers you have called.
-  **Received calls** - View a list of all the numbers that have called you.
-  **Missed calls** - View a list of any calls you have missed.

**TIP!** In any call log, select the Send key  to open the options menu, and then select **Delete** to delete items. You can select more than one item to delete at the same time.

**TIP!** Touch any call log entry to view the date, time and duration of the call.

## Changing call settings

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Settings**, and then select **Call**.
- 2 From here, you can adjust the settings for:
  - Call divert** - Choose whether to divert your calls.
  - Call waiting** - If call waiting is activated, the handset will notify you of an incoming call while you are on a call.
  - Call barring** - Select which calls you want to barring.
  - Fixed dial numbers** - Select **Fixed dial number** to turn on and compile a list of numbers that can be called from your phone. You'll need your PIN2 code, which is available from your operator. Only numbers in the fixed dial list can be called from your phone.
  - Excuse message** - You can send a message to explain why you cannot receive an incoming call by touching  and using "Excuse message" before you reject an incoming call.



# Calls

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**Call costs** - View the charges applied to your dialed calls. This service is network dependent; some operators do not support this function.

**Call durations** - View the duration of all calls including All, dialed, received calls and the last call.

## Common settings

- **Call reject** - Touch to switch **On** to highlight the Reject list. You can touch the text box to choose from all calls, specific contacts or groups, calls from unregistered numbers (those not in your contacts), or calls with no caller ID. Touch **Save** to change this setting.
- **Send my number** - Choose whether to display your number on an outgoing call.
- **Auto redial** - Choose on () or off ()
- **Minute minder** - Select on () to hear a tone every minute during a call.
- **BT answer mode** - Select **Hands-free** to answer calls using a Bluetooth headset, or select **Handset** to press a handset key to answer calls.
- **Save new number** - Select **Yes** to save a new number.

**TIP!** To scroll through a list of options, touch the last item visible, and then drag your finger up the screen. The list will move up to display more items.

**Video call setting** - Touch **Video call setting** to select the settings for your video calls. Decide whether to use a private image, then select one and/or turn on the mirror to see yourself on the screen when making a video call.





# Contacts

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## Searching for a contact

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Contacts**, and then select **Search**.

**TIP!** On the numerical keypad screen, touch  to open and search for contacts.

- 2 Scroll through the contact list or enter the first letter(s) of the contact you want to call in the Name field and press the Enter touch key. You will then see a list of contacts corresponding to the letters you entered.
- 3 In the list, touch the contact you want to call, and then select the number to use if there is more than one for that contact.
- 4 Press the Send key  or the Send touch key. You can also make a **Video call** from the options menu.

## Adding a new contact

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Contacts**, and then select **New contact**.
- 2 Choose whether to save the contact to your **Handset** or **USIM**.
- 3 Enter the first and last name of your new contact. You do not have to enter both, but you must enter at least one.
- 4 If you want to add a picture to the new contact, touch , and then **Edit image** menu appears.




## Contacts

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- 5 You can enter up to five different numbers per contact. Each entry is assigned a preset type: **Mobile, Home, Office, Pager** or **Fax**.
- 6 Add an email address in the **Email** field.
- 7 Assign the contact to one or more groups, choosing between **No group, Family, Friends, Colleagues, School,** or **VIP** or one of other groups you created.

**TIP!** You can create customised groups for your contacts.

- 8 You can also add a **Ringtone, Birthday, Anniversary, Home page, Home address, Company name, Job title, Company address** or **Memo**.
- 9 Touch **Save** to save the contact.

**TIP!** When viewing a contact, you can access the options menu by pressing the Send key .

### Creating a group

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Contacts**, select **Groups**, and then touch **New group**.
- 2 Enter a name for your new group in the Name field. You can also assign a ringtone to the group.
- 3 Touch **Save** to save the new group.

**NOTE:** Even if you delete a group, the contacts that were assigned to that group will not be lost. They will remain in your contacts.



## Changing your contacts settings

You can adapt your contacts settings to suits your preferences.

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Contacts** and then **Settings**.
- 2 From here, you can adjust the following settings:

**Contact list settings** - Choose whether to view contacts saved to **Handset & USIM**, **Handset only** or **USIM only**. You can also choose to show the first name or last name of a contact first and whether to display a quick command key next to the contact.

**Copy** - Copy your contacts from your handset to your USIM or from your USIM to your handset.

You can choose all contacts by using the Send key on the right side of the phone and touching **Select all**, or select each contact one by one.

**Move** - This works in the same way as Copy, but the contact will only be saved to the location you've moved it to. So if you move a contact from the USIM to the handset, it will be deleted from USIM memory.

**Send all contacts via Bluetooth** - Send all your contacts to another device using Bluetooth. Bluetooth will be automatically turned on if you select this option.

**Clear contacts** - Delete all the contacts on your handset or USIM. Touch **Yes** if you are sure you want to delete all your contacts.



# Contacts

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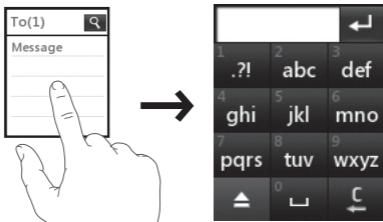
## Viewing information


- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Contacts** and then **Information**.
- 2 From here, you can view **Service dial numbers**, your **Own number**, **Memory info** (how much memory space you have left) and **My business card**.

**TIP!** To add your own business card, select **My business card**, and then enter your details as you would for any contact. Touch **Save** to finish.

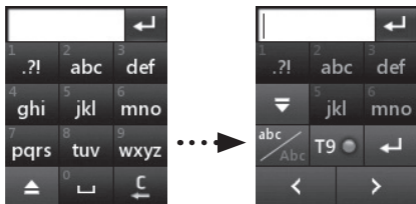
## Sending a message

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Messaging**, and then select **Create message**.
- 2 When you touch a message field, the keypad screen will appear. Touch the To field to enter the recipient's number, or touch the search icon to open your contacts. You can add multiple contacts.
- 3 Enter the text message using the keypad screen.





- 4 On the keypad screen, press the Send key  to open the options menu. Choose **Writing language**, **Add to dictionary**, **Insert**, **Save to drafts** or **Writing font size**. Touch **Insert** to add a **Template**, **Emoticons** or **Name & Number**.
- 5 Touch **Send** when ready.


## Entering text




 - Touch to turn T9 predictive text on or off.

 - Touch to change between the number, symbol and text keypads.

 - Touch to move the cursor.


 - Touch to return to the message field.

 - Touch to add a space.



 - Touch to delete a character or remove the sentence.

 - Touch to open or close the pop-up screen.

### \* T9 predictive mode

In T9 mode, you will see . T9 uses a built-in dictionary to recognise words based on the key number sequences you touch. Simply touch the number key associated with the letter you want to enter, and the dictionary will predict the word you want to use.

### \* Abc manual mode

In Abc mode, you will see . In this mode, you must touch the key repeatedly to enter a letter if T9 mode is turned off ().



# Messaging

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## Message folders

You'll recognise the folder structure used on your GD910; it is user-friendly and self-explanatory.

**Inbox** - All the messages you receive are placed into your inbox. Here, you can view, delete and manage your messages in a number of ways.

**Drafts** - If you do not finish writing a message, you can save what you have done in this folder.

**Outbox** - This is a temporary storage folder while messages are being sent.

**Sent items** - All the messages you sent are placed in this folder.

**Templates** - A list of pre-written, useful messages, for quick replies. The phone includes a number of templates you can edit.

**Emoticons** - You can add, edit and delete emoticons. When you write messages, insert your preferred emoticons. There are some commonly used emoticons already on your phone.

**Settings** - This is where you configure your Text message/Voicemail options.



## Managing your messages

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Messaging**, and then select **Inbox**.
- 2 Select a message, and then press the Send key  to open the options menu, and then choose from the following:
  - Reply** - Send a reply to the selected message.
  - Delete** - Delete the selected message.
  - Forward** - Send the selected message on to another person.
  - Save number** - Save the phone number in the message.
  - Extract** - Extract information, such as phone number or email address, from the selected message.
  - New message** - Write a new message regardless of who sent you the message.
  - Voice call** - Make a voice call to the contact.
  - Video call** - Make a video call to the contact.
  - Copy&Move** - Copy or move the selected message to your USIM card or handset.
  - Message info.** - Check the message info for type, subject, where it is from and date.

If you see the message **No space for USIM**, you should delete some messages from your inbox to free up space.

If you see the message **No space for messages**, you can delete either messages or saved files to free up space.



# Messaging

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## Changing your text message settings

On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Messaging**, select **Settings**, and then choose **Text message**.

You can make changes to:

**Text message centre** - Enter the details of your message centre.

**Delivery report** - Choose to receive confirmation that your message has been delivered.

**Validity period** - Choose how long your messages are stored in the message centre.

## Changing your voicemail setting

On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Messaging**, select **Settings** and then choose **Voicemail**. You can view and edit the voicemail name and number.

## Voice command

Your GD910 supports enhanced voice commands. Using advanced voice recognition technology, this feature allows you to do things by verbal command (e.g. make calls, confirm new messages or voicemail, check your schedule, get the time and listen to music).



### NOTE:

- Using a Voice command may be difficult in a noisy environment or during an emergency.
- When you use a voice command feature, the loudspeaker is in use. Hold the GD910 a short distance away when speak.
- Before using a voice command, please check this feature is enable. (Settings>Phone>Voice command)
- If you use the phone inside the car, make sure you closed the car windows. Otherwise, it can be interrupted by the wind noise and traffic noise.
- Voice command dose not support all of the languages; it may be not supported some features according to particular languages.
- Voice command feature is language-dependent. Before using voice command, please check the voice recognition language.


\* Voice recognition language: US English, UK English, Spanish, French, Portuguese, German, Italian, and Russian.



## Voice command

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### Access

To use a Voice command feature, press and hold the Clear key  on the clock screen, and then follow the prompts.

### Using a Voice command feature

**Call** - Say “Call”, then call someone simply by saying the name. Speak clearly and exactly as the contact details appear in your Contacts list. When you have more than one contact number, you can state the name of the contact (e.g., “Call John Work”). Your GD910 will make a call to the default number of the contacts.

**New messages** - When you have a new message, TTS (Text to Speech) function is automatically active then let you know the information for the number of the new messages you received for a day. It will also automatically read a new message you recently received.

**Voicemail** - You can access the voice mail centre directly by saying “Voicemail”.

**Today schedule** - The “Today schedule” command allows you to access and review your schedule.

**Time** - The “Time” command gives you the time of day.

**Music** - The “Music” command allows you to play songs.



**Help** - Provides general guidelines for using Voice commands.



## Voice command

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### Voice command settings

- 1 On the clock screen, press and hold the Clear key .
- 2 After enter the voice command feature then press the Send key  to open the settings.
- 3 Change the settings, as necessary.

**Sensitivity** - The “Sensitivity” setting controls how the system filters for matches. Selecting ‘Reject more’ increases the sensitivity to filtering out more potential matches. Selecting ‘Reject less’ decreases the sensitivity and displays more potential matches. If you are frequently asked to repeat or no matches are found, lower the sensitivity setting.

**Train words** - If the phone often asks you to repeat a voice command, train the phone to recognise your voice patterns.

**Timeout** - Set to 5 seconds or 10 seconds.

## My folders

You can store any multimedia file in your phone's memory so you have easy access to all of your pictures, sounds, and so on. On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Utilities**, and **Multimedia**, and then select **My folders**.

**My images** - Contains a list of images, including default images preloaded onto your phone and images taken by your phone's camera. You can assign an image to a particular person in your contacts list so that the image appears when the person calls you.

**My sounds** - Contains default sounds and Voice recordings.

**Others** - This folder is used to store files that are not pictures or sounds.

## Music

Your GD910 has a built-in music player so you can play all your favourite music. To access the music player, drag your finger twice across from right to left on the clock screen to the top menu. Touch **Utilities**, and **Multimedia**, and then select **Music**.

From here, you can access a number of folders:

**Recently played** - View all the songs you have played recently.

**All tracks** - Contains all the songs you have on your phone.

**Artists** - Browse your music collection by artist.

**Albums** - Browse your music collection by album.

**Genres** - Browse your music collection by genre.

**Playlists** - Contains all your playlists.

**Shuffle tracks** - Play your tracks in random order.



## Transferring music to your phone



The easiest way to transfer music to your phone is using Bluetooth or your sync cable.

To transfer using Bluetooth:

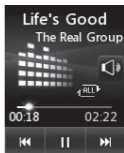
- 1 Make sure both devices have Bluetooth turned on and can see each other.
- 2 Select the music file on the other device, and then select send via Bluetooth.
- 3 When the file is ready to be sent, you must accept it on your phone by touching Yes.
- 4 The file will appear in **All tracks**.

## Playing a song

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Utilities**, and then select **Multimedia**, and then touch **Music**.
- 2 Touch **All tracks**.
- 3 Select the song you want to play.
- 4 Touch  to pause the song.
- 5 Touch  to go to the previous song.

- 6 Touch  to go to the next song.
- 7 Touch  to return to the Music list.


**TIP!** To adjust the volume when you're listening to music, press the Speaker icon on the screen, and then scroll up or down.



**TIP!** Even though the Bluetooth headset is connected with your handset, you may be able to hear MP3 sound through handset only. MP3 sound could not come out via Bluetooth mono headset.




## Creating a playlist

You can create playlists by choosing a selection of songs from the **All tracks** folder.


- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Utilities**, **Multimedia**, and then select **Music**.
- 2 Touch **Playlists**.
- 3 Touch **Add new playlist**, enter the playlist name, and then touch **Save**.
- 4 The **All tracks** folder will show all the songs on your phone. Touch all the songs you want to include in your playlist. A tick will appear on the left side of the track names.
- 5 Press the Send key  on the right side of the phone and touch **Done**.


**NOTE:** Music is copyright protected in international treaties and national copyright laws. It may be necessary to obtain permission or a licence to reproduce or copy music. In some countries national law prohibits private copying of copyrighted material. Please check the national legislation of the applicable country concerning the use of such material.

## Using the camera

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Utilities**, **Multimedia**, and then select **Camera**.
- 2 The viewfinder will appear on the screen. Touch  to take a photo.
  - \* In your viewfinder, you can select the following options before taking a photo. Touch the icons to adapt your photo:
    -  **Gallery** - Touch to move to your gallery.
    -  **Brightness** - Set the brightness of the image in the viewfinder of the camera. Slide the contrast indicator along the bar—left for a lower exposure and hazier image, or right for a higher exposure and sharper image.
- 3 Your captured photo will appear on the screen for a few seconds and disappear. The name of the image runs along the bottom of the screen.

## Adding an event to your calendar

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Utilities**, select **Organiser**, and then choose **Calendar**.
- 2 Select the date to which you want to add an event.
- 3 Press the Send key , then **Add event**.


**TIP!** You can set holiday dates in your calendar. Touch each day you are on holiday one at a time, press the Send key , and then select **Set holiday**.

## Adding an item to your To-Do list

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Utilities**, select **Organiser**, and then choose **To do**.
- 2 Touch **Add to do**.
- 3 Set the date for the task, add notes, and select a priority level: **High**, **Medium** or **Low**.
- 4 Save your task by selecting **Save**.

**TIP!** You can edit an item by selecting it, touching the tab, and then entering the changes. Confirm the changes by selecting **Save**.

## Adding a memo

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Utilities**, select **Organiser**, and then choose **Memo**.
- 2 Touch **New memo**.
- 3 Type your memo, then press the Send key  and select **Save to memo**.
- 4 Your memo will appear on the screen.

## Using date finder

Date finder is a handy tool that helps you calculate what the date will be, in a given number of days. It helps you keep track of deadlines.

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Utilities**, select **Organiser**, and then choose **Date finder**.
- 2 Set the current date in the **From** tab.
- 3 Set the number of days in the **After** tab.
- 4 The **Target date** will be shown below.

## Setting your alarm

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Utilities**, and then select **Alarms**.
- 2 Touch **New alarm**.



## Utilities

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- 3 Set the time you want the alarm to sound, and then touch **Save**. The screen then automatically returns to the alarm list.
- 4 Select the item in the list, and then choose one you want the alarm to repeat: from **Not repeated**, **Daily**, **Mon - Fri**, **Mon - Sat**, **Sat - Sun** or **Except holiday**.
- 5 Select **Alarm type** to select the type of alarm you want.
- 6 Touch **Alarm bell**. Choose a sound from the media album list. To listen to sounds, touch the icon on the right of the sound.
- 7 Add a memo to the alarm.
- 8 Finally, you can set the snooze interval to 5, 10, 20, 30 minutes, 1 hour. Or you can turn snooze off.
- 9 After setting the alarm, touch **Save**.

**NOTE:** You can set up to 5 alarms.


## Voice recorder

Use your voice recorder to record voice memos or other audio files.

To record a sound or voice memo:

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Utilities**, and then select **Voice recorder**.
- 2 Touch  to begin recording.
- 3 Touch  to end recording.
- 4 Touch  to listen to the recording.

## Using your calculator

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Utilities**, select **Tools**, and then choose **Calculator**.
- 2 Touch the box to open up the number keys.
- 3 Touch the screen and enter numbers using number keys.
- 4 For simple calculations, touch the function you need (+, -, x or  $\div$ ), followed by =.
- 5 For more complex calculations, touch , and then choose sin, cos, tan, sec, csc, cot, deg, rad, log, ln, exp and so on.

## Converting a unit

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Utilities**, select **Tools**, and then choose **Converter**.
- 2 Choose one you want to convert from **Currency**, **Surface**, **Length**, **Weight**, **Temperature**, **Volume** and **Velocity**.
- 3 Then select the unit, and enter the value you want to convert from, followed by the unit you want to convert to.
- 4 The corresponding value will appear on the screen.

## Adding a city to your world clock

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Utilities**, and select **Tools**, and then choose **World clock**.
- 2 Press the Send key ( ), and then select **New city**. Choose the continent, and then select the city on the map. Alternatively, touch **Select City**, and choose from the list or touch **Search**, and select the first word of the city. The city will display on the screen.
- 3 Touch the city to add it to your World time list.

## Using the stopwatch

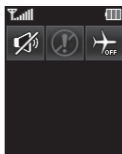
- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Utilities**, select **Tools**, and then choose **Stopwatch**.
- 2 Touch **Start** to begin timing.
- 3 Touch **Lap** if you want to record lap time.
- 4 Touch **Stop** to end the timer.
- 5 Touch **Resume** to restart the stopwatch from the time you stopped it, or touch **Reset** to start from the beginning.

## STK






This menu may be inactive if your SIM card doesn't include STK support services (i.e. SIM Application Toolkit).

## Personalising your profiles

You can quickly change your profile on the indicator screen. On the clock screen, drag your finger across from left to right, and then touch the profile icon.



**TIP!** To use **Flight mode**, select . Flight mode prevents you from making calls, sending messages or using Bluetooth.

Icon	Description	Icon	Description
	Normal profile in use		Flight mode is on
	Silent profile in use		Flight mode is off
	Outdoor profile in use		

You can personalise each profile setting in the settings menu.

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Settings**, and then select **Profiles**.
- 2 Choose the profile you want to edit.
- 3 You can then change all of the sounds and alert options available in the list, including ringtone, volume, message alerts and more.

## Changing your screen settings

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Settings**, and then select **Screen**.
- 2 Choose from:
  - Top Menu** - Choose the style of the top menu.
  - Font** - Adjust the font size.
  - Backlight** - Choose how long the backlight stays on.

**NOTE:** The longer the backlight stays on, the more battery power it uses and the more often you need to recharge your phone.

**Brightness** - Adjust the screen brightness.

**Lock screen** - Choose the clock type on the locked screen (Digital or Analog).

**Action guide** - Turn the action guide on or off.

## Changing your phone settings

Enjoy the freedom of adapting the GD910 to your preferences.

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Settings**, and then select **Phone**.
- 2 Choose in the list below.
  - Date & Time** - Adjust your date, time, and daylight saving settings, or choose to automatically update the time and date when travelling or for daylight saving settings.



# Settings

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**Power save** - Change the factory-set power saving settings: Off, Night only or Always on.

**Languages** - Change the language on your GD910 display.

**Security** - Adjust your security settings, including PIN codes and handset lock.

## **NOTE: Security code**

The default security code is set to '0000' and the security code is required to delete all phone entries and to activate the Reset settings menu. The security code default setting can be modified from the **Security > Change codes**.

**Voice command** - Select the voice command feature enable or disable.

**Memory manager** - Use the memory manager to determine how each memory is used and how much space is available.

- **Handset common memory** - View the memory available on your GD910 for Pictures, Sounds and other items.
- **Handset reserved memory** - View the memory available on your handset for SMS, Contacts, Calendar, the To-do lists, Memos, Alarms and Call history.
- **USIM memory** - View the memory available on your USIM Card.

**Reset settings** - Restores all settings to the factory defaults.

**Information** - View the Handset information and the Phone guide for your GD910.

## Changing your Connectivity settings

Your connectivity settings have already been set up by your network operator, so you can enjoy your new phone immediately. To change any setting, use this menu:

On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Settings**, and then select **Connectivity**. Choose from:

### 1 Network settings

**Select network** - If you select **Automatic**, the GD910 automatically searches for a network and registers the handset to the chosen network. This is recommended for the best service and quality.

**NOTE:** When your handset loses a network in manual mode, a message appears on the Idle screen instructing you to select an available network.

**Network mode** - Set the type of network to search for when searching for networks in the Select network menu.

**Preferred lists** - If you are using automatic network search, you can add a preferred network to connect to.



### 2 Packet data conn.

Set the packet data connection. (When needed/When available)

### 3 USB connection mode

You can use your phone with a variety of PC connectivity and data communications applications through USB. (Mass storage/PC suite)

## Changing your Bluetooth settings

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Settings**, and then select **Bluetooth**.
- 2 Choose Bluetooth on (  ), press the Send key (  ), and then select **Settings**. Make your changes to:

**My device visibility** - Set Visible or Visible for 1 min so other devices can detect your phone when searching for Bluetooth devices. If you select Hidden, other devices will not be able to detect your phone when searching for Bluetooth devices.

**My device name** - You can name or rename your phone as it will appear on other devices. Your phone's name will be shown on other devices only when My device visibility is set to Visible.

**Supported services** - You can view the list of devices, such as headsets and handsfree devices, supported by your Bluetooth-enabled phone.

**Remote SIM Mode** - Activate remote SIM mode.

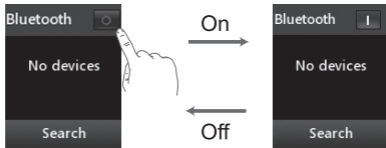
**My address** - Check your Bluetooth address here.


**NOTE:** To improve security, we recommend that once you have configured or paired with a device, set Visibility to Hidden. For incoming connections, regardless of whether the other device has been paired with your phone, you can choose to accept or reject the connection.


## Pairing with another Bluetooth device

When you pair your GD910 with another device, you can set up a passcode-protected connection. This means your pairing is more secure.

- 1 Check that your Bluetooth is on and **Visible**. You can change your visibility in the **Settings** menu, by selecting **My device visibility** and then **Visible**.
  - 2 Touch **Search**.
- \* **To turn Bluetooth on:**
- 1 In the Bluetooth menu, touch Bluetooth to turn it on as shown in the figure below.
  - 2 To turn Bluetooth off, touch Bluetooth again.



If Bluetooth is off, you will see the  icon on your screen.

If Bluetooth is on, you will see the  icon on your screen.

- 3 Your GD910 will search for devices. When the search has completed, you can see the list of devices found and **Refresh** will appear on screen.
- 4 Choose the device you want to pair with, then enter a passcode, and then choose OK.

- 5 Your phone will then connect to the other device, for which you must enter the same passcode.
- 6 Your passcode protected Bluetooth connection is now ready.

## Using a Bluetooth headset

- 1 Check that Bluetooth is turned on **I** and Visible.
- 2 Follow the instructions that came with your headset to pair the two devices.
- 3 Touch **Ask always** or **Allow without asking**, and then touch **Yes** to connect. Your GD910 will automatically switch to Headset profile.

## Sending and receiving files using Bluetooth

Bluetooth is a great way to send and receive files, as no wires are needed and connection is quick and easy.

You can also connect to a Bluetooth headset to make and receive calls.

Before you can start sharing files using Bluetooth, you will need to pair your phone with the other Bluetooth device. For information on pairing devices, see **Pairing with another Bluetooth device**.

**TIP!** The connection may be improved if there are no solid objects in between your phone and the other Bluetooth device.

**NOTE:** Read the user guide of each Bluetooth accessory you are trying to pair with because the instructions may vary.

## To send a file:

- 1 Open the file you want to send, typically a photo.
- 2 Press the Send key, and then select **Send**.  
Choose Bluetooth.
- 3 If you have already paired the Bluetooth device, your GD910 will not automatically search for other Bluetooth devices. If not, your GD910 will search for other Bluetooth-enabled devices within range.
- 4 Choose the device you want to send the file to, and then touch **Select**.
- 5 Your file will be sent.

**TIP!** Check the progress bar to make sure your file is sent.

## To receive a file:

- 1 To receive files, your Bluetooth must be **On** and **Visible**.  
See Changing your Bluetooth settings on the right for more information.
- 2 A message will prompt you to accept the file from the sender. Touch Yes to receive the file.

**NOTE:** The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc, and any use of such marks by LG Electronics is under licence. Other trademarks and trade names are those of their respective owners.

You can synchronise your PC with your phone. This will ensure all your important details and dates match and also act as a backup to give you peace of mind.

**TIP!** To do this, you must install the PC Suite application provided on the CD-ROM or available in a download from <http://update.lgmobile.com>. (From [www.lgmobile.com](http://www.lgmobile.com), PRODUCTS > Manual & Software > Go to Manual & S/W Download Section)

## Installing the LG PC Suite on your computer

- 1 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Settings**, and then select **Connectivity**.
- 2 Touch **USB connection mode**.
- 3 Connect the handset and PC using the USB cable, and then wait a moment.
- 4 The installation guide message will appear.

**Caution!** If the installation guide message is not displayed on your PC, check your CD-ROM settings in Windows.

- 5 Insert the supplied CD, or click the download button to directly download the LG PC Suite program from the website.
- 6 Click on the LG PC Suite Installer that appears on your screen.

## Connecting your phone and PC

- 1 Select PC Suite mode from the **Connectivity > USB connection mode** menu and then connect the USB cable to your phone and PC.
- 2 LG PC Suite will automatically activate on your PC.

**Caution!** If LG PC Suite is not activated automatically on your PC, please check your CD-ROM settings on the PC.

- 3 Your phone and PC are now connected.

## Backing up and restoring your phone's data

- 1 Connect your phone to your PC as outlined above.
- 2 Click on the Backup icon, and then select **Backup** or **Restore**.
- 3 Choose whether to back up **Contents Data** and/or **Phonebook/Schedule/To do/Memo Data**. Select the location where you want to back up the data to, or restore it from. Click **Save**.
- 4 Your data will be backed up.

## Viewing phone files on your PC

- 1 Connect your phone to your PC as outlined above.
- 2 Click on the **Manage Files** icon.
- 3 Images and audio files you have saved on your phone will be displayed on the screen in the LG Phone files.

**TIP!** Viewing the contents of your phone on your PC helps you manage files, organise documents and remove content you no longer need.

## Synchronising your contacts

- 1 Connect the phone to your PC.
- 2 Click on the **Contacts** icon.
- 3 Your PC will now import and display all the contacts saved on your SIM card and handset.
- 4 Click on **File**, and then select **Save**. You can now select where you want to save your contacts to.

**NOTE:** To back up contacts saved to your SIM card, click on the SIM card folder on the left side of the PC screen. Right-click on one of your contacts, choose **Select all**, and then choose **Copy** or **Move to phone memory**. Right-click on your contacts, and then select **Copy to phone memory**. Now click on the **Handset** folder on the left side of the screen, and all your numbers will be displayed.

## Synchronising your messages

- 1 Connect the phone to your PC.
- 2 Click on the **Messages** icon.
- 3 All your PC and phone messages will be displayed in folders on the screen.
- 4 Use the toolbar at the top of your screen to rearrange messages.

## Using your phone as a mass storage device

Your phone can be used as a mass storage device.

- 1 Disconnect your phone from your PC.
- 2 On the clock screen, drag your finger twice across from right to left to the top menu. Touch **Settings**, and then select **Connectivity**.
- 3 Touch **USB connection mode**.
- 4 Touch **Mass storage**. This mode will be saved.
- 5 Connect the phone to your PC. Your phone will display **Connected**.

**NOTE:** Your phone must be unplugged from your PC to initiate mass storage.



# Software Update

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## LG Mobile Phone Software

This section discusses how to update LG mobile phone software. For more information on installing and using this software, please visit <http://update.lgmobile.com>.

The update feature allows you to update your software to the latest version quickly and conveniently over the Internet, eliminating the need to visit our service centre.

Since the mobile phone software update program requires the your full attention for the duration of the update process, please make sure to read the instructions and notes that appear at each step before proceeding.

Note that removing the USB cable or batteries during the update process may seriously damage your mobile phone.


LG assumes no liability for the loss of data during the update process. It is highly recommended to back up any important information before updating.



## Troubleshooting

This chapter lists a number of problems you might encounter while using your phone. Some problems require you to call your service provider, but most are easy to correct yourself.

<b>Message</b>	<b>Possible causes</b>	<b>Possible Corrective measures</b>
SIM error	There is no SIM card in the phone, or you may have inserted it incorrectly.	Make sure that the SIM card is correctly inserted.
No connection to the network	Signal weak outside network	Move to a higher location, a window or open space. Check the service provider coverage map.
Codes do not match	When you want to change a security code, you must confirm the new code, by entering it again. The two codes you have entered do not match.	Contact your service provider.
Function cannot be set	Not supported by service provider or registration required.	Contact your service provider.
Calls not available	Dialling error, New SIM card inserted, Charge limit reached.	New network not authorised. Check for new restrictions. Contact a service provider, or reset limit with PIN2.



# Troubleshooting

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<b>Message</b>	<b>Possible causes</b>	<b>Possible Corrective measures</b>
Phone cannot be switched on	On/Off key pressed too briefly Battery empty Battery contacts dirty	Press On/Off key for at least 2 seconds. Charge battery. Check battery indicator on the screen. Clean the contacts.
Charging error	Battery completely empty Temperature out of operating range Contact problem No mains voltage Charger defective Wrong charger Defective battery	Charge battery. Make sure the surrounding temperature is within the operating range, wait, and then charge again. Check the power supply and connection to the phone. Check the battery contacts, and clean them if necessary. Plug in to a different socket, or check the voltage. If the charger does not warm up, replace it. Only use original LG accessories. Replace the battery.
Phone loses network	Signal too weak	Reconnection to another service provider is automatic.
Number not permitted	The fixed dial number function is on.	Check settings.



## Accessories

There is a variety of accessories, some sold separately, for your mobile phone. Choose the accessories that meet your personal needs. Consult your local dealer for availability.  
**(Items described below may be optional).**

### Charger



### Charging cradle



### Data cable and CD



### Watch cushion



### SIM cap tool (2)



#### **NOTE:**

- Bluetooth Headset is not included, LG recommend to use a high performance Bluetooth headset for enhanced communication.

#### **NOTE:**

- Always use genuine LG accessories.
- Failure to use genuine LG accessories may invalidate your warranty.
- Accessories may vary in different regions.



## Network service / Technical data

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### Network service

The wireless phone described in this guide is approved for use on E-GSM 900, DCS 1800, PCS 1900 and WCDMA 2100 networks.

A number of features included in this guide are called Network Services. These are special services that you arrange through your wireless service provider. Before you can take advantage of Network Services, you must subscribe to them through your service provider and obtain instructions for their use from your service provider.

### Technical data

#### General

**Product name:** GD910

**System:** E-GSM 900 / DCS 1800 /  
PCS 1900 / WCDMA 2100

#### Operating Temperature

**Max:** +37°C (discharging)  
+36°C (charging)

**Min:** -10°C

# Declaration of Conformity



LG Electronics

## Suppliers Details

### Name

LG Electronics Inc

### Address

: LG Twin Tower 20, Yeouido-dong, Yeongdeungpo-gu Seoul, Korea 150-721

## Product Details

### Product Name

E-GSM 900 / DCS 1800 / PCS 1900 Tri Band and WCDMA Terminal Equipment

### Model Name

GD910

### Trade Name

LG

# CE 0168

## Applicable Standards Details

### R&TTE Directive 1999/5/EC

EN 301 489-01 v1.6.1 / EN 301 489-07 v1.3.1 / EN 301 489-17 v.1.2.1/ EN 301 489-24 V1.4.1  
EN 300 328 V 1.7.1  
EN 60950-1 : 2001 / EN 60529:1991+A1:2000  
EN 62311:2008 / EN62209-1: 2006  
EN 301 511 V9.0.2  
EN 301 908-1 V3.2.1, EN 301 908-2 V3.2.1

## Supplementary Information

The conformity to above standards is verified by the following Notified Body(BABT)

BABT, Balfour House, Churchfield Road, Walton-on-Thames, Surrey, KT12 2TD, United Kingdom  
Notified Body Identification Number : 0168

## Declaration

I hereby declare under our sole responsibility that the product mentioned above to which this declaration relates complies with the above mentioned standards and Directives

European Standard Center  
LG Electronics Logistics and Services B.V.  
Veluwezoom 15, 1327 AE Almere, The Netherlands  
Tel : +31 - 36- 547 - 8940, Fax : +31 - 36 - 547 - 8794  
e-mail : jacob@lge.com

Name

Seung Hyoun, Ji / Director

Issued Date

29. Jun. 2009

Signature of representative

# LIMITED WARRANTY STATEMENT

## **1. WHAT THIS WARRANTY COVERS :**

LG offers you a limited warranty that the enclosed phone and its enclosed accessories will be free

from defects in material and workmanship according to the following terms and conditions:

- (1) The limited warranty for the product extends the warranty period beginning on the date of purchase of the product.
- (2) The limited warranty applies for 1 year from the original date of purchase and extends only to the original purchaser of the product and is not assignable or transferable to any subsequent purchaser/end user. It shall neither exclude nor limit any mandatory statutory rights of the customer or any of the customer rights against the seller/dealer of the product.
- (3) This warranty is good only to the original purchaser during the warranty period, but limited to certain country if specified.
- (4) The external housing and cosmetics parts shall be free of defects at the time of shipment and, therefore, shall not be covered under these limited warranty terms.
- (5) Upon request from LG, or their designated service agent the consumer must provide information to reasonably prove the date of purchase.
- (6) Unless other service arrangements have been specified the customer shall bear the cost of shipping a defective product back to the Customer Service Department of LG. LG shall bear the cost of shipping the product back to the consumer after the completion of service under this limited warranty.
- (7) During the warranty period LG or its authorised service agent will repair or replace at LG's sole discretion a defective product. A repaired or replaced product will not be given a prolonged or renewed warranty period.

## **2.WHAT THIS WARRANTY DOES NOT COVER :**

- (1) Defects OR Damages resulting from use of the product in other than its normal and customary manner.
- (2) Defects or damages from abnormal use, abnormal conditions, improper storage.  
exposure to moisture or dampness, unauthorised modifications, unauthorised connections, unauthorised repair, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of LG, including damage caused by shipping, blown fuses, spills of food or liquid.

- (3) Breakage or damage to antennas unless caused directly by defects in material or workmanship.
- (4) A warranty repair if the Customer Service Department at LG or other agreed service agent was not notified by the consumer of the alleged defect or malfunction of the product during the applicable limited warranty period.
- (5) Products which have had the serial number or IMEI number removed or made illegible.
- (6) This limited warranty is in lieu of all other warranties, express or implied either in fact or by operations of law, statutory or otherwise, including, but not limited to any implied warranty of marketability or fitness for a particular use.
- (7) Damage resulting from use of non-LG approved accessories.
- (8) All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal customer use.
- (9) Products operated outside published maximum ratings.
- (10) Products used or obtained in a rental program.
- (11) Consumables (such as fuses).
- (12) Suspected defects caused by a failure of the cellular network.

### **3. CONDITIONS :**

No other express warranty is applicable to this product.

The DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN. LG ELECTRONICS INC. SHALL NOT BE LIABLE FOR THE LOSS OF THE USE OF THE PRODUCT, INCONVENIENCE, LOSS OR ANY OTHER DAMAGES, DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR INABILITY TO USE, THIS PRODUCT OR FOR ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED MARKETABILITY APPLICABLE TO THIS PRODUCT.

Some do not allow the exclusive of limitation of incidental or consequential damages or limitations on how long an implied warranty lasts; so these limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from country to country.



**LG Electronics Inc.**











