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Hutchison 3G UK Limited trading as 3 is a service provider and has provided the information in this user guide concerning what you might expect from 3 services. Sony Ericsson Mobile Communications AB is the manufacturer of the W950i handset and has provided the information on its features and use set out in this user guide.

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Sony Ericsson | W950i

3 services user guide



Sony Ericsson | W950i



Get going.



## Find out what your Sony Ericsson W950i does.



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The sections in green describe 3 services, and those in black describe Sony Ericsson services. Please refer to the Sony Ericsson manufacturer's W950i user guide for Important safety information.

# Insert your USIM and battery

Your 3 USIM can only be used in mobiles which are enabled for 3 services.

If you try and use the USIM in other mobiles you could seriously damage the mobile and may be unable to use it - including for emergency calls. We can't be responsible for any such damage or any resulting problems using your mobile.

## Illustrations

- 1 Open the battery cover
- 2 3 Insert your USIM card and battery
- 4 Close the battery cover
- 5 Charge your battery

1



2



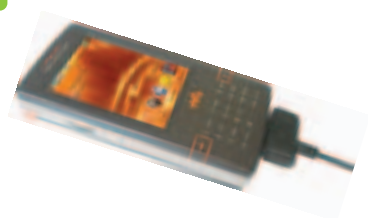
3



4



5



Fully charge the battery before using it for the first time.

# Find out what you can do on Planet 3

From  you can...

Watch music videos and goals, play games and much more. Just press the Planet 3 button once and wait for a few seconds. It's free to browse and we'll tell you how much things cost before you download them.



## Music

Download full length music videos and tracks.



## Tunes & Pix

Personalise your mobile to look and sound unlike anyone else's.



## Wireless Web

Get fast access to the internet on your laptop using your mobile. Browse the internet, read your email and download large files while you're on the move.



## Games

Buy a game and keep it forever, or rent one and pay less.




## Football

Get the latest news, match reports, live scores and video clips.



## Internet

Get access to a selection of the best mobile websites.

All this plus news, showbiz, movie trailers, TV clips, comedy and more. It's all on .



# Handy information about your mobile

**Icons on the top of the screen**

- 3 video service area
- 3 voice & picture service area
- Alert profile - in this case silent
- Alarm set
- Multimedia messages
- Text message
- Battery strength

**Infrared port**

**Power on/off**

**Power socket / Earpiece connector**

**Speakers**

**Stylus**

**Jog Dial**  
Navigate left, right or up, down and press in to select

**Back key**  
Press once to go back to the previous screen. Press for 5 seconds to return to start screen

**Music play / stop**

**Volume up or down**







# Get the most from your mobile

**Set date and time**  
Time

**Select your ringtone**  
Volume > Settings > Ringtones > Call voice

**Select your wallpaper**  
Main Menu > Tools > Control Panel > Device > Wallpaper

**Send and receive email**  
First, you have to set up your email account - see page 9

**Watch music videos and goals, play games and much more**  
Press and hold and wait a few seconds for Planet 3. It's free to browse. You'll be advised of any costs before downloading

**Menu icon**  
Takes you to the main menu

**Send text, photo, video, email**

**Make a voice call**  
Enter the number and press Call

**Music Play**  
Music control keys

**Access voicemail**  
Press and hold for voicemail

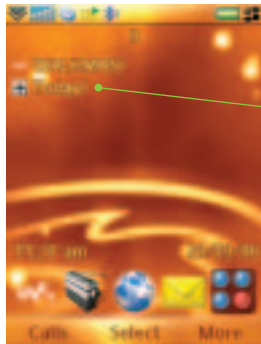
**Clear character**  
Press to clear character(s)

**Select silent profile**  
Press to switch between general and silent

**Lock screen and keypad**  
Press to lock and unlock screen and keypad



# Using touch-screen control



## 1 Status Bar

The Status Bar displays your current mobile status information

## 2 Personal Information

Shows the number of new emails, picture and video messages, text messages, upcoming appointments and active tasks. Select **Today** to show the list

## 3 Application Shortcuts

Shows five icons that let you start five popular applications

Use the stylus to choose any feature you want by selecting the relevant icons, text and on-screen keys.



# Make voice calls

## Make calls

- › Enter the number.
- › Press **Call** for voice calls.
- › To end a call press **End call**.

## Receive calls

- › To answer a call press **Yes**.
- › To end a call press **End call**.

## Set up voicemail

- › To set up voicemail: press and hold **More**.  
Follow the voice prompts to choose a PIN and record your greeting.

## Active speakerphone

- › Press **More** during a call.
- › Select **Speaker**.

## Volume control

- › Scroll the Jog Dial up or down during a call to increase or decrease volume.

From **Main Menu** you can...

## Activate call waiting

**Tools** > **Control Panel** > **Calls settings**.

## Divert calls

**Tools** > **Control Panel** > **Calls settings**.

## View own number

**Contacts** > **More** > **View folder** > **SIM**  
> **More** > **My numbers**.

## Copy contacts between mobile and USIM

**Contacts** > **More** > **Mark** > **Mark all** > **More**.  
**from USIM to mobile**  
> **Copy to Contacts**.

## from mobile to USIM

**Add to / > SIM**.

## View missed, received, dialled calls

**Calls** from the start screen.




To personalise settings on your W950i eg  
**Theme, Screen savers, user greeting etc.**

> **Tools** > **Control Panel** > **Device**.





# Text, multimedia and email messages

## Send a text or multimedia message

- › Select  **Messaging** > **Create new message** > **SMS**. At **To:** enter the mobile number or select **To:** again > **Select Contacts** to choose a mobile number > Write the text message > Select **Send**.
- › Select  **Messaging** > **Create new message** > **MMS** > **Picture / Sound / Video** > Select your preferred photo, audio or video clip >  **At To:** enter the contact details or select **To:** again > **Select Contacts** to choose a mobile number or email address from **Contacts** > Select **Send**.

## Send and receive emails

- › To send an email you first need to set up email on your mobile – see page 9.
- › Select  **Messaging** > **Create new message** > **3mail** > At **To:** enter the email address or select **To:** again > **Select Contacts** to choose an email address > Write the text message > Select **Send**.
- › To retrieve an email: Select  **Messaging** > **3Mail** > **Inbox** > **More** > **Get & send**.
- › To reply to an email: **Reply** (left soft key).

# Watch videos and play music


## Watch video clips

- ›  **Main Menu** >  **Entertainment** > **Video**. Then select your preferred clip.


## View a video clip full screen

- › Click the centre of your mobile's screen while the video clip is playing.

## Play music

- ›  **Walkman**. Select **My Music** to listen by artist or album. Select **PlayQ plays** to list all the tracks on your mobile.




## Update your music collection

- Each time you download or transfer tracks from your mobile from the PC, you'll need to update your music collections.
- ›  **Walkman** > **My Music** > **More** > **Update music**.





# Set up your email

## Set up your username

To set up your **3mail** you need to have set up a Voicemail PIN first.





- › Select  and select  **Go to Services**. Scroll and select  **Mail**.
- › Select **Enter username**. Enter your preferred username (eg johnsmith) and **Done**.
- › If this name has already been taken you will be asked to choose again. Once your username has been accepted your email address will be johnsmith@3mail.com.

## Set up your profile

- ›  **Main Menu** >  **Tools** >  **Control Panel** > **Messaging** > **Email accounts** > **3Mail**.
- › Select **Your name** and **Email Address** and enter the details. Select **Done**.
- › Select  **Phone** and then **Username**, key in your mobile number starting with 447xxxxxxx but without plus (+). At **Password** key in the 4-digit PIN you selected for Voicemail.
- › Select **Done** and **Save**.  
You're now ready to send and receive emails from your **3mail** account.


## Collect emails from other accounts

To collect emails from other accounts you need to set up your POP3 email account.

- › Select  >  **Go to Services** >  **Mail** >  **Mail** > **Settings** > **Manage other mail** > **Add new account**.
- › Select **Name this account** and enter a name for the account. Then do the same in turn for **POP3 server address**, **POP3 Username**, and **POP3 user password** and select **Done**.  
You can check these details with your email / internet service provider.

You're now ready to collect emails from another email account.

## Help with entering text

- › To switch between lower case, upper case and predictive text, press .
- › To enter numbers, press the specific key for 3 seconds.



# Transfer files between your mobile and PC

You'll need: Windows 2000 Professional or Windows XP Home or Professional; a USB port and CD-ROM drive.

## Install the file transfer software

- › Insert the **Sony Ericsson CD** that came with your mobile onto your PC to install **Sony Ericsson PC Suite**. Then follow the Wizard to install.

## Connect mobile and your PC

- › Connect your mobile and PC using the USB cable. It will automatically install drivers to connect your mobile and PC.
- › Select **Normal Mode** on your mobile and select **Done**.
- › Right click on **W950i** in the bottom right corner of your PC.



Right click on the **Sync Manager**

- › Select **Sync Manager**.
- › Select **Settings** in the pop up menu.
- › Select **Calendar** or **Contact** under **Categories** and make sure you select **Synchronise this category**.
- › Select the PC application, eg **Microsoft Outlook**, to synchronise with your mobile.
- › Select **OK**.
- › Select **Advance Sync** for further settings. Please read the different features carefully and then select the appropriate feature for synchronisation.

## Synchronise contacts and calendar

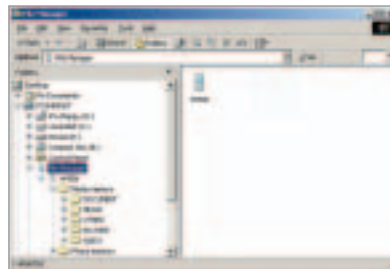
- › Make sure your mobile and PC is connected using the USB cable.
- › Select **Normal Mode** on your mobile and select **Done**.
- › Right click on **W950i** in the bottom right corner of your PC and select **Synchronise Now** to start the synchronisation.

# Transfer files between your mobile and PC

## Transfer images, videos and music

- › Make sure your mobile and PC are connected using the USB cable.
- › Select **File transfer** on your mobile and select **Done**.
- › Right click on **W950i** in the bottom right corner of your PC.
- › Select **File manager**.
- › In the pop up screen select **W950i** on your PC.
- › Select **Media Memory / Phone memory**.

Then drag and drop relevant picture, audio, video or music between your mobile and PC.



## Transfer music tracks




- › Make sure your mobile and PC are connected using the USB cable.
- › Select **File transfer** on your mobile and select **Done**.
- › Right click on **W950i** in the bottom right corner of your PC.
- › Select **Sony Disc2Phone**.
- › Drag and drop your preferred tracks from your PC's **Music Source** to **Transfer List** (next column).
- › Select **Transfer** from top of the menu to copy the tracks onto your mobile.

In some cases you'll need to convert files, for example to view a video on your PC in Windows Media Player that you captured on your mobile, or to listen to an audio file that you transferred to your mobile. You'll find a number of converters to download in the **Customer** section of **three.co.uk**.

Please note that transferring copyright-protected content, eg music and football videos, without the copyright owner's consent is against the law and it breaks your agreement with 3.

# Helpful information – My 3

## Manage your account and learn about 3 services direct from your mobile

- › Press  and select  **Go to Services**. Scroll and select  **My 3**. At **My 3** you can keep track of your bill and see how many minutes and messages you have left, whether Pay Monthly or Pay As You Go. You can also learn more about 3's services through a selection of videos and tasters. All **My 3** services are free.

## Find out more about 3's services

- › Visit [three.co.uk](http://three.co.uk).
- › For more information on **My 3** visit [three.co.uk/my3](http://three.co.uk/my3).
- › Email [customer.services@3mail.com](mailto:customer.services@3mail.com) or call customer services on 333 (0870 7330 333 from another phone).

## Useful numbers

	Mobile	Other phones
<b>3 customer services</b>	333	0870 7330 333
<b>Mail</b> (Voicemail, email & faxmail)	123	07782 333 123
<b>Pay As You Go Top-up</b>	444	0870 7330 444
<b>Directory enquiries</b>	118 333	118 333
<b>International directory enquiries</b>	118 313	118 313
<b>Disabled &amp; elderly enquiries</b>	195	
<b>Emergency calls</b>	999	999

## Getting the most from your battery

- › You can recharge your battery several hundred times before it will need replacing and you don't need to fully discharge it before recharging.
- › Don't expose the battery charger to direct sunlight or use in areas of high humidity such as a bathroom. Battery life will decrease if you expose it to temperatures below -10°C or above 45°C.
- › If you charge your battery regularly and you notice a decrease in talk time or an increase in charging time, then it's probably time to buy a new battery.