

# BenQ·SIEMENS



 E71

|                                    |    |                                          |    |
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**This is a summarised version of the User Guide. The complete version  
can be found on the Internet at this address:**

**[www.BenQ-Siemens.com/e71](http://www.BenQ-Siemens.com/e71)**

# Phone overview

## ① Loudspeaker

## ② Standby indicator LED

LED indicates that the phone is still on, when phone display is switched off.

## ③ Status indicator line

## ④ + / - Volume control

## ⑤ Softkeys

The current functions of these keys are shown as **text** / symbols (e.g. ).

## ⑥ Call key

Dial displayed/highlighted phone numbers/names, accepts calls.

## ⑦ On/Off/End key

- Switched off: press and **hold** to switch on.
- In standby mode: press and **hold** to switch off. Press **briefly**: switch-off menu.
- During a conversation or in an application: press **briefly** to end and return to standby mode.
- In menus: return to standby mode.

## ⑧ Centre key

Press the centre key to open the main menu and to start an application or function (p. 7).

## ⑨ Navigation keys (p. 7)

## ⑩ Ringtone

- Press and **hold** in standby mode: switch all acoustic signals on/off (except alarm clock).
- Press and **hold** during incoming call: switch off ringtone for this call only.

## ⑪ Key lock

- Press and **hold** in standby mode: activate/deactivate key lock.

## ⑫ Plug socket

## ⑬ Camera lens



# Safety precautions

## Information for parents

Please read the operating instructions and safety precautions carefully before use.

Explain the content and the hazards associated with using the phone to your children.



Remember to comply with legal requirements and local restrictions when using the phone. For example in aeroplanes, petrol stations, hospitals or whilst driving.



Mobile phones can interfere with the functioning of medical devices such as hearing aids or pacemakers. Keep a distance of at least 20cm/ 9 inches between the phone and pacemaker. Whilst using the mobile phone, hold it to the ear furthest away from the pacemaker. For more information consult your doctor.



Tones, music and handsfree talking are reproduced through the loudspeaker. Do not hold the phone to your ear when it rings or when you have switched on the handsfree function. Otherwise you risk serious permanent damage to your hearing.



Only use original batteries (100 % mercury-free) and – charging devices. Otherwise you risk serious damage to health and property. For instance, the battery may explode.



Small parts such as the SIM Card, dust cap, lens ring and lens cap as well as the Micro SD Card can be dismantled and swallowed by small children. The phone must therefore be stored out of the reach of small children.



Do not place the phone near to electromagnetic data carriers such as credit cards and floppy disks. Information stored on them could be lost.



Permanent hearing loss may occur if you use ear- or headphones at high volume. You can adapt over time to a higher volume, which may sound normal but can be damaging to your hearing. Set your volume to a safe level. If you experience ringing in your ears, reduce the volume or discontinue use of your system.



The mains voltage specified on the power supply unit (V) must not be exceeded. Otherwise the charging device may be destroyed.

The power supply must be plugged into an easily accessible AC mains power socket when charging the battery. The only way to turn off the charging device after charging the battery is to unplug it.



You may only open the phone to replace the battery (100 % mercury-free) or SIM Card and Micro SD Card. You must not open the battery under any circumstances. All other changes to this device are strictly prohibited and will invalidate the guarantee.



All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.

This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2002/96/EC.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for re-use and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council, waste disposal service or the shop where you purchased the product.



The phone may cause interference in the vicinity of TV sets, radios and PCs.



Use only original accessories. This will avoid potential risks to health or property and ensure compliance with all relevant regulations.

Improper use will invalidate the guarantee!  
These safety instructions also apply to original accessories.

As mobile devices offer a range of functions, they can be used in positions other than the head, such as on the body. In this case, separation distance of **1.5 cm** is required.

## Bluetooth®

Your phone has a Bluetooth interface. This makes it possible to establish a wireless connection with your phone and a headset, a Car Kit or other Bluetooth-enabled devices.

In order to establish a secure link between the devices and to prevent a third party from having access to your phone, you should observe the following points:

- The initial connection between two devices, what is called "pairing", should take place in familiar surroundings.
- Both devices must be able to identify themselves one time by using a password/PIN. To ensure sufficient security, you should choose a 16-digit number combination for a password that would be difficult to guess (if a PIN has not been assigned).
- An automatic connection acceptance ("connection without confirmation") should only be used in exceptional cases.
- In general, only trustworthy devices should be linked in order to minimize security risks.
- You should restrict the "visibility" of your phone if possible. This will make it much more difficult for unknown devices to establish a connection with your phone. To do this, in the Bluetooth menu, set the option **Visible to others** from **Always visible** to **Not visible**.
- The name of your phone is transmitted in a Bluetooth connection. The factory default is the "Bluetooth ID". The first time Bluetooth is activated, or later in the Bluetooth menu, you can change this name (**My BT info**).
- If Bluetooth is not needed, this function should be deactivated.

Before using Bluetooth accessories, or a mobile phone inside a vehicle, check the vehicle user guide for any limitations on the use of these products.

The Bluetooth® word mark and logos are owned by Bluetooth SIG, Inc. and any use of such marks by BenQ Corp. is under licence. Other trademarks and trade names are those of their respective owners.

## Getting started



Your phone's display is covered with a protective film. Remove this before using the phone.

In rare cases static discharge can cause temporary discolouration in the display.

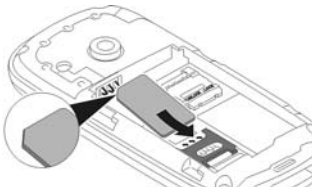
However, this will disappear within approx. 10 minutes.

### Inserting battery/SIM Card/ MicroSD card

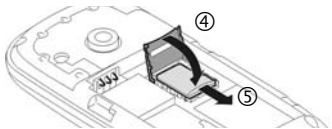
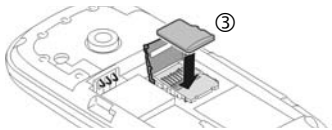
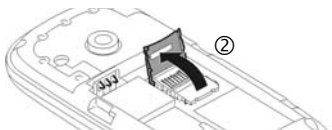
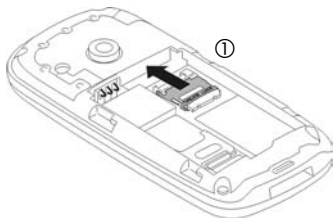
The service provider supplies you with a SIM Card on which all the important data for your line is stored. If the SIM Card has been delivered in credit-card size, snap the smaller segment out and remove any rough edges. Please follow the instructions in the diagrams when inserting SIM Card, MicroSD card (optional) and battery.

#### Insert SIM Card

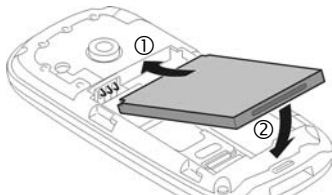
Ensure that the cut-off corner is in the correct position.



#### Insert MicroSD card (optional)



### Insert battery

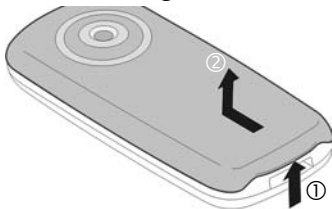


### Close battery cover



### Remove battery cover

To remove the battery cover, lift it up ① and slide it off the phone ②.



### Additional information

Please switch off your phone before removing the battery! Do not remove the SIM Card as long as the battery is inserted. If the battery is removed for longer than 30 seconds, the clock must be reset.

## Charging the battery



The battery is not fully charged when delivered. Plug the charger cable into the side of the phone, plug the power supply unit into a mains

power socket and charge for at least **two hours** (for charging via USB, see p. 17). Do not interrupt the charging procedure prematurely.



Display when charging is in progress.

### Charging time

An empty battery is fully charged after about 2 hours. Charging is only possible within a temperature range of +5 °C to +45 °C. If the temperature rises/falls 5 °C above/below this, the charge symbol flashes a warning. The mains voltage specified on the power supply unit must not be exceeded.

### Operating time

The operating time depends upon the respective network conditions and conditions of use. Extreme temperatures considerably reduce the phone's standby time. You should therefore avoid the leaving the phone in the sun or on a radiator (talktime, standby time see p. 24).

### Charge icon not visible

If the battery has been discharged fully, the charge icon is not immediately visible when the power supply is plugged in. It will appear after up to two hours. In this case the battery is fully charged after 3 to 4 hours.

**Only use the plug-in power supply unit included in delivery!**

### Display during operation

Charge level display during operation (empty–full):



A beep sounds when the battery is nearly empty. The charge level of the battery is only displayed correctly after an uninterrupted charging/discharging cycle. You should therefore **not remove the battery unnecessarily** and where possible **not terminate the charging process before completion**.

The power supply unit heats up when used for long periods. This is normal and not dangerous.

## Switching on/off



Press and **hold** the On/Off/End key. Press **briefly** to open the "Switch off menu".

## Entering the PIN

The SIM Card can be protected with a 4-to 8-digit PIN.



Enter the PIN using the number keys. The characters \*\*\*\* appear in the display to ensure nobody can read your PIN. Correct with **⏮**.



Press the left softkey to confirm. Logging on to the network will take a few seconds.

Set the clock once after getting started (p. 17)

## Emergency number (SOS)

**Only to be used in real emergencies!**

By pressing the left softkey **SOS** you can make an emergency call on any network **without** a SIM Card and without entering a PIN (not available in all countries).

# General instructions

## User guide

The following symbols are used to explain operation:



Displays a softkey function.



Function dependent on the service provider.

Standard functions which appear repeatedly in the options menu are not listed in this short user guide. The complete description can be found on the Internet at this address: **www.BenQ-Siemens.com/e71**

## Main menu



Call up from standby mode using the centre key.



Open menu.

### Search

List output of the menu. You can use the search option to directly access any menu item just by browsing for the keyword.

### My menu

Create your own menu with frequently used functions, phone numbers or Internet pages. The list of 20 entries is preset. You can, however, change it as you wish.

### Shortcuts

You can assign a function to the right softkey, navigation keys and number keys (p. 17).

### Illumination

Set display light brighter/darker.



## Centre key

The symbol in the centre of the lower line of the display shows the current function when the centre key is pressed.

|  |             |  |        |
|--|-------------|--|--------|
|  | Main menu   |  | Send   |
|  | OK, confirm |  | View   |
|  | Change      |  | Save   |
|  | Call        |  | Play   |
|  | Edit        |  | Record |
|  | Insert      |  | Pause  |
|  | Options     |  | Stop   |
|  | Camera      |  | Zoom   |

## Navigation keys

In standby mode/during conversation:

|  |                 |  |                   |
|--|-----------------|--|-------------------|
|  | Open contacts.  |  | Open inbox.       |
|  | Start Profiles. |  | Start the camera. |

## Tabs

The handy tabs offer you fast access to information and functions.



Switch between the individual tabs.

If an input field is activated on a tab, it is only possible to navigate within the field using the navigation key.

## Mark mode

For some applications (e.g. deleting several SMS messages) you can mark several entries on the tab in order to perform multiple functions at once.

|                |                       |
|----------------|-----------------------|
| <b>Options</b> | Open menu.            |
| <b>Mark</b>    | Activate mark mode.   |
|                | Select entry/entries. |
|                | Mark or unmark.       |

Additional mark mode functions:

|                      |                                 |
|----------------------|---------------------------------|
| <b>Options</b>       | Open menu.                      |
| <b>Mark all</b>      | Mark all entries.               |
| <b>Unmark all</b>    | Unmark all marked entries.      |
| <b>Delete marked</b> | All marked entries are deleted. |

## Printing via USB

First select **Print**, then **Via USB** and then connect the mobile phone to the printer with the USB cable.

## Connection with PCs

You can connect your phone to a PC using Bluetooth or a data cable (accessories). The PC program MPM (Mobile Phone Manager) enables you to store data on your PC and, for example, synchronise the contacts with Outlook® and Lotus Notes™. You can download it from the Internet at:

[www.BenQ-Siemens.com/e71](http://www.BenQ-Siemens.com/e71)

## Digital Rights Mgmt. (DRM)

Remember that your phone has Digital Rights Management. The use of downloaded pictures, sounds or applications can be restricted by the suppliers, e.g. copy protection, use for a limited period of time only, number of times it can be used etc.

# PIN, PUK, Phonecode



→ Security

→ PIN codes → Select function.

The phone and SIM Card are protected against misuse by several security codes.

**Keep these security codes in a safe place where you can access them again if required.**

## PIN codes

|                     |                                                                                                                                                                                                                                                                                                                 |
|---------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>PIN</b>          | Personal Identification Number. Provided by service provider. Protects your SIM Card. If PIN is entered incorrectly three times, SIM Card is barred. Unbar with PUK.                                                                                                                                            |
| <b>PIN2</b>         | Provided by service provider to access additional functions on special SIM Cards.                                                                                                                                                                                                                               |
| <b>PUK<br/>PUK2</b> | Master PIN. Provided by service provider. Used to unlock SIM Cards after PIN is entered incorrectly more than three times. If PUK has been lost, please contact your service provider.                                                                                                                          |
| <b>Phone-code</b>   | Defined by you (4-8 digits) the first time you call up a phone-code protected function (e.g. <b>Direct call</b> , p. 10). If phone code is entered incorrectly three times, access to the phone code and the functions that use it is denied. For your reference please note your phone code here:<br><br>_____ |

## PIN control

The PIN is usually requested each time the phone is switched on. You can deactivate this feature but you risk unauthorised use of the phone. If PIN use is deactivated confirmation is required to switch on the phone. This prevents the phone from being switched on accidentally, e.g. when carried in a pocket or whilst you are on an aircraft.



Edit, enter PIN.



Confirm entry.

## Change PIN/Change PIN2

You can change the PIN to any 4- to 8-digit number you find easier to remember.



Edit, enter **current** PIN.



Confirm, enter **new** PIN.



Confirm, repeat **new** PIN.



Confirm.

## Chg.phonecode

You define the phone code (4-8 digit number) the first time you call up a phone-code protected function (e.g. **Direct call**, p. 17). It is then valid for all phone-code protected functions.

If the phone code is entered incorrectly three times, access to the phone code and the functions that use it is denied. If this happens please contact the Service Centre (see p. 22).

## Clearing SIM Card barrings

If the PIN is entered incorrectly three times, the SIM Card is barred. Enter the PUK (MASTER PIN) provided by your service provider with the SIM Card in accordance with the instructions. If the PUK (MASTER PIN) has been lost, please contact your service provider.

# Text input with T9

"T9" uses various key entries to deduce the correct word.

 Activate/deactivate T9.

## Writing with T9

It is best if you finish a word without looking at the display.

Simply press the keys where the relevant letter is located **once**.

 / 

A blank space or moving to the right ends a word.

Do not use special characters such as Ä. Use standard characters only, e.g. A. T9 will do the rest.

## T9 word suggestions

If several options are found in the dictionary for a word, the most probable is displayed first.

 Press. If this word is incorrect, press again until the correct word is displayed.

## Learning function

To enter a word in the dictionary:

 Select and enter the word without T9, then .

## Correcting a word

 Move left or right, word by word, until the required word is **highlighted**.

 Scroll through the T9 word suggestions again.

 Deletes the character to the left of the cursor **and** displays a new possible word.

## Text templates

 →  → Templates  
→ Text templates

Text templates can be stored in the phone for adding to your messages.

 Press **briefly**: swap between: **abc, Abc, T9abc, T9Abc, 123**. Status shown in top line of the display.  
Press and **hold**: all input variants are displayed.  
 Press **briefly**: select special characters.

T9<sup>®</sup> Text Input is licensed under one or more of the following: U.S. Pat. Nos. 5,187,480, 5,818,437, 5,945,928, 5,953,541, 6,011,554, 6,286,064, 6,307,548, 6,307,549, 6,636,162 and 6,646,573; Australian Pat. Nos. 727539, 746674 and 747901; Canadian Pat. Nos. 1,331,057, 2,302,595 and 2,227,904; Japan Pat. No. 3532780, 3492981; United Kingdom Pat. No. 2238414B; Hong Kong Standard Pat. No. HK1010924; Republic of Singapore Pat. No. 51383, 66959 and 71979; European Pat. Nos. 0 842 463 (96927260.8), 1 010 057 (98903671.0), 1 018 069 (98950708.2); Republic of Korea Pat. Nos. KR201211B1 and KR226206B1. People's Republic of China Pat. Application Nos. 98802801.8, 98809472.X and 96196739.0; Mexico Pat. No. 208141; Russian Federation Pat. No. 2206118; and additional patents are pending worldwide.

# Calling



Enter number (always with area/international dialling code).

 A **short** press clears the last digit, a **long** press clears the phone number.



Press the Call key. The displayed phone number is dialled.

## Ending a call



Press **briefly**.

## Setting the volume



Adjust the volume with the plus/minus keys.

### Additional information

Accept the call and/or switch off "handsfree" talking before bringing the telephone to your ear in order to avoid ear damage caused by the ringtones.

#### Activate/deactivate Handsfree

**Options** → Handsfr.

#### International dialling codes

 press and **hold** until a "+" is displayed.

**Options** → **Country codes**, select country.

## Last number redial



Press **twice**. The phone number **last** called is redialled. Press **once**; opens redial list.

## Auto last number redial

**Options** → **Auto dial**. The phone number is dialled ten times at increasing time intervals.

## Reminder

**Options** → **Reminder** A beep reminds you to redial the displayed phone number after 15 minutes.

## Call options

Functions which are only available **during** the call are offered in the call menu.

### Swapping between 2 calls



**Options** → **Hold** actual call. Enter phone number. When the connection is established,

**Options** → **Swap** between the calls.

### Conference



When the first connection is established, put it on hold. Enter phone number. When the second connection is established:

**Options** → **Conference** to join in the held connection. Repeat until all participants are connected (max. 5).

### Tone sequences (DTMF)

Enter tone sequences (digits) for remote access to an answering machine.

**Options** → **Send DTMF**.

## Direct call

If this is active, only **one** number can be dialled (see also p. 17). This is a phone-code protected function.

# Contacts



You can store up to 1500 entries in this phone directory, with several phone and fax numbers plus additional address details. Five tabs are offered for fast access:

All contacts, Groups, Online status, SIM, Filter



Switch between the tabs.

## All contacts

Display of all entries stored in the phone or on the SIM Card in alphabetical order.

<New entry>



Confirm <New entry>. The following tabs are displayed. Enter information by working through the list.

|               |                                                                                                                             |
|---------------|-----------------------------------------------------------------------------------------------------------------------------|
| General sett. | First name, surname and important phone numbers. A ringtone, a picture or video with sound can be assigned to each contact. |
| Private       | General address information and additional communication numbers such as fax and e-mail.                                    |
| Business      | Company information, address, communication numbers.                                                                        |
| Person        | Personal details such as date of birth and other notes.                                                                     |
| Online status | Contact information for Instant Messaging (p. 15).                                                                          |

## Viewing/editing entries



Switch between the individual tabs.



Select required entry.



View entry.



Edit entry.

## Groups

You are offered 10 different groups to enable you to arrange your contacts clearly.

### Editing group attributes

Select Groups → Options → Attributes.

### Adding a contact to a group

Contacts which are stored in the phone directory may be added to a group via All contacts tab. Select contact, open options and select Add to... then → group then a group. A contact can only belong to one group.

## Distribution list

Special entries in All contacts are distribution lists (max. 250 lists, in each list max. 100 contacts). A contact can appear in several distribution lists.

## SIM

Display contacts on the SIM Card. Confirm <New entry> to store a new contact to SIM.

## Online status

Display all contacts that have WV user ID (Instant Messaging).

## Filter

Those entries which match the selected filter criteria are displayed.

## General functions

**Options** Different functions are offered depending on the tab and the current situation.

For a detailed description of all functions see the complete version of the user guide at:  
[www.BenQ-Siemens.com/e71](http://www.BenQ-Siemens.com/e71)

## Call records

Phone numbers are stored for easy redialling.



Select and open record, then select phone number.



Dial phone number.

### Calls missed

The phone numbers of calls that you have received but not answered are stored for call-back purposes. Further functions:

Calls received, Calls dialled, Delete records

### Durat./charges



Durat./charges

Last call, All outg. calls,  
All incom. calls, Remain. units

### Durat./charges options



Open menu.

|                 |                                       |
|-----------------|---------------------------------------|
| Reset           | Reset the currently selected setting. |
| Reset all       | Reset all settings.                   |
| Charge settings | Call up the menu (see below).         |

### Charge settings

#### Currency

Enter desired currency (PIN2).

#### Personal rate

Enter the currency as well as the charge per unit or time (PIN2).

#### Account limit

Special SIM Cards allow you or the service provider to define a credit or duration limit after which the phone is barred for outgoing calls.

#### Auto display

Call duration and charges are displayed during and after call if personal rate is set.

## Camera

A camera is integrated in the phone.

Use photos/videos as

- wallpaper, logo, screensaver, startup and shutdown animation
- a picture of your contact entries
- an attachment to an MMS or e-mail

Save photos and videos in **My stuff** (p. 21).

### Switching on



Switch between the **Camera** and **Video** tabs.

The preview image is displayed. In the first line you will see:



Zoom factor



White balance



Night mode

The number of photos that can still be taken in the selected resolution is displayed in the preview image. This number varies considerably depending on the subject matter and how much storage space is required.

### Take a picture



Take a photo.  If necessary, set the zoom factor first.

The photo is saved with the user-defined name (**Rename** in camera options) or a consecutive number in the **Pictures** folder in **My stuff** (p. 21).

### Image resolution

It is possible to set the quality of the image regardless of the preview image resolution. To take individual wallpaper images you need to set **Wallpaper** as the image resolution in

**Options** → **Settings**.

## Record video

The video mode resolution is by default the premium resolution. It is possible to set the quality of the image for a video regardless of the preview image resolution.



Select the **Record video** tab.



Start video recording. A red dot appears in the display.



End video recording.

## Camera Options

Further functions are available in the options menu depending on the situation:

**Memory assist., Microphone on, Self-timer, White balance, etc.**

For a detailed description of all functions see the complete version of the user guide at:  
[www.BenQ-Siemens.com/e71](http://www.BenQ-Siemens.com/e71)

## SMS

You can transmit and receive very long messages (up to 760 characters) on your phone. They are automatically composed of several "normal" SMS messages (note higher charges). Using special letters in some languages reduces the maximum possible length of an SMS. If you do not wish to use these letters, please change the input language in the options menu.



→ Create new → SMS

## SMS settings



→ Settings → SMS  
→ Select function.

Normally the basic settings have already been made by the service provider.

## MMS

The **Multimedia Messaging Service** enables you to send texts, pictures/videos and sounds in a combined message to another mobile phone or to an e-mail address. All elements of an MMS message are merged to form a "slide show".

Depending on your phone's settings, you will receive either the complete message automatically or notification that an MMS has been saved in the network, giving sender and size details. You may then download it to your phone to read it.

## Writing an MMS



→ Create new → MMS

An MMS message can consist of a series of pages which may hold text, pictures/videos and sounds (note DRM, p. 7). You will find the operating functions in the options menu.

### Content

#### Options

Open menu, then select **Add item**. Choose between **Text, Picture, Sound, Video** and/or add an **Attachment**.

### Address(es)



Enter phone number or  open menu, then select **Add from** , select recipient from **Contacts**. You can add more than one.

If you want to insert a subject:

Open menu, then select **Add subject** and enter a brief description of the MMS.



Start sending process.

Further functions for writing and sending are available in the options menu.

For a detailed description of all functions see the complete version of the user guide at:  
[www.BenQ-Siemens.com/e71](http://www.BenQ-Siemens.com/e71)

## Receiving/reading

A new incoming message is displayed (✉) in standby mode.



Use the softkey underneath to open the **Inbox**.



Select the required message.



Read the **SMS/MMS** or the notification about an MMS.

To receive a complete MMS later on, open **Options**, select **Retrieve MMS**.

### Read options

Further functions are available in the options menu depending on the situation.

## Message lists



→ ✉ → **Inbox or Outbox or Draft or Sent**

All **SMS**, **MMS** and **E-mails** are each displayed in separate lists. Select the **SMS/MMS** or **E-mail** tab (✉ or @).

## Msg. archive



→ ✉ → **Msg. archive**

Messages are saved in the archive. Select the **SMS/MMS** or **E-mail** tab (✉ or @).

## Templates



→ ✉ → **Templates**  
→ **MMS templates/Text templates**

**MMS** templates are messages saved without an address. For **Text** templates see p. 9.

## MMS settings



→ ✉ → **Settings** → **MMS**  
→ Select function.

Normally the basic settings have already been made by the service provider.

### Send options

Set: **Delivery time**, **Hide number**, etc.

## Creation

Set layout options such as **Creation mode**, **Max. msg. size**, **Page duration**

## Retrieval

Settings for receipt of the message: **Retrieval**, **Retriev.(roam.)**, **Reject anon.**, etc.

## Connect. sett.

Select the required **MMS** profile in which the connection attributes are specified. You can obtain the data you need for this from the service provider or at:

[www.BenQMobile.com/customercare](http://www.BenQMobile.com/customercare)

## Further Settings



→ ✉ → **Settings**  
→ Select function.

## Text zoom

You can select one of three specified text sizes for presenting a message.

## Emoticons

Show your feelings in pictorial form.

## Save after send

Configure whether messages are saved in the **Sent** list after sending.

## Auto delete

If this function is switched on, old messages in the **inbox** will be deleted automatically when the message memory is full.

## E-mail



→ ✉ → **Create new** → **E-mail**

Your phone has also an e-mail program (client). For a detailed description see the complete version of the user guide at:

[www.BenQ-Siemens.com/c71](http://www.BenQ-Siemens.com/c71)



## Inst. messaging (MSG)



This function is not supported by all service providers. For a detailed description see the complete version of the user guide at:  
[www.BenQ-Siemens.com/e71](http://www.BenQ-Siemens.com/e71)

## WAP push



WAP push messages are transmitted from special service centres. If, for example, you have requested configuration data from your service provider this will be transmitted via WAP push. For a detailed description see the complete version of the user guide at:  
[www.BenQ-Siemens.com/e71](http://www.BenQ-Siemens.com/e71)

## Voice mailbox



Most service providers provide a mailbox in which a caller can leave voice mail for you. If the voice mail service is not part of your service provider's standard package, you will need to register for it, and possibly set it manually.

### Settings

The service provider supplies you with two phone numbers:

- Mailbox number

Call this phone number to listen to your voice messages.



Enter/edit the phone number → **OK**.

- Call divert number

Calls are diverted to this phone number.



**Options** → **Unanswered** and then **Set**, enter phone number, **Options** → **Save**.

### Listening to a voice message

One of the following symbols will appear when you receive a new voice message:



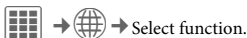
Symbol with beep/an SMS or a call with automatic announcement.

Call your mailbox and play the message(s) back.



**Hold down** (if necessary enter mailbox number **once only**). Confirm with **OK** and **Mailbox** depending on your service provider.

## Internet



Download games, applications, sounds, graphics and more for your phone at [wap.BenQ-Siemens.com](http://wap.BenQ-Siemens.com) ("Downloads"). Internet access may require registration with the service provider.

### Access to the service provider

Direct call-up of the browser with the URL from your service provider.

## Bookmarks

### List bookmarks

Display list and select a bookmark.

### Bookmark site

The current page is saved as a bookmark.

## Enter URL

When a URL is entered, the browser starts and the entered page is displayed.

## Downl. assist.

Supports you during the download.

## Internet

The browser is started with the preset option. Further functions are available in the options menu.

For a detailed description of all functions see the complete version of the user guide at:  
[www.BenQ-Siemens.com/e71](http://www.BenQ-Siemens.com/e71)

### End connection



Press to end the connection and close the browser.

### Navigation in the browser



- Select a link.
- Settings, status on/off.



- Go back a level.



- One input field/link forward/back.
- Scroll one line.

### Display symbols in the browser (selection)



Sending data



No connection



GPRS online

### Enter special characters



Select important special characters.

## Connection settings

Handling depends on service provider (see also **Connectivity**, **Online settings**, p. 16).

## History

Display most recently visited sites.

## Stored pages

Display list of pages stored in the phone.

Your Internet browser is licensed by:



OPENWAVE™



# Settings



→ Profiles  
 → Select function.

For more detailed description see complete version of the user guide at:  
[www.BenQ-Siemens.com/e71](http://www.BenQ-Siemens.com/e71)

## Profiles

Several settings can be stored in six phone profiles so that the phone can be adapted, for example, to the surrounding level of noise.

## Ringtones

Choose individual ringtones for different functions and set the volume for all tones.

## Themes

Load a completely new visual presentation onto your phone. Various media settings are re-organised on a theme basis at the press of a key, e.g. **Sounds**, **Colour skins**, **Wallpaper**.

## Display

Functions for individual display settings are offered, such as **Wallpaper**, **Logo**, **Screensaver**, **Welcome text**, **Backlight durat.**, etc.

## Vibration

To avoid the disturbance caused by a ringtone, you can activate vibration as an alternative for various applications. The vibration can be switched on in addition to the ringtone (in a noisy environment, for example).

## Connectivity

In this menu you can activate/deactivate **Bluetooth®** and **EGPRS**, and edit the **Bluetooth** (see also p. 3) and **Online settings**.

## Shortcuts

### Soft keys

You can assign a function to the right softkey.

#### Additional information

The service provider may have already assigned functions to all the keys (e.g. access to "SIM services" or direct call-up of the Internet portal). It may not be possible to modify this key assignment.

### Navigation keys

The navigation key can be assigned a function for three directions (only effective in standby mode). The downwards movement is assigned to opening contacts and cannot be modified.

### Number keys

Number keys 2 to 9 can be used as fast dialing numbers or as fast access to functions.

**Number key 1** is reserved for the mailbox phone number.

### Divert

Select the condition under which calls should be diverted to your mailbox or another phone number.

### Call settings

Functions related to the handling of incoming or outgoing calls, such as **Hide ID**, **Call waiting**, **Any key answer**, etc.

### Phone settings

Country-specific settings like **Language** or **User dictionary**, and other phone-specific functions like **Key tones**, **File system**, **Licence mgr.**, **Phone identity**, etc.

### Clock

Settings for time and date.

## Security

### Auto key lock

The keypad is locked automatically if no key has been pressed for a specific time. However, you can still receive calls and make an emergency call.

### Direct call

Only **one** phone number can be dialled.

### Only



Restrict calls to SIM-protected numbers.

### This SIM only



Your phone is prevented from being used with a **different** SIM Card.

### Certificates

Display certificates for secure data connections.

### PIN codes

For description, see p. 8.

### Barrings



Network barring restricts the use of your SIM Card (network password is needed from your provider).

### Network

Network-related functions to search and choose a GSM network, a line if two independent ones are available and settings for **User group**.

### Accessories

In this menu you can choose specific settings for

- Car Kit
- Headset
- USB

# Organiser



→ Select function.

## Calendar

You can enter appointments in the calendar. The calendar offers you three views: monthly view, weekly view and daily view. Appointments are shown as a colour bar on the vertical hour division.



/ Scroll between weeks/days/hours.

## Alarm clock

The alarm sounds at the set time even when the ringtones or the phone are switched off. The alarm clock is activated automatically after a change is made.



Press to end the alarm.



Set the time for alarm call (hh:mm) or activate/deactivate the alarm clock.

## Setting the days for an alarm

**Options** → Set days



Switch between the days . Mark or unmark the days for an alarm, then **Save** the alarm call time.

## Appointments

Appointments are displayed in chronological order in a list.

### Enter new appointment

<New entry> → Select Categories.

Choose between Memo, Voice reminder, Call, Meeting, Holiday, Birthday

Different input/selection fields are displayed depending on the type. The number of fields can be restricted, see All fields/Reduced fields at the end of the list.

## Tasks

A task is displayed like an appointment in the agenda for the selected day. However, unlike an appointment it does not require a time. When no time is entered the task appears at the top of the list every day until it is marked as completed. The first entries are similar to those for **Appointments**.

## Notes

Write and manage text notes. Protect confidential information using a phone code.

## Time zones

The time zone can be selected in the world map or a city list.

## Remote synchronisation

You can use this function to synchronise the personal data on your phone (contacts, notes, calendar entries) with a remote server.

## Extras



→ Select function.

In this folder you will find more applications such as Calculator, Unit converter, Stopwatch, Countdown and Date calculator.

## SIM services (optional)

Your service provider may offer special applications such as mobile banking, share prices, etc. via the SIM Card.



Symbol for SIM services.

## Sound recorder

Use the sound recorder to record noises and tones for use as ringtones.

## New recording

<Record new>

Select. The remaining time available, as well as the recording time, are shown in the display.

 A brief beep sounds when the recording starts.

 Switch between pause/record.

**Stop** The recording is ended and saved with the prefix 'sound' and a consecutively-determined number in **My stuff/Sounds**.

 Play back.  
Rename the recording via **Options**.

## My applications

To help you organise the applications you download from the Internet you can use the **My applications** folder in **My stuff** (p. 21).

## Calculator

The calculator is offered in a basic version and with an advanced range of functions.

## Unit converter

You can convert various measurement units in the decimal system into other measurement units.

## Online status

The application can be called up from various other applications, such as **Inst. messaging** or **Contacts**. In **Online status** you can set such attributes as "Availability" or "Mood", which are visible to people who have subscribed to your **Online status**. You can also edit your status lists for the respective service here.

## Stopwatch

The stopwatch can work with lap times and intermediate times.

With **Lap timing**, each time a time is taken the stopwatch returns to zero.

With **Split timing**, the clock continues to run and the respective intermediate time is stored (max. 99).

Display, also in standby mode.

## Radio



The radio function can only be used with the wired headset connected.

### Tuning in radio stations

You can search for radio stations automatically or tune them in manually.

#### Auto search

 Press and **hold**. The automatic search for radio stations is started. During the search the frequency is displayed continuously.

 End search.

#### Manual search/fine tuning

 Press **briefly** repeatedly until the station you are looking for is tuned in. The frequency is displayed.

### Saving a station

One station can be saved under each of the number keys (0-9).



Press and **hold**. The station currently tuned in is saved under the respective number key.

### Tuning in the saved station



Press **briefly**. The saved station is tuned in.

Or



Press **briefly**. The next saved station is tuned in.

**Additional information**

Adjust the volume.

Press **briefly**. Radio muting on/off.

Volume indication



Signal strength indication



Channel number (0-9)

When there is an incoming call or an alarm the radio is muted. The radio starts playing again after the event or after the incoming call has ended.

## Media player

Incoming events, like a call or an alarm, pause the Media Player. When the interruption is finished it resumes.



All the media files on your phone are offered on four tabs:

**Music, Pictures, Videos, Playlist**

 Select tab, select a file,  start playback.

### Media Library

In the media player the following tabs are displayed:

**Songs:** All MP3, AAC and AAC+ files are displayed.

**Playlists:** All playlists (\*.m3u) are displayed.

**Pictures/Videos:** All supported picture and video formats are displayed.

All files stored in the phone are automatically shown in a list in the tabs. This list can be arranged according to album, artist, genre or title.

### Music/Videos

Play back melodies or videos. Playback takes place immediately when a track is called up via a URL (streaming): **Options** → **Open** or via browser.



Play or pause, depending on the situation.



Fast forward/rewind while key is pressed.



Stop.



Load next/previous media file.



Set volume.



Switch to mute and off mute.



Switch to full screen mode and back again (only for video).



End playback.

### Playlist

Several pieces of music are compiled in a playlist (\*.m3u).

**Options** → **New** → **Playlist**

### Pictures



Zoom function. Zoom in/out with the (+/-) softkeys.



Move enlarged picture detail.



Centre picture.

### Streaming

A URL or a link to a sound/video can be entered in the options menu with **Open**. Playback then takes place directly online.

## My stuff

To organise your files, you can use the file system like a PC file manager. There are separate folders for the various data types in **My stuff** (phone memory and Micro SD card).



The list of the folders and files is displayed.



Select file or folder.



Open folder and select file or link. Depending on the selection, the file with the associated application is opened or the download started.

For a detailed description of all functions see the complete version of the user guide at:

**[www.BenQ-Siemens.com/e71](http://www.BenQ-Siemens.com/e71)**

### Download

Melodies, pictures, games and other applications are offered on the Internet. Once downloaded, you can access these via the phone. Most applications include instructions. The appropriate folders contain the download function to download new pictures and sounds, for example.

Remember that pictures and sounds may be protected (DRM, p. 7).

### Additional information

You can use the browser to download applications (e.g. ringtones, games, pictures, animations) from the Internet.

BenQ Mobile excludes all warranty and liability claims in respect of or in connection with any applications subsequently installed by the customer and any software not included in the original delivery package. This also applies to functions enabled subsequently at the customer's instigation. The buyer bears the sole risk for loss, damage or faults to the phone or application as well as all damage and implications arising from the application. For technical reasons, such applications or their retrospective release for certain functions may be lost if the phone is exchanged/re-delivered or repaired. In such cases, the buyer is required to download or release the application again. Please ensure that your phone has Digital Rights Management (DRM) so that downloaded applications are protected from unauthorised reproduction. These applications are then exclusively intended for your phone and cannot be transferred from this even to create a backup. BenQ Mobile does not warrant, guarantee or accept any liability for the customer's ability to download or enable applications again or to do so free of charge. We recommend that from time to time you backup the applications on your PC using the "Mobile Phone Manager". You can download the relevant latest version of the MPM from the Internet at: **[www.BenQ-Siemens.com/e71](http://www.BenQ-Siemens.com/e71)**

## Mobile Phone Manager



MPM (Mobile Phone Manager) enables you to use extended phone functions from your PC. The phone and PC communicate via a data cable or Bluetooth.

MPM offers you a wide range of functions.

You can manage your address data and contacts and synchronise them with other phones, dial on a mouse click and manage phone conferences. Creating, reading, saving and sending SMS messages is also supported.

MPM makes managing your music and sound files, playlists, ringtones and videos effortless.

With MPM you can easily and conveniently edit your photos, pictures and wallpaper logos and add a wide variety of effects.

Mobile Modem Assistant enables you to use your phone conveniently and easily as a modem both at home and when travelling. You can easily compile your WAP favourites and copy them to your phone.

Naturally the data and settings on your phone can also be backed up on your PC with MPM. With Phone Explorer you can access the files in your phone as if it was simply another folder in your PC.

If wished, the software also automatically takes over such routine tasks as synchronising your contacts, downloading the latest photos you have taken, or updating your music files.

You can download future versions of the software from the Internet at:

**[www.BenQ-Siemens.com/e71](http://www.BenQ-Siemens.com/e71)**

## Customer Care

We offer fast, individual advice! You have several options:

Our online support on the Internet:

**[www.BenQMobile.com/customercare](http://www.BenQMobile.com/customercare)**

We can be reached any time, any place. You are given 24 hour support on all aspects of our products. Here you will find an interactive fault-finding system, a compilation of the most frequently asked questions and answers, plus user guides and current software updates to download.

When calling customer service, please have ready your receipt and the phone identity number (IMEI, to display press \*#06#, the software version (to display, press \*#06#, then ) and if available, your Service customer number.

You can also get personal advice about our range of products on our Premium Hotline:

**United Kingdom ..... 0906 9597500**  
(0.75 £ per minute)

Qualified employees are waiting to offer you expert information about our products and installation.

In some countries repair and replace services are impossible where the products are not sold through our authorised dealers.

If repair work is necessary, please contact one of our service centres:

|                          |                  |
|--------------------------|------------------|
| Abu Dhabi .....          | 0 26 42 38 00    |
| Argentina .....          | 0 81 02 22 66 24 |
| Australia .....          | 13 00 66 53 68   |
| Austria .....            | 05 17 05 17      |
| Bahrain .....            | 40 42 34         |
| Bangladesh .....         | 0 17 52 74 47    |
| Belgium .....            | 0 78 15 22 21    |
| Bolivia .....            | 0 21 21 41 14    |
| Bosnia Herzegovina ..... | 0 33 27 66 49    |
| Brunei .....             | 02 43 08 01      |
| Bulgaria .....           | 02 73 94 88      |
| Cambodia .....           | 12 80 05 00      |
| Canada .....             | 1 88 87 77 02 11 |



|                     |                            |
|---------------------|----------------------------|
| Chile.....          | 8 00 53 06 62              |
| China.....          | 40 08 88 56 56             |
| Colombia.....       | 01 80 07 00 66 24          |
| Croatia.....        | 0 16 10 53 81              |
| Czech Republic..... | 2 33 03 27 27              |
| Denmark.....        | 35 25 65 29                |
| Dubai.....          | 0 43 96 64 33              |
| Ecuador.....        | 18 00 10 10 00             |
| Egypt.....          | 0 23 33 41 11              |
| Estonia.....        | 56 64 54 00                |
| Finland.....        | 09 22 94 37 00             |
| France.....         | 01 56 38 42 00             |
| Germany.....        | 0 18 05 33 32 26           |
| Greece.....         | 80 11 11 11 16             |
| Hong Kong.....      | 28 61 11 18                |
| Hungary.....        | 06 14 71 24 44             |
| Iceland.....        | 5 20 30 00                 |
| India.....          | 22 24 98 70 00 Extn: 70 40 |
| Indonesia.....      | 0 21 46 82 60 81           |
| Ireland.....        | 18 50 77 72 77             |
| Italy.....          | 02 45 27 90 36             |
| Ivory Coast.....    | 05 02 02 59                |
| Jordan.....         | 0 64 39 86 42              |
| Kenya.....          | 2 72 37 17                 |
| Kuwait.....         | 2 45 41 78                 |
| Latvia.....         | 7 50 11 18                 |
| Lebanon.....        | 01 44 30 43                |
| Libya.....          | 02 13 50 28 82             |
| Lithuania.....      | 8 70 07 07 00              |
| Luxembourg.....     | 40 66 61 56 40             |
| Macedonia.....      | 0 23 13 18 48              |
| Malaysia.....       | + 6 03 77 12 43 04         |
| Malta.....          | + 35 32 14 94 06 32        |
| Mauritius.....      | 2 11 62 13                 |
| Mexico.....         | 01 80 07 11 00 03          |
| Morocco.....        | 22 66 92 09                |
| Netherlands.....    | 0 90 03 33 31 00           |
| New Zealand.....    | 08 00 27 43 63             |
| Nigeria.....        | 0 14 50 05 00              |
| Norway.....         | 22 57 77 46                |
| Oman.....           | 79 10 12                   |
| Pakistan.....       | 02 15 66 22 00             |
| Paraguay.....       | 8 00 10 20 04              |
| Peru.....           | 0 80 05 24 00              |
| Philippines.....    | 0 27 57 11 18              |
| Poland.....         | 08 01 30 00 30             |
| Portugal.....       | 8 08 20 15 21              |

|                           |                  |
|---------------------------|------------------|
| Qatar.....                | 04 32 20 10      |
| Romania.....              | 02 12 09 99 66   |
| Russia.....               | 8 80 02 00 10 10 |
| Saudi Arabia.....         | 0 22 26 00 43    |
| Serbia.....               | 01 13 07 00 80   |
| Singapore.....            | 62 27 11 18      |
| Slovak Republic.....      | 02 59 68 22 66   |
| Slovenia.....             | 0 14 74 63 36    |
| South Africa.....         | 08 60 10 11 57   |
| Spain.....                | 9 02 11 50 61    |
| Sweden.....               | 08 57 92 90 49   |
| Switzerland.....          | 08 48 84 08 45   |
| Taiwan.....               | 02 23 96 10 06   |
| Thailand.....             | 0 27 22 11 18    |
| Tunisia.....              | 71 86 19 02      |
| Turkey.....               | 0 21 64 59 98    |
| Ukraine.....              | 8 80 05 01 00 00 |
| United Arab Emirates..... | 0 43 66 03 86    |
| United Kingdom.....       | 0 87 05 33 44 11 |
| Uruguay.....              | 00 04 05 46 62   |
| USA.....                  | 1 88 87 77 02 11 |
| Venezuela.....            | 0 80 01 00 56 66 |
| Vietnam.....              | 84 89 20 24 64   |
| Zimbabwe.....             | 04 36 94 24      |

## Care and maintenance

Your phone has been designed and manufactured to the highest of standards and should be treated with great care. The suggestions below will help you to enjoy your phone for many years.

- Protect your phone from moisture and humidity. Precipitation, humidity and liquids contain minerals that will corrode electronic circuits. Should your phone become wet, disconnect it immediately from the power supply to avoid electric shock. Do not place your phone (even to dry it) on/in a source of heat such as a microwave oven, oven or radiator. The phone may become overheated and possibly explode.
- Do not use or store the phone in dusty, dirty areas. Its moving parts may be damaged and the casing may become deformed and discoloured.

- Do not store your phone in hot environments (e.g. vehicle instrument panel in the summer). High temperatures can shorten the life of electronic devices, damage batteries and warp or melt certain plastics.
- Do not store your phone in cold environments. When the phone warms up again (to its normal ambient temperature), moisture can form inside the phone, which may damage electronic circuit boards.
- Do not drop, knock or shake your phone. Rough handling can damage internal circuit boards.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the phone.

The suggestions given above apply equally to your phone, battery, charger and all accessories. If any of these parts is not working properly, obtain fast and reliable help at our service centres.

## Battery quality statement

The capacity of your mobile phone battery will reduce each time it is charged/emptied. Storage at too high or low temperatures will also result in a gradual capacity loss. As a result the operating time of your mobile phone may be considerably reduced, even after a full recharge of the battery.

Regardless of this, the battery has been designed and manufactured so that it can be recharged and used for six months after the purchase of your mobile phone. After six months, if the battery is clearly suffering from loss of performance, we recommend that you replace it. Please buy only original batteries.

## Display quality declaration

For technological reasons, a few small dots with different colours may appear in the display in exceptional cases.

Just remember that the appearance of brighter or darker dots generally does not mean that a fault has occurred.

## Product data

### Declaration of conformity

Hereby, BenQ Mobile, declares that this E71 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The relevant declaration of conformity (DoC) has been signed. Please call the company hotline if you require a copy of the original or visit:

[www.BenQMobile.com/conformity](http://www.BenQMobile.com/conformity)

CE 0168

### Product name

This information appears on the phone label which is on the back of the phone (under the battery). It shows the following:

Product name E71 (approved for the GSM 900/1800/1900 network) or E71a (approved for the GSM 850/1800/1900 network).

### Technical data

|                        |                                      |
|------------------------|--------------------------------------|
| FM Radio               | 87.5 - 108 MHz                       |
| Weight phone:          | 81.6 g                               |
| Size:                  | 15.1 × 104.3 × 46.0 mm<br>(~ 73 ccm) |
| Li-Ion battery:        | 730 mAh                              |
| Operating temperature: | -10 °C to +55 °C                     |
| SIM Card:              | 3.0 V                                |
| Talktime:              | up to 300 minutes                    |
| Stand-by time:         | up to 450 hours                      |

### Lost phone

If you lose your phone or SIM Card, contact your service provider immediately to prevent misuse.

# SAR

## European Union (RTTE) and international (ICNIRP)

INFORMATION ON RF EXPOSURE / SPECIFIC ABSORPTION RATE (SAR)

THIS MODEL MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg and was adopted into the European Standard EN 50360 and into other national standards. The CE mark demonstrates that the EU requirements are met.

The highest SAR value for this device when tested at the ear was **0.78 W/kg<sup>1</sup> (E71), 0.7 W/kg<sup>1</sup> (E71a)**. As mobile devices offer a range of functions, they can be used in positions other than the head, such as on the body. In this case, a separation distance of **1.5 cm** is required.

As SAR is measured utilizing the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the network.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you nevertheless want to reduce your exposure then you can do so by limiting the length of calls or using a 'hands-free' device to keep the mobile phone away from the head and body.

1 The tests are carried out in accordance with international guidelines for testing.

Additional Information can be found on the websites of the World Health Organization ([www.who.int/emf](http://www.who.int/emf)) or BenQ Mobile ([www.BenQMobile.com](http://www.BenQMobile.com)).

## Guarantee certificate (UK)

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, BenQ Mobile shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including, but not limited to, batteries, keypads, casings, small parts on casings, protective coverings where included in the scope of delivery), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper treatment and/or failure to comply with information contained in the user manuals.
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to BenQ Mobile shall vest in BenQ Mobile.

- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom the Guarantee is issued by BenQ Mobile UK Ltd., 1 Arlington Square, Downshire Way, Bracknell, Berkshire, RG12 1WA, U.K.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customer's Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, BenQ Mobile reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact our on-line support on the Internet [www.BenQMobile.com/customer care](http://www.BenQMobile.com/customer care) or the telephone service. The relevant number is to be found in the accompanying user guide.

## Guarantee certificate (IRL)

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, BenQ Mobile shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including, but not limited to, batteries, keypads, casings, small parts on casings, pro-

TECTIVE coverings where included in the scope of delivery), this warranty shall be valid for six months from the date of purchase.

- This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals.
- In particular claims under the Guarantee cannot be made if:
  - The device is opened (this is classed as third party intervention)
  - Repairs or other work done by persons not authorised by BenQ Mobile.
  - Components on the printed circuit board are manipulated
  - The software is manipulated
  - Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
  - Devices fitted with accessories not authorised by BenQ Mobile
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to BenQ Mobile shall vest in BenQ Mobile.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the Republic of Ireland the Guarantee is issued by BenQ Mobile UK, Branch Ireland, 1st Floor, Riverview House, 21–23 City Quay, Dublin— The Republic of Ireland.

- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customer's Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, BenQ Mobile reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact our on-line support on the Internet [www.BenQMobile.com/customercare](http://www.BenQMobile.com/customercare) or the telephone service. The relevant number is to be found in the accompanying user guide.

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### Display symbols (selection)

|                                                                                  |                                 |
|----------------------------------------------------------------------------------|---------------------------------|
|  | Signal strength                 |
|  | Battery charge level, e.g. 50 % |
|  | All calls are diverted          |
|  | Ringer (beep) off               |
|  | Alarm set                       |
|  | Keypad locked                   |
|  | GPRS activated                  |
|  | Browser is sending data         |

### Events (selection)

|                                                                                  |                      |
|----------------------------------------------------------------------------------|----------------------|
|  | SIM Card memory full |
|  | MMS memory full      |
|  | Phone memory full    |
|  | Inbox                |

### Message symbols (selection)

|                                                                                   |                           |
|-----------------------------------------------------------------------------------|---------------------------|
|  | Unread                    |
|  | Read                      |
|  | Sent                      |
|  | MMS notification received |
|  | MMS with DRM contents     |
|  | E-mail with attachment    |

Issued by

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Haidenauplatz 1

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