

# Contents

## Getting started 4

Insert the SIM card, charge the battery, make a first call.

## Getting to know your phone 7

Key functions, move through the menus, enter letters.

## Personalizing your phone 14

Set time, date, language etc.

## Calling 22

Use the phone book, voice control, networks.

## Messaging 38

Send and receive messages.

## WAP 43

Set up a WAP connection, use bookmarks.

## More features 50

Calendar, alarm clock, stopwatch, timer, games.

## Security 54

SIM card lock, phone lock.

## Troubleshooting 56

Why doesn't the phone work the way I want?

## Additional information 58

Safe and efficient use, warranty, declaration of conformity.

## Display icons 68

What do the icons mean?

## Quick keys 70

Tips on shortcuts.

## Index 71

### **Ericsson A3618s**

Second edition (April 2001)

This manual is published by Ericsson Mobile Communications AB, without any warranty. Improvements and changes to this manual necessitated by typographical errors, inaccuracies of current information, or improvements to programs and/or equipment, may be made by Ericsson Mobile Communications AB at any time and without notice. Such changes will, however, be incorporated into new editions of this manual.

All rights reserved.

©Ericsson Mobile Communications AB, 2001

Publication number: EN/LZT 108 4517 R2A

INNOVATRON PATENTS

#### **Please note:**

Some of the services in this manual are not supported by all networks. *This also applies to the GSM International Emergency Number 112.*

**Note:** You should read the *Guidelines for safe and efficient use* and the *Limited warranty* chapters before you use your mobile phone.

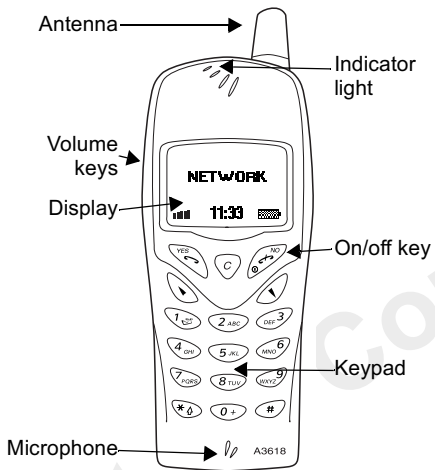
Please contact your network operator or service provider if you are in doubt whether you can use a particular service or not.

T9 is a registered trademark of Tegic Communications.

T9™ is licensed under one or more of the following:

U.S. Pat. Nos. 5,818,437, 5,953,541, 5,187,480, 5,945,928, and 6,011,554; Canadian Pat. No. 1,331,057, United Kingdom Pat. No. 2238414B; Hong Kong Standard Pat. No. HK0940329; Republic of Singapore Pat. No. 51383; Euro.Pat. No. 0 842 463(96927260.8) DE/DK, FI, FR, IT, NL, PT, ES, SE, GB; and additional patents are pending worldwide.

## Front



## Back



# Getting started

## About this User's Guide

Some services and functions described in this User's Guide are network- and subscription-dependent. Because of this, all menus may not be available in your phone and the shortcut numbers to menus and functions may vary between phones.

This symbol indicates that a service or function is network- or operator-dependent.



Please refer to the information provided by your network operator for more information about your subscription.

We recommend that you read the chapter “Getting to know your phone” on page 7 for information about how to move through the menus.

## The SIM card

When you register as a subscriber with a network operator, you get a SIM (Subscriber Identity Module) card. The SIM card contains a computer chip that keeps track of your phone number, the services included in your subscription, and your Phone Book information, among other things.

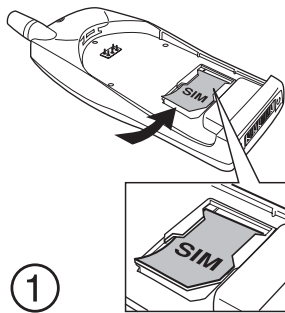
SIM cards come in two sizes. One is the size of a credit card and the other is smaller. Your phone uses the smaller card. Many credit-card-sized SIM cards have a perforated smaller card that you can take out easily.

## Assembly

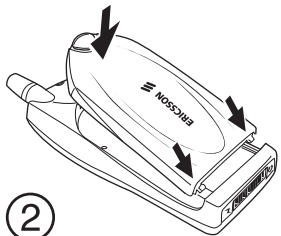
Before you can use your phone you need to:

- insert the SIM card.
- attach and charge the battery.

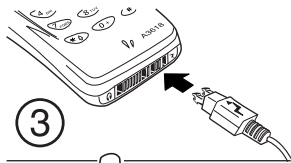
**Note:** *Always turn off the phone and detach the charger before you insert or remove a SIM card.*



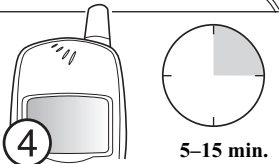
1



2

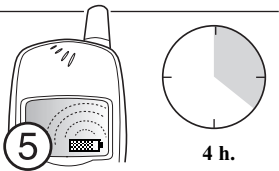


3



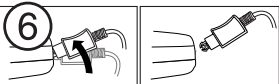
4

5-15 min.



5

4 h.



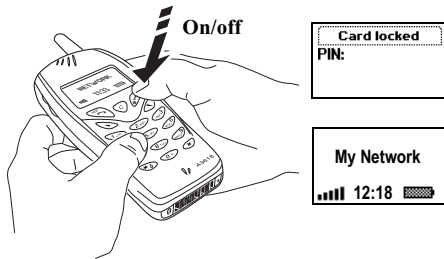
6

You have to insert the SIM card and charge the battery before you can use the phone.

1. Insert the SIM card. Make sure the SIM card is placed under the silvery holders.
2. Place the battery on the back of the phone and push until you hear a click.
3. Connect the charger to the phone at the flash symbol. The flash symbol on the charger plug must face upwards.
4. It can take up to 5-15 minutes before an icon is shown in the display.
5. Wait approximately four hours or until you see the battery is fully charged.
6. Remove the charger by tilting the plug upwards.



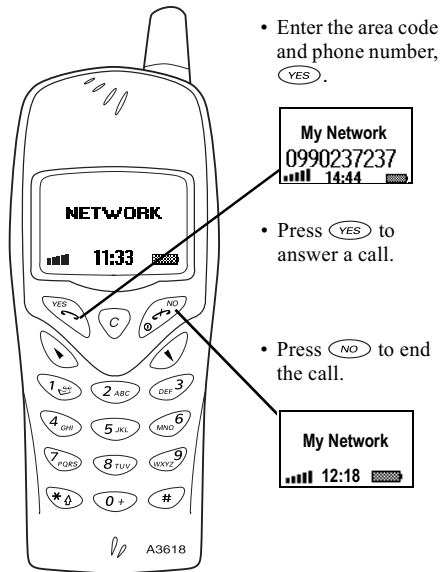
## Making and receiving calls



- Press and hold **(NO)** until you hear a tone.
- Enter your PIN (Personal Identity Number), if you have one for your SIM card.  
Your PIN is provided by your network operator.

*If you make a mistake while entering your PIN, delete the wrong number by pressing **(C)**.*

*If you enter your PIN incorrectly three times in a row, the SIM card is blocked. This is indicated by the message PIN blocked. To unblock it you need to enter you PUK (Personal Unblocking Key). Your PUK is provided by your network operator.*



- Enter the area code and phone number, **(YES)**.

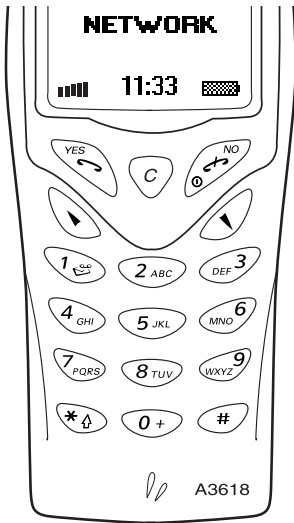
- Press **(YES)** to answer a call.

- Press **(NO)** to end the call.

# Getting to know your phone

## Key functions

- YES** Call and answer calls. Select a menu, submenu or an option.
- NO** Press and hold to turn the phone on or off or to go back to standby mode. Press to end or reject a call, go back one level in the menus or leave an option unchanged.
- Left arrow** Move through the menus, lists and text.
- Right arrow** Move through the menus, lists and text.
- C** Delete numbers and letters from the display. Delete an item from a list. To turn off the microphone during a call, press and hold the key.
- \* (hook)** Enter \*.
- #** Enter #.



1–9, 0



Enter the digits 0–9 and letters. Press and hold **0** to enter the international prefix +. Move through menus using shortcuts.

Volume keys






Increase or decrease the volume of the earpiece or handsfree loudspeaker during a call. Scroll through menus, lists and text. Enter the Status menu. To reject an incoming call, press either of the keys twice.

## Moving through the menus




There are two ways of moving through the menus:

- Scrolling with the  and  keys
- Using shortcuts

### Scrolling by using or

Press...	to...
	scroll left or up through the menus.
	scroll right or down through the menus.
	select a menu, submenu or an option.
	go back one level in the menus, leave an option unchanged. press and hold  to go back to standby.

### Using shortcuts

A quicker way to move through the menus is to use shortcuts. Enter the menus by pressing  or  and then simply enter the number of the menu to which you want to go. To get back to standby, press and hold .



## How to interpret the instructions

In this example of how to interpret the instructions, we are going to set the key sound to the tone option.

### To set the key sound

1. Scroll to *Settings*, **YES**, *Sounds & Alerts*, **YES**, *Key Sound*, **YES**.
2. Select *Tone* and press **YES**.

Interpret the instructions as follows:



1. From standby, press  or  to scroll to the *Settings* menu.

2. Press **YES** to select the *Settings* menu. The name of the menu that you have chosen is shown at the top of the display *Settings*.



A flashing arrow to the right indicates that more menus are available.




3. Press **YES** to select the *Sounds & Alerts* submenu. (You do not need to scroll with the arrow keys as this is the first submenu).

4. Press  or  to scroll to the *Key Sound* submenu and press **YES** to select it.



5. Press  or  to scroll to the *Tone* option and press **YES** to select it. You have now set the key sound to tones.








6. Press and hold  to go back to standby.

## Shortcuts

This is how to interpret the instructions above by using shortcuts:


### To set the key sound

1. Press  or  to enter the main menu.
2. Press  to select the Settings menu.
3. Press  to select the Sounds & Alerts submenu.
4. Press  to select the Key Sound submenu.


5. Press  or  to scroll to Tone.

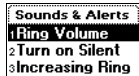
6. Press **YES** to select the tone option.

7. To go back to standby, press and hold **NO**.

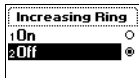
**Tip:** To check a setting without changing it: scroll to the setting and leave it unchanged by pressing .

## Display text

- Text at the top indicates the menu you have chosen.
- A text that is highlighted shows your position in the menu. If you press , you enter this menu or select this option.
- Grey text indicates a function that is temporarily unavailable, for example due to your subscription or due to a certain setting which has not been turned on.



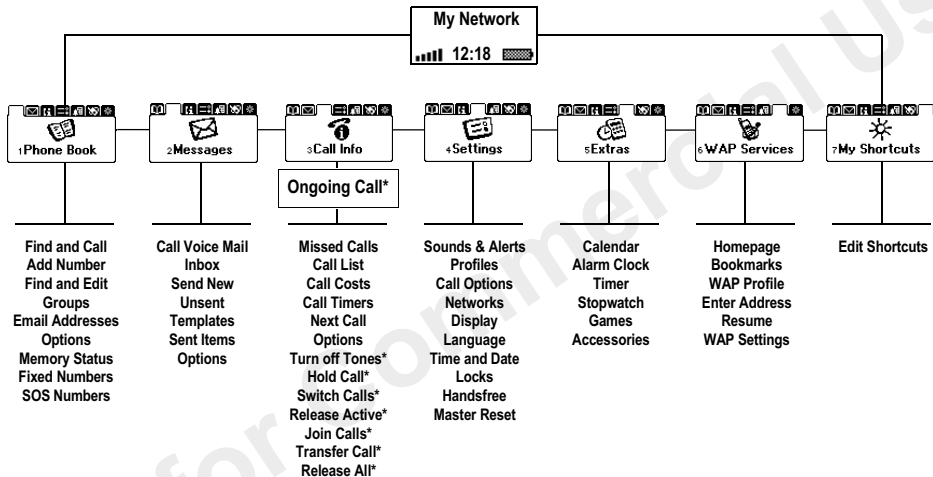
- A filled button indicates that this option is selected.



- A tick indicates that this item is selected.



## Menu overview



Please note that some menus are network- and subscription-dependent.  
 \* Only available during a call.

## Entering letters

You can enter letters when you add names to the phone book, write text messages (SMS) or enter WAP addresses.

Apart from the way you normally enter letters in your phone, using basic text input, you can use **T9™ Text Input** for texts such as text messages and e-mail, if the input language you select supports this. T9 Text Input is a quicker way to write texts. See “T9™ Text Input” on page 13.

## Input language

Before you start entering letters, you need to select the input languages that you want to use when writing.

### To select input language

1. Scroll to *Settings*, **YES**, *Language*, **YES**, *Input*, **YES**.
2. Scroll to the language that you want to use for entering letters and press **\*** (0).
- Repeat step 2 if you want to use another language.
3. Press **YES** to exit the menu.

When writing, press and hold **#** to switch to one of your selected input languages and then select **Input language**.

## Basic text input

When saving names in the phone book or when writing WAP addresses, you always enter letters using basic text input.

In the following example, we are going to write a text message:

### To enter letters using basic text input

1. Scroll to *Messages*, **YES**, *SMS*, **YES**, *Send New*, **YES**.
2. Press the appropriate key, **1** – **9**, **0** or **#** repeatedly, until the character you want appears in the display.

### Press... to get...

<b>1</b>	Space - ? ! , . : ; " ' < = > ( ) _ 1
<b>2</b>	A B C Ä Å Æ à Ç 2 Γ
<b>3</b>	D E F è É 3 Δ Φ
<b>4</b>	G H I i 4
<b>5</b>	J K L 5 Λ
<b>6</b>	M N O Ñ Ö Ø ò 6
<b>7</b>	P Q R S ß 7 Π Σ
<b>8</b>	T U V Ü ù 8

Press...	to get...
9	W X Y Z 9
0	+ & @ / □ % \$ £ ¥ § ¨ ¡ 0 ⊕ ≡ Ψ Ω
#	# * ↓
C	to delete letters and numbers
*0	to shift between capital and lower-case letters
0 –	press and hold to enter numbers
9	

### Example:

- To enter an 'A', press 2 once.
- To enter a 'B', quickly press 2 twice.
- To enter lower-case letters, press \*0, enter the letter, for example an 'A'. Lower-case letters appear until you press \*0 again.
- To enter numbers, press and hold any numeric key.
- To delete letters and numbers, press C.

**Note:** When you enter letters in a WAP address, some of the characters show up in a different order.

## T9™ Text Input

You can use T9 Text Input when writing texts such as text messages and e-mail messages. The T9 Text Input method uses a built-in dictionary to recognize the most commonly used word for every sequence of key presses. This way, you press each key only once, even if the letter you want is not the first letter on the key. When you press the keys, a word is suggested.

### To enter letters using T9 Text Input

1. Scroll to *Messages*, **YES**, *SMS*, **YES**, *Send New*, **YES**.
2. For example, if you want to write the word "Ericsson", press 3, 7, 4, 2, 7, 7, 6, 6.

If the word shown is the one you want:

- press 0 to accept the word and add a space.

If the word shown is not the one you want:

- press \*0 to view alternative words. Press 0 to accept the word and add a space.

If you do not find the word you want by pressing \*0:

- press and hold # to switch to basic text input (abc). Move the cursor by using ▼ or ▲ and then delete letters by pressing C. Enter letters by pressing the appropriate key the number of times needed until you get the letter you want. When

- you are finished, press **o** to add a space and press and hold **#** to go back to T9 Text Input.
3. Continue writing your message. See also “To send a text message” on page 39.

**Tip:** Press **1** to enter a full stop.

### Key functions when using T9 Text Input

- **Input method**

Press and hold **#** to switch input method.

- **Accept word**

Press to **o** accept the suggested word and add a space.

- **Candidates**

Press **\*o** repeatedly to scroll between the suggested words.

- **Symbols**

Press and hold **\*o** to add symbols and punctuation marks such as ? and ,. Move between the symbols by using the arrow keys. Press **YES** to select a symbol.

- **Digits**

Press and hold **o** if you only want to enter digits.

- **Rel. caps lock**

Press **#** to switch between capital and lower-case letters.

## Personalizing your phone

You can adjust the phone settings to suit your own requirements.

### Ring signals

You can specify the ring signal volume, choose among different ring signals or compose your own ring signals.

### Ring signal volume

The ring signal volume can be set to six levels. You can also turn the ring signal off (0).

#### *To set the ring signal volume*

1. Scroll to *Settings, YES, Sounds & Alerts, YES, Ring Volume, YES.*
2. Press **o** or **o** to increase or decrease the volume.
3. Press **YES** to save the setting.

**Tip:** Use the volume keys on the side of the phone to change the volume silently.

*To turn the ring signal on or off*

1. From standby, press and hold **c**.
2. Select *Turn on Silent* and press **YES**.  
All signals except the alarm and timer signals are turned off.  
To cancel, repeat step 1, select *Turn off Silent* and press **YES**.

### **Increasing ring**

You can choose a ring signal that rises in steps from the lowest volume to the highest.

*To turn the increasing ring on or off*

1. Scroll to *Settings*, **YES**, *Sounds & Alerts*, **YES**, *Increasing Ring*, **YES**.
2. Select *On* or *Off* and press **YES**.

### **Ring signal type**

You can choose a ring signal from a list of different sounds and melodies.

*To choose a ring signal*

1. Scroll to *Settings*, **YES**, *Sounds & Alerts*, **YES**, *Ring Signals*, **YES**, *Voice Calls*, **YES**.
2. Select a ring signal and press **YES**.

**Tip:** Use the volume keys on the side of the phone to scroll silently.

### **Specific ring signals for personal calls**

If your subscription includes the Calling Line Identification service, you can assign a personal ring signal to up to ten callers.

If the last seven digits of a caller's number correspond to a number you have specified, then that caller's ring signal is used.

You can include question marks in a phone number. For example, 012345??? means that calls from phone numbers between 012345000 and 012345999 will have the same personal ring signal. Press and hold **#** to insert a question mark.

*To set a specific ring signal for a caller*

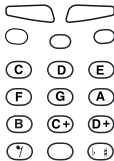
1. Scroll to *Settings*, **YES**, *Sounds & Alerts*, **YES**, *Ring Signals*, **YES**, *Personal Rings*, **YES**, *Add new?*, **YES**.
2. Enter the caller's number and press **YES**.  
Press **▼** to retrieve a number from the phone book.
3. Select a ring signal and press **YES**.

## Composing your own ring signal

You can compose four different ring signals.

### To compose or edit a ring signal

1. Scroll to *Settings*, **YES**, *Sounds & Alerts*, **YES**, *My Melodies*, **YES**.
2. Select one of the melodies and press **YES**.
3. Press **C** to remove notes.
4. Use the keypad to enter notes:
  - Press and hold a key to enter a long note.
  - Press **O** to raise the note one octave.
  - Press **#** once to raise the note one semitone.
  - Press **#** twice to lower the note one semitone.
5. To listen to your melody, press **YES**.
6. Press **YES** again to save it or press **NO** to continue composing.



## Vibrating alert

You can choose to be notified of an incoming call by the buzzing of the Vibrating alert. You can set the phone's Vibrating alert to one of the following:

- **On** (all the time)
- **On if silent** (on when the ring volume is turned off or when you have set the phone to silent)
- **Off** (all the time)

### To set the Vibrating Alert

1. Scroll to *Settings*, **YES**, *Sounds & Alerts*, **YES**, *Vibrating Alert*, **YES**.
2. Select the setting you want, and then press **YES**.

## Message signal

You can set the message signal to clicks, tones or silent.

- Select *Message Alert* from the *Settings/Sounds & Alerts* menu and then select the signal you want.

## Key sound

You can set the key sound to clicks, tones or silent.

- Select *Key Sound* from the *Settings/Sounds & Alerts* menu and then select the key sound you want.

## Minute minder

If you turn on the minute minder, you hear a beep once every minute during a call.

- Select *Minute Minder* from the *Call Info/Call Timers* menu and then select *On* or *Off*.

## Display language

Most SIM cards automatically set the display language to the language of the country where you bought your SIM card, *Automatic*. If this is not the case, the preset language is English.

### *To change the display language*

1. Scroll to *Settings*, **YES**, *Language*, **YES**, *Menus*, **YES**.
2. Select a language and press **YES**.

**Note:** You can always choose *Automatic* by pressing

⏏ 8888 ⏪ in standby.

You can always choose *English* by pressing ⏏  
0000 ⏪ in standby.

## Display light

The display light can be set to automatic, off or on. In automatic mode, the display light is turned off a few

seconds after you press the last key. You can also select which colour to use.

- Select *Light* from the *Settings/Display* menu, and then select the alternative you want.

## Background colour

You can set a background colour for a person in the phone book. When that person calls, the display light changes to the corresponding colour.

### *To set a specific colour signal for a caller*

1. Scroll to *Settings*, **YES**, *Display*, **YES**, *Colour Signal*, **YES**, *Add new?*, **YES**.
2. Select a contact, **YES**.
3. Select a background colour, **YES**.

### *To edit a colour signal*

1. Scroll to *Settings*, **YES**, *Display*, **YES**, *Colour Signal*, **YES**.
2. Select the contact that you want to edit, **YES**.
3. Select *Change Colour*, **YES**.
4. Select the new colour, **YES**.

### *To delete a colour signal*

1. Scroll to *Settings*, **YES**, *Display*, **YES**, *Colour Signal*, **YES**.
2. Select the contact that you want to delete the background colour for, **YES**.
3. Select *Delete*, **YES**.

### **Time and date**

The time is always displayed in standby mode.

#### *To set the clock*

1. Scroll to *Settings*, **YES**, *Time and Date*, **YES**, *Set Time*, **YES**.
2. Enter the time and press **YES**.  
If you select the 12-hour clock, you can alternate between am and pm by pressing #.

You can choose a 12-hour or a 24-hour clock.

- Select *Time Format* from the *Settings/Time and Date* menu, then select the time format you want.

### **Date**

When the phone is in standby mode, you can press either of the volume keys to see today's date.

### *To set the date*

1. Scroll to *Settings*, **YES**, *Time and Date*, **YES**, *Set Date*, **YES**.
2. Enter the date, and then press **YES**.

You can select another date format.

- Select *Date Format* from the *Settings/Time and Date* menu, then select the date format you want.

### **Answering mode**

When using a portable handsfree unit, you can choose to answer a call by pressing any key (except the **NO** key) or set the phone to answer the call automatically.

#### *To select answering mode*

1. Scroll to *Settings*, **YES**, *Handsfree*, **YES**, *Answering Mode*, **YES**.
2. Select an answering mode and press **YES**.

### **Start-up/Shut-down show**

When you turn your phone on or off, the Ericsson start-up/shut-down show appears in the display. Your operator's own greeting may be shown instead.

If you want to interrupt the start-up show, press the **NO** key.

#### *To select a start-up/shut-down show*

1. Scroll to *Settings*, **YES**, *Display*, **YES**, *User Greeting*, **YES**.
2. Select a show and press **YES**.  
You can also turn off the start-up/shut-down show by selecting *Off*.

#### *To turn the start up melody on or off*

1. Scroll to *Settings*, **YES**, *Display*, **YES**, *User Greeting*, **YES**.
2. Select a show and press **YES**.
3. Select *Animationsound*, **YES**, *On* or *Off*, **YES**.

### **Screensaver**

The screensavers are the same as the start-up shows. After 30 seconds of inactivity, the start-up show will appear as a screensaver, performing continuously in a loop without sound. When a key is pressed, the screensaver shuts down again.

#### *To select a screensaver*

1. Scroll to *Settings*, **YES**, *Display*, **YES**, *Screensaver*, **YES**.
2. Select a show and press **YES**.

#### *To turn the screensaver on or off*

1. Scroll to *Settings*, **YES**, *Display*, **YES**, *Screensaver*, **YES**.
2. Select *On* or *Off*, **YES**.

### **Phone number display**

You can check your own phone number(s).

- Select *My Numbers* from the *Settings/Display* menu. If your number is not stored on your SIM card, you can enter it yourself.

### **Keypad lock**

You can lock the keypad to avoid dialling a number by accident.

**Note:** *Calls to the international emergency number 112 can still be made, even when the keypad is locked.*

The keypad remains locked until you:

- answer an incoming call
- unlock the keypad

#### *To lock the keypad manually*

1. Press and hold **c**.
2. Select *Turn on Keylock* and press **YES**.

#### **Automatic keylock**

Automatic keylock means that if no keys are pressed after 25 seconds, the keypad will be locked.

#### *To turn the automatic keylock on or off*

1. Scroll to *Settings*, **YES**, *Locks*, **YES**, *Auto Keylock*, **YES**.
2. Select *On* or *Off* and press **YES**.

#### *To unlock the keypad*

1. Press and hold **c**.
2. Select *Turn off Keylock?* and press **YES**.


#### **My Shortcuts**

You can place your favourite functions in the *My Shortcuts* menu. In this way, you can quickly and easily reach the functions you use most. When you

buy your phone, *My Shortcuts* contains a few functions which you can remove if you wish.

#### *To add a function to My Shortcuts*

1. Scroll to *My Shortcuts*, **YES**, *Edit Shortcuts*, **YES**.
2. Select a function from the list by pressing **\***.
3. Enter the position number you want for your function in this menu and press **YES**.  
To add another function, repeat steps 2 and 3.  
To remove a function, repeat steps 1 and 2.
4. Press **YES** to exit the list.

**Tip:** Press and hold  to reach the first submenu in the *My Shortcuts* menu.

#### **Profiles**

A profile is a group of settings which are set to suit a certain environment. For example, when you go to a meeting, you can simply choose the *Meeting* profile and a number of settings that suit a meeting are set – the ring signal is turned off etc.

Some phone accessories can activate a profile automatically. For example, when you connect a portable handsfree to your phone, the *Port h-free* profile is activated.

## The profiles

There are five profiles in the phone:

- Normal
- Meeting
- Outdoors
- Port H-free (portable handsfree)
- Home

When you buy your phone, it is set to the *Normal* profile. You cannot create more profiles, but you can change the name of a profile, change the settings included in a profile or add an accessory to a profile. You cannot change the name of or add any accessories to the *Normal* profile.

### To choose a profile manually

1. Scroll to *Settings*, **YES**, *Profiles*, **YES**, *Select Profile*, **YES**.
2. Select a profile and press **YES**.

### To change the name of a profile

1. Scroll to *Settings*, **YES**, *Profiles*, **YES**, *Edit Profile*, **YES**, *Profile Name*, **YES**.
2. Enter a new name and press **YES**.

### To change a profile setting

1. Scroll to *Settings*, **YES**, *Profiles*, **YES**, *Edit Profile*, **YES**.
2. Select a setting and press **YES**.
3. Change the profile settings and press **YES** to confirm.

You can reset all profile settings to the way they were set when you bought your phone.

- Select *Reset Profiles* from the *Settings/Profiles* menu.

## Automatic activation

The profile *Port h-free*, is automatically activated when used with a portable handsfree. When you disconnect your phone from the accessory, the profile is changed back to the one which was active before, if the current profile was activated automatically.

When you buy your phone, the automatic activation is set to on for the Portable handsfree profile.

### To turn automatic activation on or off

1. Scroll to *Settings*, **YES**, *Profiles*, **YES**, *Edit Profile*, **YES**, *Auto Activation*, **YES**.
2. Select *On* or *Off* and press **YES**.

**Note:** A profile with no associated accessories, such as Meeting or Normal, must be chosen manually.

### Master reset

You can reset all the settings in the phone to the way they were when you bought your phone.

#### To reset the phone

1. Scroll to *Settings*, **YES**, *Master Reset*, **YES**.
2. Enter the phone lock code (0000 or the new code if you have changed it) and press **YES**.

## Calling

This chapter gives information about the calling functions that your phone supports.

### Making and receiving calls

Before you can make and receive calls, you need to turn on the phone and be within range of a network.

#### Making a call

1. Enter the area code and phone number.
2. Press **YES**.

#### Ending a call

- Press **NO** to end the call.


#### Changing the earpiece volume


During a call, you can change the listening volume by pressing the volume keys on the side of the phone.

- Press the upper key to increase the volume.
- Press the lower key to decrease the volume.

#### Turning off the microphone

During a call, you can turn off the microphone.



- Press and hold  to turn off the microphone.

- Press and hold  again to resume the conversation.

### Re-dialling a previously called number

In the *Call List* you can find the numbers for calls that you have made, answered or missed.

#### *To re-dial a previously called number*


1. Press **YES** from standby mode to enter the *Call List*.
2. Press  or  to scroll through the list.
3. When the number you want to call is highlighted, press **YES** to make the call. See “Call list” on page 25.

### Automatic re-dialling

If a connection failed, and the display shows *Retry?*, you can re-dial the number by pressing the **YES** key. Your phone automatically re-dials (up to 10 times):

- until the call is answered.
- until you press a key or receive a call.

### Making international calls

1. Press and hold  until a + sign appears. The + replaces the international prefix number of the country from which you are calling.

2. Enter the country code, area code (without the leading zero) and phone number.
3. Press **YES**.

### Making emergency calls

1. Enter **112** (the international emergency number).
2. Press **YES**.

Your Ericsson phone supports the international emergency number 112. This means that it can normally be used to make an emergency call in any country, with or without a SIM card inserted, if a GSM network is within range.





**Note:** *Some network operators may require that a SIM card is inserted, and in some cases that the PIN has been entered as well.*

### Emergency numbers

Some countries may not promote the international emergency number, 112. Your operator may therefore have stored local emergency numbers on the SIM card, which work in addition to the international emergency number.



### To use another emergency number

1. Press  to go to the *Phone Book* menu.
2. Press **YES** to select the menu.
3. Press  until *SOS Numbers* is highlighted, then press **YES**.
4. Press  or  to go to the number you want, then press **YES** to make the call.

### Receiving calls

When you receive a call, the phone rings and the display shows *Answer?*

If your subscription includes the Calling Line Identification service and the caller's network sends the number, the caller's number is shown in the display. If you have saved the caller's name and number in the phone book, the caller's name is displayed. If the network does not send the number, the display shows *Withheld*.

### Answering a call

- Press **YES** to answer a call.

### Rejecting a call

- Press **NO**, or
- Press either of the volume keys on the side of the phone twice to reject a call.

The caller hears a busy tone if this is supported by the caller's network. If "Divert Calls When Busy" is on, the call is diverted to the number you have specified. See "Diverting incoming calls" on page 32.

### Missed calls

If you have missed a call, the message *Missed Calls: 1* appears in standby mode. (The number indicates the number of missed calls.)

### To check your missed calls

1. Press **YES**.
2. If you wish to call a number from the list, select the number and press **YES**.

Press **NO** if you do not want to check your missed calls now. You can always check them later.

- Select *Missed Calls* from the *Call Info* menu.


### The notepad

If you want to make a note of a phone number during a call, you can use your phone display as a notepad.

Use the number keys to enter the number. When you end the call, the number remains in the display.

When you enter the number, the person at the other end can hear the tones. You can turn the tones off (can only be done during a call).



#### *To turn the tone signals off during a call*

1. Press  until the *Ongoing Call* menu appears.
2. Press **YES** to select the menu.
3. Select *Turn off Tones*, **YES**.
4. Press **YES** again to turn off the tone signals.

#### **Showing and hiding your phone number**

You can choose to show or hide your number for a particular call, if this service is supported by your subscription.

#### *To hide or show your phone number*

1. Enter the phone number you wish to call.
2. Press  until the *Call Info* menu appears.
3. Press **YES** to select the menu.
4. Press  again until *Next Call* is highlighted.
5. Press **YES** to select *Next Call*.
6. Select *Hide My Number* or *Show MyNumber* and press **YES** to make the call.

#### **Ciphering**

Ciphering is a built-in feature that encodes your calls and messages to provide additional privacy.

An exclamation mark inside a triangle is shown in the display during a call to indicate that ciphering is currently not being provided by the network.

#### **Call list**

The Call List is a phone number log that saves information (time, date, phone number and name) about the last 20 dialled, answered and missed calls. Once your list exceeds 20 calls, the oldest one is deleted.

The calls are saved in chronological order, except for the last dialled number, which is always displayed in the first position. If you check a call within 24 hours, the time of the call is displayed. Otherwise, the time is replaced by the date.

If the incoming call is a restricted number, the display shows *Withheld*.

#### *To call a number from the call list*

1. Press **YES** when the phone is in standby mode.
2. Select the number you want to call and press **YES**.

**Tip:** You can also select the Call List from the Call Info menu.

You can clear the call list.

- Select *Clear Call List* from the *Call Info/Options* menu.

*To turn the call list on or off*

1. Scroll to *Call Info*, **YES**, *Options*, **YES**, *Set Call List*, **YES**.
2. Select *On* or *Off* and press **YES**.  
The list is cleared if you select *Off*, and then accept to clear the list.

## Phone book


Your phone has a phone book in which you can save numbers and accompanying names (an entry).

This means that you can retrieve a number from the phone book instead of entering the number again.

## Saving a number

When you want to save a phone number, you use the *Add Number* function in the Phone Book menu. If you have already made and received calls, you can find these numbers in the Add numbers list.

Every phone number you save also gets a position number. If you want to, you can choose to sort your phone book entries according to their position number instead of the name.

If you intend to use your phone both at home and abroad, it is a good idea to save all phone numbers as international phone numbers, i.e. with the + sign, followed by the country code, the area code and the phone number. Press and hold  to enter the + sign.

*To save a number together with a name*




1. Scroll to *Phone Book*, **YES**, *Add Number*, **YES**.
2. Select *Add new?* or any of the numbers from the list by pressing **YES**.
3. Enter the phone number that you want to save and press **YES**.
4. Enter a name that you want to associate with the phone number and press **YES**. See “Entering letters” on page 12.
5. Press **YES** again to save the entry in the suggested position.

**Note:** You can also add a background colour to a name in the phone book. For more information, see “Background colour” on page 17.

## Calling a number saved in the phone book

You use the *Find and Call* function to call a number that you have saved in the phone book.


*To call a number saved in the phone book*

1. Press and hold  until the *Find and Call* menu appears.
2. Enter the name or the first few letters of the name (sort order by name) associated with the number that you want to call and press **YES**.  
If the name displayed is not the one you want, press  or  until you find the correct name and number.
3. Press **YES** to make the call.

## Shortcuts to phone book entries

You can call the phone numbers that you have saved in positions 1–9 by entering the position number in standby, and then pressing **YES**.




### Example:

- Press  and then **YES**.

When in standby, you can find an entry by pressing and holding one of the keys – to find an

entry beginning with the first letter on that key, or the closest following.

### Example

- Press and hold  to get to the first entry beginning with the letter “G” (or the closest following). Then scroll up or down, using  or . When you find the entry you want, press **YES** to make the call.

### Ask to save

If Ask to Save is on, you are asked if you want to save any called or answered number that is not already saved in your phone book.

*To turn the Ask to Save function on or off*

1. Scroll to *Phone Book*, **YES**, *Options*, **YES**, *Ask to Save*, **YES**.
2. Select *On* or *Off* and press **YES**.

**Note:** *Your subscription must support the Calling Line Identification Service, if you want to save answered numbers.*

## Keeping the phone book up to date

You can change and delete names and numbers from the phone book.

### *To edit an entry*

1. Scroll to *Phone Book*, **YES**, *Find and Edit*, **YES**.
2. Enter the name (or the first few letters) for the entry that you wish to edit and press **YES**.
3. Press **YES** to select the entry.
4. Select *Edit* and press **YES**.
5. When you have finished editing, press **YES** to save your changes.

### *To delete an entry from the phone book*

1. Scroll to *Phone Book*, **YES**, *Find and Edit*, **YES**.
2. Enter the name (or the first few letters) for the entry that you wish to edit and press **YES**.
3. When the entry you want to delete is highlighted, press **c**.
4. Press **YES** to confirm.

## Sort order

You may change the sort order of your phone book entries, so that they are sorted according to their position number instead of the name. This means that

you search for the position number when you use the Find and Call or the Find and Edit functions.

### *To choose a sort order*

1. Scroll to *Phone Book*, **YES**, *Options*, **YES**, *Sort Order*, **YES**.
2. Select a sort order and press **YES**.

## Phone book memories

Your phone book entries are saved in the memory on your SIM card. The number of entries you can save depends on your SIM card. By saving your entries on the SIM card, you still have access to them if you use the card with another phone.

You can also save your entries in the phone memory. The phone memory holds 100 positions in which your entries are saved when all SIM positions are occupied. If you save your entries in the phone memory, you still have access to them if you use another SIM card with your phone.

### Choosing where to save an entry

When you save an entry and are asked to enter the position number, you can do the following:

- To save the number in the first empty position suggested, press **YES**.
- To save the number in another position, press **C** to delete the position number, enter a new position number and press **YES**.
- To save the number in the phone memory, you first need to know how many positions you have got on your SIM card. You can check this in the *Memory Status* menu, see page 29. If, for example, you have 200 positions on your SIM card, you can enter position number 201 to save a number in the first position of the phone memory.

### Overwrite protection

If you try to save a phone number in a position which already contains a phone number, the message *Overwrite?* appears together with the name saved in that position. You now have two options:

- Press **YES** to replace the number with the new one.
- Press **NO** if you do not want to replace the old number. Enter a new position and press **YES**.

### Checking the status of the memory

You can check how many memory positions you have in your memories and how many of them you have used.

#### *To check the status of the memories*

- Scroll to *Phone Book*, **YES**, *Memory Status*, **YES**.

If you have saved entries in the phone memory, you can delete them.

#### *To delete all entries from the phone memory*

1. Scroll to *Phone Book*, **YES**, *Options*, **YES**, *Delete All*, **YES**.
2. Press **YES** again.
3. Enter the phone lock code (0000 or another one that you have chosen yourself, see “The phone lock” on page 55), and press **YES**.

**Note:** *The entries on your SIM card are not deleted.*

### Groups

You can create a group of phone book entries. You can then send a text message to all members of that group at the same time. See “Text messages (SMS)” on page 38.

### *To create a new group*

1. Scroll to *Phone Book*, **YES**, *Groups*, **YES**, *Add new?*, **YES**.
2. Enter a name for the group and press **YES**.
3. Scroll to *Add new?* and press **YES**.
4. Select an entry in your phone book and press **YES**.
5. To add the next member, repeat steps 3 and 4.
6. Press **NO** to leave the menu.

### *To add a member to an existing group*

- Select the group you want and then select *Input/Add new?*.

## **Your voice mail service**

The answering service of your network operator allows callers to leave a voice message when you cannot answer your calls. Depending on your operator, you are informed that someone has left a message in different ways.

Most operators send a text message (SMS), asking you to call your voice mail service, for example. See “Text messages (SMS)” on page 38 for more information.

Other operators send a specific voice mail indication. If this is the case, the voice mail icon appears in the display.

## **Using your voice mail service**

You can save the number to your voice mail service, making it easier for you to call your voice mail.

### *To save your voice mail number*

1. Scroll to *Messages*, **YES**, *Options*, **YES**, *Voice Mail No.*, **YES**.
2. Enter your Voice Mail number and press **YES**.

### *To call your voice mail service*

- Press and hold **1** from standby.

You can also select Call Voice Mail from the Messages menu.

## **Receiving a voice mail**

When you receive a voice mail, your phone beeps and the message *New voice mail* appears in the display.

- Press **YES** to listen to the voice mail. If you want to listen to it later, press **NO**.

## Call time and call cost

During a call, the duration of the call is shown in the display. If you subscribe to cost information, the call cost (or the number of call units) is displayed instead.

### Call time

You can check the duration of your *Last Call*, *Outgoing Calls*, *Incoming calls* and the *Total Time*.

#### To check the call time

1. Scroll to *Call Info*, **YES**, *Call Timers*, **YES**.
2. Select a call time and press **YES**.
3. Select *Clear Timers* if you want to reset a call time counter.

### Call cost

You can check the cost of your *Last Call* and the *Total Cost* of your calls.



#### To check the call cost

1. Scroll to *Call Info*, **YES**, *Call Costs*, **YES**.
2. Select a call cost and press **YES**.
3. Select *Clear Total Cost* to reset the counter.

**Note:** If you subscribe to cost information, you must enter your PIN2 to clear the cost or time counter.

## Determining the call cost

You can use the 'tariff' function to specify the price per call unit. If you do not specify a price per call unit, the number of call units is displayed instead.

#### To enter the price per call unit

1. Scroll to *Call Info*, **YES**, *Call Costs*, **YES**, *Set Tariff*, **YES**.
2. Enter your PIN2 and press **YES**.
3. Select *Change* and press **YES**.
4. Enter the code for the currency you want, (for example GBP for Pounds Sterling), and press **YES**.
5. Enter the price per call unit and press **YES**.  
To enter a decimal point, press \*.

## Credit limit for calls

If supported by your network and your subscription, you can enter a total amount of money that can be used for making calls.

When the amount reaches zero, no more calls can be made. Please note that the credit limit is only an estimated value.



To set a specific credit limit

1. Scroll to *Call Info*, **YES**, *Call Costs*, **YES**, *Set Credit*, **YES**.
2. Enter your PIN2 and press **YES**.
3. Select *Change* and press **YES**.
4. Enter an amount and press **YES**.

To set an unlimited credit, select *Unlimited*.

**Tip:** *With the Message counter you can keep track of how many text messages you have sent. For more information, see “Message counter” on page 40.*


## Diverting incoming calls

If you cannot answer an incoming voice call, you can divert it to another number.

For voice calls, you can choose between the following divert alternatives:

- *All Voice Calls* – divert all voice calls.
- *When Busy* – divert calls if you are already on the phone.
- *Not Reachable* – divert calls if your phone is turned off or if you are unreachable.
- *No Reply* – divert calls that you do not answer within a specified time limit (operator service).

To turn on a call divert

1. Scroll to *Settings*, **YES**, *Call Options*, **YES**, *Divert Calls*, **YES**.
2. Select a divert option and press **YES**.
3. Select *Activate* and press **YES**.
4. Enter the phone number to which you want your calls to be diverted and press **YES**, or retrieve it from the phone book by pressing .

**Note:** *When the Restricted Calls function is on, some Divert Calls options cannot be activated. See “Restrict calls” on page 35.*

To turn off a call divert

1. Scroll to *Settings*, **YES**, *Call Options*, **YES**, *Divert Calls*, **YES**.
2. Scroll to a divert option and press **YES**.
3. Select *Cancel* and press **YES**.
4. Select *Get Status* to check if a divert option is on or off.

You can check the status of all divert options.

- Select *Check All* from the *Settings/Call Options/Divert Calls* menu.

## More than one call

Your phone can handle more than one call simultaneously. You can, for example, put an ongoing call on hold while you make or answer a second call, and then switch between the two calls.

You can also set up a conference Call to have a joint conversation with up to five people.


## Call waiting service

If the call waiting service is on, you hear a beep if you receive a second call during an ongoing call.

*To turn the call waiting service on or off*

1. Scroll to *Settings*, **YES**, *Call Options*, **YES**, *Call Waiting*, **YES**.
2. Select *Activate* or *Cancel* and press **YES**.  
Select *Get Status* to check if call waiting is on or off.

## Making a second call

1. Put the ongoing call on hold by pressing **YES**.
2. Enter the number you wish to call and press **YES**.  
Press and hold  to retrieve a number from the phone book.

**Note:** *You can only put one call on hold.*

## Receiving a second call

If the Call Waiting service is on, you hear a beep in the earpiece if you receive a second call. A list of alternatives, *Answer*, *Busy* and *Release&Answer*, is shown in the display. You can do one of the following:

*Put the ongoing call on hold and answer the waiting call*

- Press **YES** to answer the waiting call.  
The held call is marked in grey and the ongoing call is marked in black.

*Continue the ongoing call and reject the waiting call*

- Select *Busy*.

*End the ongoing call and answer the waiting call*

- Select *Release&Answer*.

### One ongoing call and one call on hold

When you have one ongoing call and one call on hold, you can do one of the following:

#### *Switch between the two calls*

- Press **YES**.

#### *End the ongoing call and return to the call on hold*

1. Press **NO**.
2. Press **YES**.

#### *End both calls*

- Press **NO** twice.

#### *Connect the two calls*

- Scroll to *Ongoing Call*, **YES**, *Transfer Call*, **YES**.

The two calls are now connected to each other, and you are disconnected from both.

#### *Join the two calls into a conference call*

- Scroll to *Ongoing Call*, **YES**, *Join Calls*, **YES**.



### Receiving a third call

You cannot answer a third call without ending one of the first two calls.

#### *End the ongoing call and accept the waiting call*

- Select *Release&Answer*.  
The waiting call becomes active and the call on hold remains on hold.

#### *Reject the waiting call*

- Select *Busy*.

### Conference calls

You can include up to five participants in a conference call. To create a conference call, you must have one ongoing call and one call on hold.



#### *To join the two calls into a conference call*

- Scroll to *Ongoing Call*, **YES**, *Join Calls*, **YES**.

#### *To add a new participant*

1. Press **YES** to put the conference group on hold.
2. Call the next person you wish to include in the conference group.

3. Scroll to *Ongoing Call*, **YES**, *Join Calls*, **YES**.  
You can include up to five participants in the conference call by repeating steps 1 to 3 above.

#### *To check the participants*

- Select *Ongoing Call*, **YES**, *Parties in Conf*, **YES**.

You can extract one participant from the conference call for a private conversation and put the other participants on hold.

#### *To extract a participant*

1. Scroll to *Ongoing Call*, **YES**, *Extract Part*, **YES**.
2. Select a participant and press **YES**.

#### *To rejoin the participant*

- Scroll to *Ongoing Call*, **YES**, *Join Calls*, **YES**.

#### *To release a participant*

1. Scroll to *Ongoing Call*, **YES**, *Release Part*, **YES**.
2. Select a participant and press **YES**.

#### *To release all participants*

- Scroll to *Ongoing Call*, **YES**, *Release All*, **YES**.

You can put a conference on hold and make a new call. You can switch between the calls in the same way as when switching between two normal calls.

#### *To end the conference call*

- Press **NO**.

### **Restrict calls**

The Restrict Calls service allows you to restrict certain types of calls being made and received.



You need a password, which comes with your subscription, to activate or cancel a call restriction.

The following calls can be restricted:

- all outgoing calls, *All Outgoing*
- all outgoing international calls, *Outgoing Intl*
- all outgoing international calls except to your home country, *Outg Intl Roam*
- all incoming calls, *All Incoming*
- all incoming calls when you are abroad (when roaming), *Inc when Roam*

*To turn a call restriction on or off*

1. Scroll to *Settings*, **YES**, *Call Options*, **YES**, *Restrict Calls*, **YES**.
  2. Select an option and press **YES**.
  3. Select *Activate* or *Cancel* and press **YES**.
  4. Enter your password and press **YES**.
- To check the status of a call restriction, select the call restriction and then *Get Status*.
  - To turn off all call restrictions, select *Cancel All*.
  - To change the password, select *Change Passwd*.

**Note:** *If you divert incoming calls, you cannot activate some Restrict Calls options. Likewise, if you restrict calls, you cannot activate some Divert Calls options.*

### **Fixed dialling**

The Fixed Dialling function allows calls to be made only to certain numbers saved on the SIM card. If an attempt is made to call other numbers, the message *Number not permitted* appears in the display. Fixed dialling requires a SIM card that allows fixed numbers to be saved. The fixed numbers are protected by your PIN2.



- Partial numbers can be saved. For example, storing 0123456 allows calls to be made to all numbers starting with 0123456.
- Numbers that include question marks can be saved. For example, storing 01234567?0, allows calls to be made to numbers from 0123456700 to 0123456790. To enter a question mark, press and hold #.

**Note:** *Calls to the international emergency number 112 can still be made, even when Fixed Dialling is on.*

*To turn fixed dialling on or off*

1. Scroll to *Phone Book*, **YES**, *Options*, **YES**, *Fixed Dialling*, **YES**.
2. Enter your PIN2 and press **YES**.
3. Select *On* or *Off* and press **YES**.

*To save a fixed number*

- Select *Add new?* from the *Phone Book/Fixed Numbers* menu, then enter the number.

### **Closed user groups**

The Closed User Group function is a way of lowering call costs. On some networks it is



cheaper to make calls within a call group. Your network operator can place certain numbers in groups. You can have a maximum of 10 groups.

#### *To add a group*

1. Scroll to *Settings*, **YES**, *Call Options*, **YES**, *Closed Groups*, **YES**, *Edit List*, **YES**.
2. Scroll to *Add new?* and press **YES**.
3. Enter the name of the user group and press **YES**.
4. Enter the index number and press **YES**.  
You get the index number from your operator.

#### *To activate a group*

1. Scroll to *Settings*, **YES**, *Call Options*, **YES**, *Closed Groups*, **YES**, *Edit List*, **YES**.
2. Select a group and press **YES**.
3. Select *Activate* and press **YES**.  
Calls can only be made within the selected group.

#### *To call outside closed user groups*

1. Scroll to *Settings*, **YES**, *Call Options*, **YES**, *Closed Groups*, **YES**, *Open Calls*, **YES**.
2. Select *On* and press **YES**.

#### **Accept calls**

With the Accept Calls service, you can choose to receive calls only from certain numbers. Other calls are rejected by a busy tone. You have to save the numbers that you want to receive in an Accepted Callers List. The numbers must first be saved in your phone book. The rejected calls are saved in the Call List.

#### *To add numbers to the Accepted Callers List*

1. Scroll to *Settings*, **YES**, *Call Options*, **YES**, *Accept Calls*, **YES**, *Accepted List*, **YES**.
2. Scroll to *Add new?*, **YES**.  
This takes you to the phone book.
3. Select an entry and press **YES**.

#### *To set the accept calls option*

1. Scroll to *Settings*, **YES**, *Call Options*, **YES**, *Accept Calls*, **YES**, *Accept Options*, **YES**.
2. Select an option and press **YES**.