

# User Guide

Kyocera  
**1135**  
Kyocera 1100 Series



82-B7867-1ES, Rev. 001





### User Guide for the Kyocera 1135 phone

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5,923,705 5,926,143 5,926,470 5,926,500  
5,926,786 5,930,230 5,930,692  
Other patents pending.

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**FCC/IC Notice**

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To comply with FCC radiation exposure requirements, use of this device for body-worn operational configurations is limited to accessories tested and approved by Kyocera Wireless Corp. Other accessories used with this device for body-worn operations must not contain any metallic components and must provide at least 22.5 mm separation distance including the antenna and the user's body. Other accessories that have not been tested for body-worn SAR may not comply with FCC radiation exposure limits and should be avoided.

**THIS MODEL PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.**

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic

and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.\* Tests for SAR are conducted using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this model phone when tested for use at the ear is 1.40 W/kg and when worn on the body, as described in this user guide, is 0.657 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements). While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in

compliance with the FCC RF emission guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section

<http://www.fcc.gov/oet/fccid> after searching on FCC ID OVFKWC 2235. Additional information on SAR can be found on the Cellular Telecommunications and Internet Association (CTIA) web-site at: <http://www.wow-com.com>.

\* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

#### **Caution**

The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the warranty and user's authority to operate the equipment.

#### **Warning**

Use only Kyocera approved accessories with Kyocera phones. Use of any unauthorized accessories may be dangerous and will invalidate the phone warranty if said accessories cause damage or a defect to the phone.

#### **Optimize your phone's performance**

Use the guidelines on page 2 to learn how to optimize the performance and life of your phone, antenna, and battery.

#### **Air bags**

If you have an air bag, DO NOT place installed or portable phone equipment or other objects over the air bag or in the air bag deployment area. If

equipment is not properly installed, you and your passengers risk serious injury.

#### **Potentially unsafe areas**

**Posted facilities**—Turn your phone off in any facility when posted notices require you to do so.

**Aircraft**—FCC regulations prohibit using your phone on a plane that is in the air. Turn your phone off before boarding aircraft.

**Vehicles**—RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer of the device to determine if it is adequately shielded from external RF energy. Your physician may be able to help you obtain this information.

**Blasting areas**—Turn off your phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

**Potentially explosive atmospheres**—Turn off your phone when you are in any area with a potentially explosive atmosphere. Obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in bodily injury or death.

Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include:

- fueling areas such as gas stations
- below deck on boats
- transfer or storage facilities for fuel or chemicals
- vehicles using liquefied petroleum gas, such as propane or butane
- areas where the air contains chemicals or particles such as grain, dust, or metal powders
- any other area where you would normally be advised to turn off your vehicle engine

**Use with care**

Use only in normal position (to ear). Don't bend the antenna or touch it unnecessarily. Pull out the antenna when on a call and push it in when the phone is not in use. Avoid dropping, hitting, bending, or sitting on the phone.

**Keep phone dry**

If the phone gets wet, turn the power off immediately and return it to the dealer for service.

**Resetting the phone**

If the screen seems frozen and the keypad does not respond to keypresses, reset the phone by completing the following steps:

1. Remove the battery door.
2. Remove and replace the battery.

If the problem persists, return the phone to the dealer for service.

**Qualified service**

If you are experiencing problems with your phone, see "Getting Help" on page 35. If you have additional questions, contact your service provider for technical support. If the problem persists, return the phone with all accessories and packaging to the dealer for qualified service.

**Accessories**

Use only Kyocera-approved accessories with Kyocera phones. Use of any unauthorized accessories may be dangerous and will invalidate the phone warranty if said accessories cause damage or a defect to the phone.

To shop online for a Hands-free Car Kit and other phone accessories, visit

[www.kyocera-wireless.com/store](http://www.kyocera-wireless.com/store). To order by phone, call (800) 349-4188 (U.S.A. only) or (858) 882-1410.

**Radio Frequency (RF) energy**

Your telephone is a radio transmitter and receiver. When it is on, it receives and sends out RF energy. Your service provider's network controls the power of the RF signal. This power level can range from 0.006 to 0.6 watts.

In August 1996, the U.S. Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. These guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies in the following reports:

- ANSI C95.1 (American National Standards Institute, 1992)
- NCRP Report 86 (National Council on Radiation Protection and Measurements, 1986)
- ICNIRP (International Commission on Non-Ionizing Radiation Protection, 1996)

Your phone complies with the standards set by these reports and the FCC guidelines.



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Visit us at [www.kyocera-wireless.com](http://www.kyocera-wireless.com)

To purchase accessories, visit  
[www.kyocera-wireless.com/store](http://www.kyocera-wireless.com/store)

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## 1 GETTING STARTED

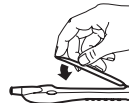
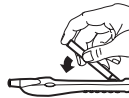
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This document describes the Kyocera 1135 trimode phone, with CDMA digital service at 800 MHz and 1900 MHz, and analog service at 800 MHz.

Your phone comes with an internal/removable lithium ion (Lilon) battery.

### Installing the battery

1. Hold the phone face down.
2. Place the battery in the phone casing, with the metal contacts facing down and towards the bottom of the phone.
3. Align the battery door to the grooves on the bottom of the phone.
4. Push the battery door on while pressing down firmly, ensuring that the battery door clicks into place. Repeat if the battery door is not aligned.  
**Do not force.**
5. Fully charge the battery before using the phone.





### Charging the battery

The battery is partially charged when you receive your phone. You must have at least a partial charge in the battery to make or receive calls, regardless of whether or not the AC adapter is connected to the phone.

To charge the battery, connect the AC adapter to the proper jack on the bottom of the phone (as shown), then connect the adapter's plug to a wall outlet.



The battery icon in the upper-right corner of the screen tells you whether the phone is:

- Charging (the icon is animated)
- Partially charged 
- Fully charged 

### Recharging the battery

You can safely recharge the battery at any time, even if it has a partial charge.

## Caring for the battery

This page describes important safety information and tips for improving battery performance.

### General safety guidelines

- Do not take apart, puncture, or short-circuit the battery.
- If you have not used the battery for more than a month, recharge it before using your phone.
- Avoid exposing the battery to extreme temperatures, direct sunlight, or high humidity.
- Never dispose of any battery in or near a fire. It could explode.

### Common causes of battery drain



The following functions drain the battery more quickly and adversely affect talk and standby times:

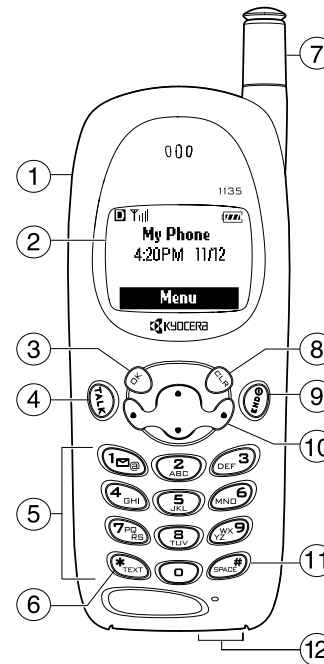
- You are often playing games.
- Backlighting is frequently on. (To adjust backlighting, see page 28.)
- The phone is frequently used in analog mode. If you do not see a **D** on the home screen, the phone is in analog mode. To set your phone to operate in different modes, select **Menu** →

**Settings** → **Network** → **Digital or Analog** and choose from the options available.

- You are far away from a base station or cell site when in digital mode.
- Data cables or accessories, such as the Hands-free headset, are connected to the phone.
- No service is available, or service is available intermittently. The phone requires more power to acquire service than to maintain consistent service.
- The earpiece and ringer volume settings are high. To adjust volume, see page 26.
- Review how often voicemail notifications, pages, and text messages are received, and how quickly they are acknowledged. To use power most efficiently, acknowledge notifications and messages immediately.
























## Getting to know your phone

- ① Jack for **Hands-free Headset** (sold separately) only.
  - ② **Home screen**. Press  (item 3) to select **Menu**.
  - ③ **OK key** selects a menu item or option.
  - ④ **Send/Talk key** starts or answers a call.
  - ⑤ Use the **keypad** to enter numbers, letters, or symbols.
  - ⑥ **\*Text key** changes the text mode in text entry.
  - ⑦ Fully extend the **antenna** to make or answer a call. Push in the **antenna** completely when the phone is not in use.
  - ⑧ **Clear key** erases the last character in text entry, or returns to the previous menu.
  - ⑨ **End/Power key** turns on and turns off the phone, ends a call, or returns to the home screen.
  - ⑩ **Navigation key** (all directions) scrolls through lists and positions the cursor. Also accesses shortcuts from the home screen:  
(left) locks the keypad; (right) turns off ringers; (down) lists contacts; (up) defines and accesses a personal shortcut (see page 27).
  - ⑪ **Space# key** enters a space during text entry.
  - ⑫ Jacks for **AC adapter** (included) and **data cable** (sold separately).
-  Warning: Inserting an accessory into the incorrect jack will damage the phone.







## Understanding screen icons

The following icons may appear on your phone screen:


-  The phone is operating in CDMA digital mode. If **D** does not appear, the phone is operating in analog mode.
-  The phone is receiving a signal. You can make and receive calls. Fewer bars indicate a weaker signal.
-  The phone is not receiving a signal. You cannot make or receive calls.
-  A call is in progress.
-  The alarm clock is set.
-  The phone vibrates or lights up instead of ringing.
-  The phone is roaming outside of its home service area.
-  You have a text message, voicemail, or page. (  indicates an urgent text message, voicemail, or page.)
-  The battery is fully charged. The more black bars, the greater the charge.
-  Enhanced CDMA voice privacy is on, if available from your service provider, *or* you are in a secure web browser session.
-  Press  up.
-  Press  down.
-  Press  to go back or clear an item.
-  Enter text using normal alpha text entry.
-  Capitalize the next letter when entering text.
-  Capitalize every letter when entering text.
-  Capitalize the first letter of each word when entering text, or the first letter of each sentence in a text message.
-  Enter symbols.
-  Enter numbers.

## Performing basic functions

To...	From the home screen...
Turn the phone on	Press <b>END</b> and wait until the phone beeps.
Turn the phone off	Press and hold <b>END</b> until you see "Powering Off."
Make a call	Extend the antenna, enter the number, then press <b>TALK</b> .
End a call	Press <b>END</b> .
Answer a call	Press <b>TALK</b> .
Set up / access voicemail	Press and hold <b>123</b> and follow the system prompts.
Verify your phone number	Select <b>Menu</b> → <b>Phone Info</b> .
Silence the ringer	Press <b>END</b> , then <b>TALK</b> to answer.
Lock the keypad	Press and hold  left.
Access a contacts list	Press  down.
Set vibrate mode	Press and hold  right.
Define your own shortcut	Press  up.

Define a shortcut

▲

Lock/  
Unlock  
keypad   ◀  ▶   Set  
vibrate  
mode

▼

Access contact list

## Using menus

The contents of the main menu are as follows:



### Contacts

View All  
Add New  
Find Name  
Speed Dial List  
Business List  
Personal List  
Information



### Messages

Voicemail  
Send New  
Text InBox  
Text OutBox  
Filed  
Erase Msgs  
Msg Settings



### Settings

Silence All  
Keyguard  
Sounds  
Display  
Security  
Call Information  
Network  
Extras  
Messaging  
Accessories



### Tools & Games

Alarm Clock  
Tip Calculator  
Calculator  
Countdown  
Stopwatch  
Brick Attack™



### Recent Calls



(Lists 15 recent calls)



### Phone Info

(Displays your phone number for reference)


To use menus:

- Press **OK** to select **Menu**.
- Press  left or right to see menus.
- Press **OK** to select a menu or menu item.
- Press  up or down to view menu items.
- Press **CLR** to go up a menu level.
- Press **END** to return to the home screen.
- These instructions assume your menu appears in icons. To change your menu so that it appears as a list, see page 28.
- In this guide, the use of an arrow  $\rightarrow$  tells you to select an option from a menu. For example, **Menu**  $\rightarrow$  **Settings** means select **Menu**, then select **Settings**.


## 2 MAKING AND ANSWERING CALLS


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### Making a call

1. Make sure you are in an area where the signal can be received. Look for the  symbol on the home screen.


**Note:** The more bars you see in this symbol, the clearer the reception will be. If there are no bars, try to move to where the reception is better. In some cases, this can be as simple as changing the direction you're facing.

2. Fully extend the antenna.
3. Enter the phone number.
4. Press .

**Note:** If your phone cannot locate a signal, it changes to power-save mode. If you see the message "Power Save Mode" and a  on the screen, press any key to return to normal operating mode and try your call again.



5. Press  to end the call.

### Redialing a number

To redial the last number called, press  twice.

### Answering a call

When a call comes in, the phone rings, vibrates or lights up, and a dancing phone icon appears. The number of the caller also appears if not restricted. If the number is stored in your contacts directory, the contact name appears.

- To answer the call, press .
- If you do not wish to answer the call, select either **Silence** or **Ignore** and press .
  - **Silence** mutes the ringer.
  - **Ignore** mutes the ringer and returns to the screen that was active when the call came in.
- If you wish to change the ringer, see page 26.





### Answering calls Hands-Free

If your phone is attached to a Hands-free Car Kit (sold separately), you can set it to answer an incoming call after five seconds.

- Select **Menu** → **Settings** → **Accessories** → **Auto-Answer** → **After 5 seconds**.



## Dealing with missed calls

When you have missed a call, a “Missed” message appears on your screen. This message remains, unless the caller leaves a voicemail.

- To clear the screen, press  or .
- To view the caller’s number or name, select **Calls**. In the Recent Calls list, the missed call is indicated with a flashing .
- If the caller left a voicemail message, **Voice** appears on the screen. Press  to dial your voicemail number. If you have not yet set up your voicemail, the caller cannot leave a message. For help setting up voicemail, see page 10.






## Setting missed call alerts

You can set an alert to beep every five minutes after you have missed a call.

- Select **Menu** → **Settings** → **Sounds** → **Missed Call Alert** → **Enabled**.
- To turn off the alert, press  or .
- To cancel the alert option, select **Menu** → **Settings** → **Sounds** → **Missed Call Alert** → **Disabled**.

## Viewing recent call details

Information about the last 15 calls you made or received are stored in the Recent Calls list. You can get details on the caller’s name and phone number, along with the time and length of the call. Icons indicate the types of calls in the list.

-  Call to
-  Call from
-  Three-way call
-  Forwarded call
-  Missed call (flashing)

### To view call details:

1. Select **Menu** → **Recent Calls**.
2. Select a recent call item.
3. Select an option:
  - **Time**—Shows the time of the call.
  - **Number**—Shows the caller’s number (for an incoming call), or the number you called (for an outgoing call).

- **Save New**—Allows you save the number in your Contacts directory.
- **Add to**—Allows you to add the number to an existing contact card.
- **View Contact**—Shows details on the contact if the caller's information is already in your Contacts directory.

**Note:** If the number has been saved as “secret,” you must enter a four-digit lock code to view or edit the number. For information on the lock code, see page 30. For details about making a phone number secret, turn to page 13.

### Erasing calls from the list

To erase all calls from the Recent Calls list, refer to page 31.

### Setting up speed dialing

Speed dialing allows you to quickly dial a stored phone number by entering a one- or two-digit speed dialing location.

1. Open a saved contact.
2. Highlight the phone number and press **OK**.
3. Select **Speed Dialing**.

4. Select a speed dialing location. (Location “1” is reserved for your voicemail number.)
5. Press **OK** to select **Assign**.

### To speed dial

From the home screen, enter the one- or two-digit speed dialing location and press **TALK**.

### Setting up 1-Touch Dialing

1-Touch Dialing is a form of speed dialing that allows you to press and hold a speed dial location to make a call. It is the fastest way to speed dial.




1. Select **Menu** → **Settings** → **Extras** → **1-Touch Dialing** → **Enabled**.
2. Press **OK**.

### Using 1-Touch Dialing



To dial a phone number, simply press and hold the assigned speed dialing location for the phone number. If it is a two-digit number, press the first number, then press and hold the second.

### Removing a speed dialing location

1. From the home screen, select **Menu** → **Contacts** → **Speed Dial List**.
2. Select a speed dialing location.


3. Highlight the phone number and press .
4. Select **Speed Dialing**.
5. Select the number to remove.
6. Press  right to highlight **Remove**.
7. Press .

### Finding a phone number

If you have already saved a phone number, you can find it quickly by pressing  down. This brings up a list of frequent contacts, followed by a complete list of all saved contacts. Scroll down the list, find the one you want, and press  to dial the number. For more information on finding contact information, refer to page 13.


### Setting up voicemail

Before your phone can record voicemail messages, you must set up a password and record a personal greeting. When you have set up your voicemail, all unanswered calls to your phone are automatically transferred to voicemail, even if your phone is in use or turned off.


1. From the home screen, press and hold .
2. Follow the system prompts to create a password and record a greeting.

**Note:** If you are having trouble accessing your voicemail, contact your service provider.


### Checking voicemail messages

When a voice message is received, your screen will display text similar to: “New Message 1 Voicemail.” This text will remain for about five minutes. After that, look for the  symbol at the top of your screen. The symbol flashes if the message is urgent.

#### If you see “New Message” on your screen

1. Press  to select **Voice**. This initiates a call to your voicemail number.
2. Follow the prompts to retrieve the message. For specific information on getting voicemail messages, contact your service provider.


#### If you see the symbol

1. Press and hold  to call your voicemail number.
2. Follow the prompts to retrieve the message. For more information about getting voicemail messages, contact your service provider.

## Silencing an incoming call

If you need to silence an incoming call quickly, press **END**, then press **TALK** to answer the call. This action silences the current call only. The next call will ring as normal.





## Adjusting the volume during a call

To adjust the earpiece volume manually during a call, press  up or down.

**Note:** To set the phone to automatically adjust the earpiece volume based on the amount of noise around you or the other person's voice volume level, see "Setting automatic volume adjustment" on page 26.

## Locking the keypad

Your phone has a keyguard function that locks your keypad to protect your phone against accidental keypresses when the phone is turned on and a call is not in progress. With keyguard enabled, you can still answer or silence an incoming call.

- To lock the keypad from the home screen, press  left and hold.
- To unlock the keypad, press  →  →  in this order.

## Changing the keyguard setting

1. Select **Menu** → **Settings** → **Keyguard**.
2. Highlight an option. You can set the phone to lock the keypad immediately, or after 30 seconds, 1 minute, or 5 minutes (if no key is pressed in this time).
3. Press **OK** to save.

## Keeping track of your calls

Your phone has two timers that count the amount of calls you have made and received.

### All Calls

This timer displays the total number and duration of *all* calls you have made and received. You cannot reset this timer.

- Select **Menu** → **Settings** → **Call Information** → **All Calls Timer**.

### Recent Calls

This timer displays the total number and duration of recent calls you have made and received since the last time you reset the timer.

1. Select **Menu** → **Settings** → **Call Information** → **Recent Calls Timer**.


2. Press **OK** to select **Reset**. This resets the timer to zero.

### Timing your calls

If you wish to know how long you are spending on a call, you can set up your phone to beep 10 seconds before each minute.

- Select **Menu** → **Settings** → **Sounds** → **Minute Alert** → **Enabled**.

### Ensuring call privacy

You can set your phone to sound an alert if enhanced CDMA voice privacy is on (check with your service provider to see if CDMA voice privacy is enabled in your area). When voice privacy is activated during a call, you will see a message and a  on your screen.

- Select **Menu** → **Settings** → **Network** → **Privacy Alert** → **Enabled**.

### Calling emergency numbers

You can place calls to 911 even if your phone is locked or your account is restricted.

### Making and receiving calls after dialing 911

Any time you make a 911 call, your phone goes into **Emergency mode**. This enables the emergency service exclusive access to your phone so they can call you back if necessary. In order to make or receive regular calls after dialing 911, you must first exit this mode.



- When you have completed the 911 call, press **OK** to select **Exit**. Then press **OK** again to confirm your choice. The phone returns you to the home screen and you are ready to make and receive calls.

### 3 STORING CONTACTS




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Use your phone's Contacts directory like a set of phone index cards to store information about a person or company. Your phone can hold, on average, about 200 phone numbers.


#### Saving a new contact

1. From the home screen, enter the phone number you want to save.
2. Press  to select **Save New**.
3. Enter a name for the contact. If you need to know how to enter letters, see page 13.
4. Press  to select **Save**.

-or-


Press  right, then press  to select **Options**. Press  up or down to select an option from the list:




- **Save**—Save information and return to the home screen.
- **Number Type**—Select **work**, **home**, **mobile**, **pager**, or **fax**.
- **Speed Dialing**—Select a speed dialing location from the list.

- **Secret**—Select **Yes** to lock the phone number. If a phone number is locked, you must enter your four-digit lock code (see page 30) to view or edit the number.
  - **Primary Number**—Classify this number as the primary number for the contact.
  - **Classify Contact**—Classify the contact as **business** or **personal**. (**Tip**—See page 26 for information about assigning business or personal ringers.)
5. Press  to select **Save**. A message appears: "Contact Successfully Saved!"



#### Adding a code or extension

When you save the phone number of an automated service, you may include a pause where you would select an option or enter a password. You can enter multiple pauses in a phone number.


1. Enter the first portion of the phone number.
2. Press  right to scroll through the options at the bottom of the screen.

3. Press  to select a type of pause.
  -  A **timed pause** causes the phone to stop dialing for two seconds.
  -  A **hard pause** causes the phone to stop dialing until you select **Release**.
4. Enter the remaining numbers.

### Editing a contact

1. Select **Menu** → **Contacts**.
2. To find the contact you want to edit, select either **View All** or **Find Name**.
3. Press  to select the contact to edit.
4. Select **Options** to edit the entire contact, or select the specific information (such as the phone number) you want to edit.
5. Enter the new information.
6. If finished, press  to select **Save**.


### Erasing information from a contact

1. Select **Menu** → **Contacts** → **View All**.
2. Press  to select a card.
3. Select **Options** → **Erase Contact** to erase the entire contact.
  - or-
  - Select the phone number, then select **Erase Number** to erase the phone number.
4. Select **Yes** to erase.

### Finding contact information

There are three main methods for finding a phone number or contact details: checking the Frequent Contacts list, searching the Contacts directory, and using Fast Find.

#### Checking the Frequent Contacts list

From the home screen, press  down to see up to 15 of the most frequently called contacts, in order from most frequent to least frequent. You also see the full Contacts List if you scroll down past the double line.

**Tip:** You can enter the first letter of the name you are looking for to skip down the list.

### Searching the Contacts directory

1. Select **Menu** → **Contacts**.
2. Select a search method:
  - To view a list of names, select **View All**.
  - To find a specific name, select **Find Name**, then enter part of the name and select **Find**.
3. Scroll down until you find the name you want.
  - To call the contact, select the number and press **TALK**.
  - To display the full contact, press **OK**.

### Setting up Fast Find

With Fast Find, you press one or two keys to view close matches of the number you are looking for.

1. From the home screen, select **Menu** → **Settings** → **Extras** → **Fast Find**.
2. Select **Enabled**.














### Using Fast Find

1. Press the keys corresponding to the letters of the name you want to find. The matching contacts appear on the screen.

**Note:** Speed dial locations appear before names if they use the same keys. For example, to look for Abe's contact entry, you press **2** for "A". However, imagine there is a speed dial location associated with 2, the speed dial contact appears first. To find Abe's number, you would then press the key that corresponds to the next letter of his name.
2. When you see the name you want, you can press **TALK** to call the number, or press **OK** to view contact details.
3. If you do not see the name you want, press **Up** or **Down** to search the possibilities.

## Entering letters, numbers, and symbols

Use this table for general instructions for entering letters, numbers, and symbols in a contact card. For more detailed information on using text entry modes, see page 17.

To...	Do this...
Enter a letter	Use a <sub>b</sub> c mode and press a key until you see the letter you want. For more information, see page 17.
Enter a number	Use 1 <sub>2</sub> 3 mode and press a key once to enter its number. For more options, see page 17.
Enter a symbol	Press  until you find the symbol you want. There are more symbols under the symbol text mode. See page 17.
Enter a space	Press  .
Erase a character	Press  .
Erase all characters	Press and hold  .
Move the cursor right or left	Press  up or down.
Change text entry modes	Press  .
Capitalize the next letter	Select a <sub>b</sub> c mode. Press and hold  . Choose  .
Capitalize every letter	Select a <sub>b</sub> c mode. Press and hold  . Choose  .
Capitalize the first letter of each word	Select a <sub>b</sub> c mode. Press and hold  . Choose  .
Highlight an option at the bottom of the screen	Press  left or right.

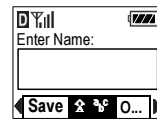
## Understanding text entry modes

There are three modes:

123 Number mode

a<sub>b</sub>c Normal Text

&?! Symbol mode



Current mode

**Note:** The mode you start in depends on the task you are doing. If you are entering a phone number, you start in number mode. If you are entering a name for a contact, you start in normal text mode.

### Entering numbers

- In 123 mode, press a number key once.
- In a<sub>b</sub>c mode, press and hold a number key until the number appears on the screen.

### a<sub>b</sub>c Entering words letter by letter

1. Press a key once for the first letter, twice for the second letter, and so on.
2. Wait for the cursor to move right and enter the next letter.

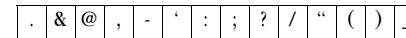
**Note:** When your phone is set to Spanish, additional accented characters become available:

Spanish	
2 ABC	A Á B C 2
DEF 3	D E É F 3
4 GHI	G H I Í 4
MNO 6	M N Ñ O Ó 6
8 TUV	T U Ü Ú V 8

### &?! Entering symbols

While entering text, you can enter symbols by pressing (123) until you see the symbol you want.




The following symbols are available:






To access a full set of symbols:

1. Press (right arrow) right to highlight the current text mode and press (OK) to enter the menu.
2. Select &?! **Symbols**.
3. Press (down arrow) down to view the list of symbols.
4. Press the number key corresponding to the symbol you want.

### Changing text entry modes

In order to enter characters belonging to another text entry mode, you need to change modes. For example, to enter numbers in an email address while in  Normal Text mode, you change to  Number mode, enter the number, and then change back to  mode to complete the address.

To change text entry modes, you can either:

- Press  until the mode you want appears.
- or-
- Press  right to highlight the current text entry mode, press  to enter the menu, then select a different mode.

## 4 SENDING AND RECEIVING TEXT MESSAGES

---



This chapter describes how to send, receive, and erase text messages from your phone. For information on voicemail messages, see page 10.

**Important:** The features and menus described in this chapter may vary depending on services available in your area. In addition, usage charges may apply to each message. For clarification on these issues, check with your service provider.



### Sending a new text message

You can only send text messages to phones that are capable of receiving them, or to email addresses.

1. Select **Menu** → **Messages** → **Send New**.
2. Enter the phone number or email address of the person to whom you are sending the message, or select **Contacts** to choose a saved phone number or email address.

**Note:** If you wish to enter an email address, you need to switch text entry modes. To enter letters, press  to switch to a<sub>BC</sub> mode. To enter symbols, press  until you find the

symbol you want. See page 17 for more information on text entry modes.

3. Press  to select **Next**.
4. You now have the option of writing your own message or sending a pre-written message.
  - To send a pre-written message, see page 20.
  - For help entering text, see page 13.
  - For help adding an emoticon (like a “smiley face”) to your message, see page 21.
5. When you are finished with the body of the message, press  to select **Next**.
6. Choose one of the following options:
  - **Send Message**—Send the message immediately. A copy is saved to your Text OutBox.
  - **Callback Number**—Include a callback number with the message. See page 20.
  - **Delivery Receipt**—Request notification when the message has been received.
  - **Priority**—Label the message as “Urgent.”

- **Send Later**—Schedule to send the message later. For help, see page 21.
- **Save Message**—Save the message in your Filed folder.
- **Exit**—Cancel the message without saving.

### Receiving incoming calls while creating messages





- If you answer the call, you can continue working on the message when you are finished with the call by selecting **Menu** → **Messages** → **Text OutBox** and opening the message.
- If you don't wish to answer the call, select **Ignore**. The call is silenced and you return to the screen you were working in.

### Sending a message to several recipients

If you are sending a message to more than one person, enter a space or a comma between each phone number or email address. If you are sending to more than one contact in your Contacts directory, the phone automatically inserts a comma after each contact. The messages are sent one at a time, once to each addressee. You can send a message to up to 10 contacts at once.

### Sending a pre-written message

Your Kyocera 1135 phone comes with a set of commonly used messages, such as “Call me,” “Need directions,” or “I’m delayed.”



1. Select **Menu** → **Messages** → **Send New** and enter the recipient's phone number or email address and select **Next**.
2. Press  right and select **AutoMsg**.
3. Press  up or down to scroll through the list of message options.
4. Press  to select a message. If you wish, enter additional text.
5. Press  left and select **Next**.

### Including a callback number




A callback number lets the recipient of a message know to what number they can call you back. After creating a message, you can include your own phone number or a specify another number.

### Including your own phone number

1. Create the message, and choose **Callback Number** from the message Options screen. (For help creating the message, see page 19).

2. Press  to select **Yes**.
3. Press  up and select **Send Message**.  
The message is sent and a copy is saved to your Text OutBox.



#### Including a specified phone number

1. Create the message, and choose **Callback Number** from the message Options screen. (For help creating the message, see page 19).
2. Press  right and select **Other**.
3. Enter the phone number.
4. Press  to select **Done**. To change the text entry mode, see page 18.
5. Press  up and select **Send Message**.  
The message is sent and a copy is saved to your Text OutBox.

#### Adding an emoticon

Your Kyocera 1135 phone has a special set of emotion icons, or “emoticons,” that you can add to a text message. These emoticons are like a sophisticated set of “smiley faces.” If the recipient’s phone supports the same technology as your phone, they appear as you see them. If they are not supported, the icons appear more simplistic.


To add an emoticon to a message:

1. From the message entry screen, place the cursor where you would like to enter the emoticon.
2. Press  right and select **Emotion**.
3. Press  up or down to move through the list of available icons.
4. Press the key corresponding to the emoticon you wish to use. The emoticon is placed in the message.





#### Sending a message at a scheduled time

If you do not wish to send the message immediately, you can schedule to send it later.

1. Create the message, and choose **Send Later** from the message Options screen. (See “Sending a new text message” on page 19).
2. Select a time when you wish the message to be sent (the options are: **30 minutes, 1 hour, 2 hours, 12 hours, 1 day, 2 days, and 3 days**). The message is scheduled for delivery and stored in your Text OutBox.

3. When you return to the Options screen, press  up and select **Send Message**.  
The message is sent from your phone immediately, but then held by your service provider's network for the specified period of time before it is sent.


### **Sending a previously saved message**




1. Select **Menu** → **Messages** → **Filed**.
2. Press  up or down through the list of messages and press  to select one.
3. Press  to select **Send To**.
4. Enter the phone number or email address of the person to whom you are sending the message, or select **Contact** to select a phone number or email address from a contact.
5. Press  to select **Next**.

### **If you cannot send messages**

You may not be able to send or receive messages if your phone's memory is nearly full, or if service is not available at that time. To free up memory, erase old messages.

### **Viewing the Text OutBox**


1. Select **Menu** → **Messages** → **Text OutBox**.
2. Press  up or down through the list of messages. One of the following symbols appears next to each message:

- 
-  The message is pending and will be sent when possible. You can cancel delivery of the message.
- 
-  The message is scheduled to be sent at a scheduled time. You cannot cancel delivery of the message.
- 
-  The message cannot be sent because service is not available. An alert appears on your phone if the message cannot be sent.
- 
- The scheduled message has been sent and will be delivered as scheduled. You cannot cancel delivery of the message.
- 
- The message has been received by the recipient you have specified.
- 
- The message has never been sent, or has not been sent since it was last modified. You can cancel delivery of the message.
-

3. Press **OK** to accept the message text.
  - For help including a callback number, see page 20.
  - For help scheduling an amount of time to wait before sending the message, see page 21.
  - For help requesting delivery notification or labeling the message as urgent, see page 19.
4. When you are ready, select **Send Message**.  
A copy is saved to your Text OutBox.


### Retrieving a text message

When a text message is received, it is sent to your Text Inbox and you are alerted by:




- A note: “New Message: 1 Text”
- A symbol: , which flashes if the message is urgent

#### If you see the New Message note

You can choose to:

- **View** the message—Press **OK**.
- Ignore the message—Press  right and select **Ignore**.
- Clear the screen—Press **END**.




#### If you see the symbol

1. Select **Menu** → **Messages** → **Text InBox**.  
A list of all your received messages appears.  
New, unread messages appear in **bold**.  
 indicates an “Urgent” message.
2. Press  up or down to scroll through the list of messages.
3. Press **OK** to read a message.
4. If the message is long, press  down to view the entire message.
5. When you are finished, select an option from the bottom of the screen:
  - **Reply** to the sender.
  - **Erase** the current message.
  - **Save** the message to your **Filed** folder.
  - **Sender** allows you to view the sender’s information. You can select an option to save it to the Contacts directory.
  - **Forward** the message.
  - **Done** returns you to the **Text InBox**.
6. Press **TALK** to see information such as callback number, email address, or URL. (If a callback number is included with the message, press **TALK** again to call the number.)

## Erasing text messages



You have the option of erasing messages as you read them, erasing them one-at-a-time from the list in the Text InBox, or erasing them all at once. It is a good idea to erase old messages, as you have limited memory on your phone.

### Erasing single messages

1. Select **Menu** → **Messages**.
2. Press  down and press  to select the type of message you want to erase (**Text InBox**, **Text OutBox**, or **Filed**).
3. Press  to select the message to erase.
4. Select **Erase** to erase the message. A notification appears: "Erase this message?"
5. Select **Yes** to erase the message.


**Note:** You can erase a scheduled message from the Text OutBox, but you cannot cancel delivery of the message.

## Erasing all messages at once

1. Select **Menu** → **Messages** → **Erase Msgs**.
2. Press  up or down and press  to select an option:
  - **No**—Cancel the erase request.
  - **Entire InBox**—Erase all messages in your Text InBox.
  - **Old InBox**—Erase all *read* messages in your Text InBox.
  - **Entire OutBox**—Erase all messages in your Text OutBox.
  - **Filed**—Erase all messages in the Filed folder.
3. A message appears: "Erase ALL?" Select **Yes** to erase messages or **No** to cancel.

## Having messages automatically erased (Auto-Erase Text)

Use this setting to have old messages automatically erased when memory is low.

1. Select **Menu** → **Settings** → **Messaging** → **Auto-Erase Text**.
2. Press  to select **Old InBox**.

## 5 CUSTOMIZING YOUR PHONE

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### Setting vibrate mode




This procedure describes how to set your phone to vibrate for incoming calls.

1. Select **Menu** → **Settings** → **Sounds** → **Call/Ring Vibe**.
2. Choose an option:
  - **Vibrate only**—Causes the phone to vibrate for the duration of the incoming call alert.
  - **Vibrate then ring**—Causes the phone to vibrate for the first 10 seconds and then ring for the remainder of the incoming call alert.
3. Press **END** to return to the home screen.

**Note:** The phone will ring when attached to an external power source (such as a charger), even if vibrate mode has been activated.

### Silencing all sounds

There is a quick and easy way to silence all sounds for incoming calls, alerts, and menu navigation.

- From the home screen, press  right and hold. Notice that a  appears on the screen, indicating the phone has silenced all sounds. Next time a call comes in, the phone will vibrate and light up.
- To turn sounds back on press  right and hold again.

**Note:** The phone will ring when attached to an external power source (such as a charger), even if the silence settings have been activated.

### Specifying just vibration or just lights

1. Select **Menu** → **Settings** → **Silence All**.
2. Select either **Yes, vibrate only** or **Yes, lights only**.
3. Press **OK** to save your selection.

## Choosing a different ringer

Your Kyocera 1135 phone has several ringers you can choose from for your incoming calls.

1. Select **Menu** → **Settings** → **Sounds** → **Ringer Type**.
2. Scroll down the list to hear the different rings.
3. Press **OK** to select a ringer from the list.

## Specifying ringers for different calls

You can set up your phone to ring differently depending on the type of call you get.

1. If you have not already done so, save the contact in your Contacts directory and specify it as business or personal. For help, see page 13.
2. Select **Menu** → **Settings** → **Sounds** → **Business Call Ring** or **Personal Call Ring**.
3. Select a ringer from the list.

## Personalizing the home screen

### Changing your banner

The banner is the personal label for your phone. It appears on the home screen above the time and date. The banner can be up to 14 characters long.


1. Select **Menu** → **Settings** → **Display** → **My Banner**.
2. Select **Edit**.
3. Press **CLR** to clear the screen.
4. Enter your new text. (For help, see “Entering letters, numbers, and symbols” on page 16.)
5. Press **OK** to save.

## Choosing a different time/date format

1. Select **Menu** → **Settings** → **Display** → **Time/Date Format**.
2. Highlight the option you want.

## Adjusting volume


### Adjusting the earpiece volume

To adjust the earpiece volume manually during a call, press  up or down to find a comfortable level.


### Setting automatic volume adjustment

You can set your phone to automatically adjust the earpiece volume during a call, based on the surrounding noise level.

1. Place a call from a quiet environment and set the volume to a comfortable level.

- When you are finished with the call, select **Menu** → **Settings** → **Sounds** → **Smart Sound**.
- Select **Enabled**. The volume you have just set is now used as a baseline. You can still manually adjust the volume during a call.
- Press  to save the setting.

### Adjusting the ringer volume

- Select **Menu** → **Settings** → **Sounds** → **Ringer Volume**.
- Press  right to increase the volume, or left to decrease the volume.

### Changing the key beep

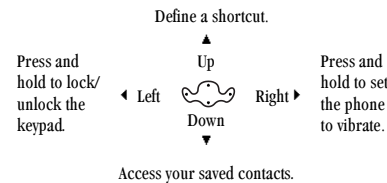
The key beep is the sound made when you press the keys on the keypad. You can change the sound (tones or clicks), length (normal or long), and volume of the key beep.

To change the various elements of the key beep:

- Select **Menu** → **Settings** → **Sounds** and choose either **Key Beep Volume**, **Key Beep Length**, or **Key Beep Sound**.


## Using shortcuts

From the home screen, you can access four shortcuts by pressing the navigation key in any one of four directions:




Three shortcut keys are automatically programmed into your phone (left, right, and down). For the fourth (up), you can assign a shortcut to one of the various features of your phone. See “Creating a feature shortcut”.

### Creating a feature shortcut

- Select **Menu** → **Settings** → **Display** → **Shortcut Key**.
- Highlight the feature you want set as a shortcut, and press  to select it.


- Choose any of the following: **InBox, Ringer Volume, Recent Calls, Business List, Personal List, Stopwatch, or Calculator**, and their respective menu/feature appears.
- Choose **Send New Msg** to send a new text message.
- Choose **None** to disable the shortcut.

### Accessing a feature shortcut

From the home screen, press  up and follow the prompts.

### Re-assigning a feature shortcut

To change the shortcut you have assigned:

1. Select **Menu** → **Settings** → **Display** → **Shortcut Key**.
2. Highlight a new feature and press .

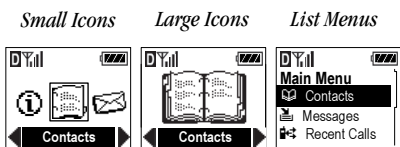
## Changing the look and feel


### Choosing a different menu view

You can change the appearance of the menus you see when you select **Menu** from the home screen.

To change the menu view:

- Select **Menu** → **Settings** → **Display** → **Main Menu View**, then the option you want:



(**Note:** If you change to **List Menus**, you will need to press  up or down to see menus.)

### Adjusting the backlighting

Your screen lights up while you are in a call or when you press a key on the keypad. However, you can change when and how backlighting lights up.

1. Select **Menu** → **Settings** → **Display** → **Backlighting**.
2. Select an option from the list:
  - **Disabled**—Turns backlighting off completely.
  - **10 seconds**—Turns backlighting on for 10 seconds after your last keypress.

- **30 seconds**—Turns backlighting on for 30 seconds after your last keypress.
- **10 sec. & in call**—Turns backlighting on during a call, and for 10 seconds after your last keypress.
- **30 sec. & in call**—Turns backlighting on during a call, and for 30 seconds after your last keypress.

**Note:** Keeping backlighting on during a call drains the battery more quickly and reduces talk and standby times.

### Setting Power Backlighting

You can set backlighting to remain on when an external power source, such as the AC adapter, is used with the phone.

**Note:** Power backlighting may not be available with some accessories. Check with your service provider.

1. Select **Menu** → **Settings** → **Accessories** → **Power Backlighting**.
2. Select **Always on** to keep backlighting on. (The battery charges more slowly when power backlighting is on.)

### Changing the display contrast

1. Select **Menu** → **Settings** → **Display** → **Display Contrast**.
2. Select the level of contrast you want (**Highest, High, Medium, Low, and Lowest**).

### Setting numbers to auto-hyphenate

Auto-hyphenation automatically inserts hyphens into your phone numbers to be consistent with the U.S. dialing plan. For example, 1-222-333-4444.

1. Select **Menu** → **Settings** → **Display** → **Auto-Hyphenation**.
2. Select **Enabled** to turn this feature on.

### Setting a screen saver

Several screen savers are provided with your phone. A screen saver works only from the home screen, and activates 10 seconds after the last keypress. Incoming calls and alerts override screen savers.

1. Select **Menu** → **Settings** → **Display** → **Screen Saver**.
2. Select a screen saver.

3. Press **END** to return to the home screen and wait 10 seconds to view the screen saver you chose.

### Choosing a different language

Your phone supports English and Spanish.

1. Select **Menu** → **Settings** → **Display** → **Language**.
2. Select the language and press **OK**.

**Note:** For information about entering special characters in Spanish, refer to “Entering words letter by letter” on page 17.

### Creating a secure environment

This section describes all the features involved in securing your phone and preventing access to personal information. All security features are shielded by a four-digit lock code.

#### Changing your lock code

The lock code is typically 0000 or the last 4 digits of your phone number.

1. Select **Menu** → **Settings** → **Security**.

2. Enter your 4-digit lock code and select **Change Lock Code**. A message appears: “Change Lock Code?”
3. Select **Yes** and enter a new 4-digit code, then press **OK**. Enter your new lock code again.

### Locking your phone

When your phone is locked, you can only call your service provider number or a number your service provider has set up as an emergency number (e.g. 911). You can still receive incoming calls.

1. Select **Menu** → **Settings** → **Security** → **Lock Phone Use**.
2. Select an option:
  - **Never**—Does not lock the phone.
  - **On power up**—Locks the phone every time you turn it on.
  - **Now**—Locks the phone immediately.
3. Press **OK**.

### Unlocking the phone

1. From the home screen, select **Unlock**.
2. Enter your four-digit lock code.

### Restricting calls

You can restrict the calls that can be made from your phone to only those that have been saved in your Contacts Directory.

1. Select **Menu** → **Settings** → **Security** → **Limit Calls Out**.
2. Select **Yes, to Contacts**.

### Clearing personal information

To clear personal information from your phone, you can erase all contacts from the Contacts directory, and/or erase the Recent Calls list.

#### Erasing all contacts

1. Select **Menu** → **Settings** → **Security** → **Erase All Contacts**.
2. Select **Yes** to erase all contacts. A message appears: "Erase ALL contacts?"
3. Select **Yes** to erase all contacts.

#### Erasing the recent calls list

1. Select **Menu** → **Settings** → **Security** → **Erase Calls List**.
2. Select **Yes** to erase all recent calls.


A message appears: "Erase Calls?"

3. Select **Yes** to erase all recent calls.

### Setting message alerts

You can choose how you want be alerted of incoming voicemail, pages, or text messages.

1. Select **Menu** → **Settings** → **Messaging** → the type of alert (**Message**, **Page**, or **Voicemail**).
2. Press **OK** to select an option:
  - **Disabled**—Does not alert you when a message is received.
  - **Vibrate once**—Sets the phone to vibrate once when a new message is received.
  - **Vibe & remind**—Sets the phone to vibrate once when a new message is first received, and once every five minutes. To stop the reminder, press **OK** to select **Ignore**.
  - **Soft beep once**—Sets the phone to beep once softly when a message is received.
  - **Soft beeps**—Sets the phone to beep softly approximately every five minutes. To stop this reminder, press **OK** to select **Ignore**.
  - **Loud beep once**—Sets the phone to beep once loudly when a message is received.

- **Loud beeps**—Sets the phone to beep loudly approximately every five minutes. To stop this reminder, press  to select **Ignore**.

### **Setting alerts for your headset**

When a headset (sold separately) is attached to the phone, you can set alert sounds to originate from the headset.

1. Select **Menu** → **Settings** → **Accessories** → **Headset Ringing**.
2. Select **Out of headset** to have alerts originate from the headset.




## 6 USING TOOLS

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The Tools menu offers a variety of helpful items and one game.


### Alarm Clock





Use the Alarm Clock to set an alert for a specific time. The alert occurs only if the phone is on.

1. Select **Menu** → **Tools** → **Alarm Clock** → **Set**.
  - Press  up or down to select an hour and minutes.
  - Press  left or right to switch between hours, minutes, and a.m./p.m.
  - Enter numbers using the phone keypad.
2. Press  to save.
3. When the alarm rings, select **Snooze** to silence the alarm for 10 minutes, or select **Off** to turn off the alarm.

### Tip Calculator


The Tip Calculator helps you calculate how much tip to include on a bill.

1. Select **Menu** → **Tools** → **Tip Calculator**.
2. Enter the amount of your bill and press .


3. Select the amount you want to include as a tip (15%, 18%, 20%, 10%, 5%, Other) and press . Your total bill appears, including tip.
4. If you want to split the bill, press  right and press  to select **Split**.
5. Enter the number of guests and press . The amount each guest pays appears.


### Calculator

Use the calculator for basic mathematical equations.

1. Select **Menu** → **Tools** → **Calculator**.
2. Use the keypad to enter numbers.
3. Press  to select mathematical operations.
  - = equal    + add    × multiply
  - ÷ divide    - subtract    . decimal point
  - C Clear all numbers entered and display a zero.
  - MR Display the value currently stored in memory.
  - M+ Add the displayed digit to the value stored in memory.
  - MC Clear the value currently stored in memory.





± Change the sign of the displayed number.

 Clear one function or one digit from the screen and return the calculator to digit entry mode. Hold down to clear all of the digits and operations and display a zero.

 Exit the calculator and return to home screen.

### Countdown Timer

This timer counts down for a specified amount of time. It beeps when that amount of time has elapsed.

1. Select **Menu** → **Tools** → **Countdown Timer**.
2. Press  to **Set**.
3. Press  up or down to set the hours, minutes, and seconds. To move the cursor, press  left or right.
4. Select **Start** to begin the countdown.  
Select **Stop** to pause the countdown.
5. When the alarm rings, press  to silence it.

### Stopwatch

1. Select **Menu** → **Tools** → **Stopwatch**.
2. Select **Start** to have the stopwatch begin counting.

3. Select **Stop** to stop counting.

4. Select **Reset** to set the counter back to zero and begin counting again.


5. Press  when finished.




### Brick Attack™

The goal of this game is to eliminate bricks arranged in levels. To do this, you send a moving ball upward using a paddle at the bottom of the screen.

**Note:** If an incoming call alert is received while playing a game, the game is paused and exited. You can return to play once the incoming call alert has ended. The game will not remain paused while the phone is off.

1. Select **Menu** → **Tools** → **Brick Attack**.

2. Press  to select **New**.

- To pause the game, press , then press  to **Resume**.
- To move the paddle, press  left or right.

3. To exit the game, highlight **Exit** and press .

## 7 GETTING HELP

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### Customer Support

Your service provider's customer support department may be accessible directly from your phone when you dial a number such as \*611 (check with your service provider). They can answer questions about your phone, phone bill, call coverage area, and specific features available to you, such as call forwarding or voicemail.

For questions about the phone features, refer to the materials provided with your phone, or visit [www.kyocera-wireless.com](http://www.kyocera-wireless.com).

For additional questions, you may contact the Kyocera Wireless Corp. Customer Care Center in any of the following ways:

- Web site: [www.kyocera-wireless.com](http://www.kyocera-wireless.com)
- Email: [phone-help@kyocera-wireless.com](mailto:phone-help@kyocera-wireless.com)
- Phone: (800) 349-4478 (U.S.A. and Canada only) or (858) 882-1401.

Before requesting support, please try to reproduce and isolate the problem. When you contact the Customer Care Center, be ready to provide the following information:

- The name of your service provider.
- The actual error message or problem you are experiencing.
- The steps you took to reproduce the problem.
- The phone's electronic serial number (ESN).  
To find the ESN:
  - a. Remove the battery.
  - b. Locate the white label on the back of the phone. Your phone's 11-digit ESN begins with "D" and is located under the bar code on the label.

### Phone Accessories

To shop for phone accessories, visit [www.kyocera-wireless.com/store](http://www.kyocera-wireless.com/store), or call (800) 349-4188 (U.S.A. only) or (858) 882-1410.

### Become a product evaluator

To participate in the testing and evaluation of Kyocera Wireless Corp. products, including cellular or PCS phones, visit [beta.kyocera-wireless.com](http://beta.kyocera-wireless.com).

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